

### A. Introduction

1. **Title:** **Disturbance Reporting**
2. **Number:** EOP-004-0
3. **Purpose:** Disturbances or unusual occurrences that jeopardize the operation of the Bulk Electric System, or result in system equipment damage or customer interruptions, need to be studied and understood to minimize the likelihood of similar events in the future.
4. **Applicability**
  - 4.1. Reliability Coordinators.
  - 4.2. Balancing Authorities.
  - 4.3. Transmission Operators.
  - 4.4. Generator Operators.
  - 4.5. Load Serving Entities.
  - 4.6. Regional Reliability Organizations.
5. **Effective Date:** April 1, 2005

### B. Requirements

- R1.** Each Regional Reliability Organization shall establish and maintain a Regional reporting procedure to facilitate preparation of preliminary and final disturbance reports.
- R2.** A Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load Serving Entity shall promptly analyze Bulk Electric System disturbances on its system or facilities.
- R3.** A Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load Serving Entity experiencing a reportable incident shall provide a preliminary written report to its Regional Reliability Organization and NERC.
  - R3.1.** The affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load Serving Entity shall submit within 24 hours of the disturbance or unusual occurrence either a copy of the report submitted to DOE, or, if no DOE report is required, a copy of the NERC Interconnection Reliability Operating Limit and Preliminary Disturbance Report form. Events that are not identified until some time after they occur shall be reported within 24 hours of being recognized.
  - R3.2.** Applicable reporting forms are provided in Attachments 1-EOP-004-0 and 2-EOP-004-0.
  - R3.3.** Under certain adverse conditions, e.g., severe weather, it may not be possible to assess the damage caused by a disturbance and issue a written Interconnection Reliability Operating Limit and Preliminary Disturbance Report within 24 hours. In such cases, the affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, or Load Serving Entity shall promptly notify its Regional Reliability Organization(s) and NERC, and verbally provide as much information as is available at that time. The affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, or Load Serving Entity shall then provide timely, periodic verbal updates until adequate information is available to issue a written Preliminary Disturbance Report.
  - R3.4.** If, in the judgment of the Regional Reliability Organization, after consultation with the Reliability Coordinator, Balancing Authority, Transmission Operator, Generator

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Operator, or Load Serving Entity in which a disturbance occurred, a final report is required, the affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, or Load Serving Entity shall prepare this report within 60 days. As a minimum, the final report shall have a discussion of the events and its cause, the conclusions reached, and recommendations to prevent recurrence of this type of event. The report shall be subject to Regional Reliability Organization approval.

- R4.** When a Bulk Electric System disturbance occurs, the Regional Reliability Organization shall make its representatives on the NERC Operating Committee and Disturbance Analysis Working Group available to the affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, or Load Serving Entity immediately affected by the disturbance for the purpose of providing any needed assistance in the investigation and to assist in the preparation of a final report.
- R5.** The Regional Reliability Organization shall track and review the status of all final report recommendations at least twice each year to ensure they are being acted upon in a timely manner. If any recommendation has not been acted on within two years, or if Regional Reliability Organization tracking and review indicates at any time that any recommendation is not being acted on with sufficient diligence, the Regional Reliability Organization shall notify the NERC Planning Committee and Operating Committee of the status of the recommendation(s) and the steps the Regional Reliability Organization has taken to accelerate implementation.

### C. Measures

Not specified.

### D. Compliance

Not specified.

### E. Regional Differences

None identified.

### Version History

Version	Date	Action	Change Tracking
0	April 1, 2005	Effective Date	New
0	May 23, 2005	Fixed reference to attachments 1-EOP-004-0 and 2-EOP-004-0, changed chart title 1-FAC-004-0 to 1-EOP-004-0, fixed title of Table 1 to read 1-EOP-004-0, and fixed font.	Errata
0	July 6, 2005	Fixed e-mail in Attachment 1-EOP-004-0 from <a href="mailto:info@nerc.com">info@nerc.com</a> to <a href="mailto:esisac@nerc.com">esisac@nerc.com</a> .	Errata
0	July 26, 2005	Fixed header on page 8 to read EOP-004-0	Errata
0	August 8, 2005	Removed “Proposed” from Effective Date	Errata

### Attachment 1-EOP-004-0 NERC Disturbance Report Form

#### Introduction

These disturbance reporting requirements apply to all Reliability Coordinators, Balancing Authorities, Transmission Operators, Generator Operators, and Load Serving Entities, and provide a common basis for all NERC disturbance reporting. The entity on whose system a reportable disturbance occurs shall notify NERC and its Regional Reliability Organization of the disturbance using the NERC Interconnection Reliability Operating Limit and Preliminary Disturbance Report forms. Reports can be sent to NERC via email ([esisac@nerc.com](mailto:esisac@nerc.com)) by facsimile (609-452-9550) using the NERC Interconnection Reliability Operating Limit and Preliminary Disturbance Report forms. If a disturbance is to be reported to the U.S. Department of Energy also, the responding entity may use the DOE reporting form when reporting to NERC. Note: All Electric Emergency Incident and Disturbance Reports (Schedule 1 — Alert Notice {Emergency and Normal Alerts}) sent to DOE shall be simultaneously sent to NERC, preferably electronically at [esisac@nerc.com](mailto:esisac@nerc.com).

The NERC Interconnection Reliability Operating Limit and Preliminary Disturbance Reports are to be made for any of the following events:

1. The loss of a bulk power transmission component that significantly affects the integrity of interconnected system operations. Generally, a disturbance report will be required if the event results in actions such as:
  - a. Modification of operating procedures.
  - b. Modification of equipment (e.g. control systems or special protection systems) to prevent reoccurrence of the event.
  - c. Identification of valuable lessons learned.
  - d. Identification of non-compliance with NERC standards or policies.
  - e. Identification of a disturbance that is beyond recognized criteria, i.e. three-phase fault with breaker failure, etc.
  - f. Frequency or voltage going below the under-frequency or under-voltage load shed points.
2. The occurrence of an interconnected system separation or system islanding or both.
3. Loss of generation by a Generator Operator, Balancing Authority, or Load-Serving Entity — 2,000 MW or more in the Eastern Interconnection or Western Interconnection and 1,000 MW or more in the ERCOT Interconnection.
4. Equipment failures/system operational actions which result in the loss of firm system demands for more than 15 minutes, as described below:
  - a. Entities with a previous year recorded peak demand of more than 3,000 MW are required to report all such losses of firm demands totaling more than 300 MW.
  - b. All other entities are required to report all such losses of firm demands totaling more than 200 MW or 50% of the total customers being supplied immediately prior to the incident, whichever is less.
5. Firm load shedding of 100 MW or more to maintain the continuity of the bulk electric system.
6. Any action taken by a Generator Operator, Transmission Operator, Balancing Authority, or Load-Serving Entity that results in:
  - a. Sustained voltage excursions equal to or greater than  $\pm 10\%$ , or
  - b. Major damage to power system components, or

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- c. Failure, degradation, or misoperation of system protection, special protection schemes, remedial action schemes, or other operating systems that do not require operator intervention, which did result in, or could have resulted in, a system disturbance as defined by steps 1 through 5 above.
- 7. An Interconnection Reliability Operating Limit (IROL) violation as required in reliability standard TOP-007.
- 8. Any event that the Operating Committee requests to be submitted to Disturbance Analysis Working Group (DAWG) for review because of the nature of the disturbance and the insight and lessons the electricity supply and delivery industry could learn.

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**NERC Interconnection Reliability Operating Limit and Preliminary Disturbance Report**

Check here if this is an Interconnection Reliability Operating Limit (IROL) violation report.

1.	Organization filing report.		
2.	Name of person filing report.		
3.	Telephone number.		
4.	Date and time of disturbance. Date:(mm/dd/yy) Time/Zone:		
5.	Did the disturbance originate in your system?	Yes <input type="checkbox"/> No <input type="checkbox"/>	
6.	Describe disturbance including: cause, equipment damage, critical services interrupted, system separation, key scheduled and actual flows prior to disturbance and in the case of a disturbance involving a special protection or remedial action scheme, what action is being taken to prevent recurrence.		
7.	Generation tripped. MW Total List generation tripped		
8.	Frequency. Just prior to disturbance (Hz): Immediately after disturbance (Hz max.): Immediately after disturbance (Hz min.):		
9.	List transmission lines tripped (specify voltage level of each line).		
10.	Demand tripped (MW): Number of affected Customers: Demand lost (MW-Minutes):	FIRM	INTERRUPTIBLE
11.	Restoration time.	INITIAL	FINAL
	Transmission:		
	Generation:		
	Demand:		

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<b>Table 1-EOP-004-0</b>				
<b>Summary of NERC and DOE Reporting Requirements for Major Electric System Emergencies</b>				
<b>Incident No.</b>	<b>Incident</b>	<b>Threshold</b>	<b>Report Required</b>	<b>Time</b>
1	Actual physical attack	Major Interruptions or impact to critical infrastructure or operations	Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
2	Actual cyber or communications attack	Major interruptions of electrical system operations	Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
3	Complete operational failure or shut-down of the transmission and/or distribution electrical system		Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
4	Electrical System Separation (Islanding)		Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
5	Uncontrolled loss of load	≥300 Megawatts firm system loads > 15 minutes from a single incident	Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
6	Load shedding	≥100 MW	Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
7	System-wide voltage reductions	≥3 percent	Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
8	Public appeal to reduce the use of electricity		Form OE-417 Schedule 1—Alert Notice	1 hour 48 hours
9	Suspected physical attacks	Impact electric power system adequacy or reliability; or vandalism which targets components of any security systems	Form OE-417 Schedule 1—Alert Notice	6 hours 48 hours
10	Suspected cyber or communications attacks	impact electric power system adequacy or vulnerability	Form OE-417 Schedule 1—Alert Notice	6 hours 48 hours
11	Loss of electric service	≥50,000 customers ≥1 hour	Form OE-417 Schedule 1—Alert Notice	6 hours 48 hours
12	Fuel supply emergencies	Could impact electric power system adequacy or reliability	Form OE-417 Schedule 1—Alert Notice	6 hours 48 hours