

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-001-0	R1.	Balancing Authorities shall have operating agreements with adjacent Balancing Authorities that shall, at a minimum, contain provisions for emergency assistance, including provisions to obtain emergency assistance from remote Balancing Authorities.	The Balancing Authority has demonstrated the existence of the required operating agreement but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Balancing Authority has demonstrated the existence of the required operating agreement and is mostly compliant with the Requirement but fails to have an agreement at least one adjacent BA.	The Balancing Authority is partially compliant with the requirement and fails to have an agreement with more than one adjacent BA.	The Balancing Authority has failed to demonstrate the existence of operating agreements as required.
EOP-001-0	R2.	The Transmission Operator shall have an emergency load reduction plan for all identified IROLs. The plan shall include the details on how the Transmission Operator will implement load reduction in sufficient amount and time to mitigate the IROL violation before system separation or collapse would occur. The load reduction plan must be capable of being implemented within 30 minutes.	The Transmission Operator has demonstrated the existence of the emergency load reduction plan but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	The Transmission Operator is partially compliant with the requirement and fails to include details on how load reduction is to be implemented in sufficient amount and time to mitigate IROL violation.	The Transmission Operator has failed to demonstrate the existence of the program, procedure, protocol, or guidance document required.

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EOP-001-0	R3.	Each Transmission Operator and Balancing Authority shall:	The Transmission Operator or Balancing Authority failed to comply with one (1) of the of sub-components.	The Transmission Operator or Balancing Authority failed to comply with two (2) of the sub-components.	The Transmission Operator or Balancing Authority has failed to comply with three (3) of the sub-components.	The Transmission Operator or Balancing Authority has failed to comply with four (4) of the sub-components.
EOP-001-0	R3.1.	Develop, maintain, and implement a set of plans to mitigate operating emergencies for insufficient generating capacity.	The Transmission Operator or Balancing Authority's emergency plans to mitigate insufficient generating capacity have resulted in meeting the intent of the requirement, but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator or Balancing Authority's has demonstrated the existence of insufficient generating capacity emergency plans but are not maintained.	The Transmission Operator or Balancing Authority's insufficient generating capacity emergency plans are partially compliant with the requirement but are not maintained nor implemented.	The Transmission Operator or Balancing Authority has failed to develop emergency mitigation plans for insufficient generating capacity.
EOP-001-0	R3.2.	Develop, maintain, and implement a set of plans to mitigate operating emergencies on the transmission system.	The Transmission Operator or Balancing Authority's plans to mitigate transmission system emergencies have resulted in meeting the intent of the requirement but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator or Balancing Authority's has demonstrated the existence of transmission system emergency plans and is mostly compliant with the requirement but are not maintained.	The Transmission Operator or Balancing Authority's transmission system emergency plans are not maintained nor implemented.	The Transmission Operator or Balancing Authority has failed to develop, maintain, and implement operating emergency mitigation plans for emergencies on the transmission system.

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EOP-001-0	R3.3.	Develop, maintain, and implement a set of plans for load shedding.	The Transmission Operator or Balancing Authority's load shedding plans have resulted in meeting the intent of the requirement but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator or Balancing Authority's has demonstrated the existence of load shedding plans and is mostly compliant with the requirement but are not maintained.	The Transmission Operator or Balancing Authority's load shedding plans are partially compliant with the requirement but are not maintained nor implemented.	The Transmission Operator or Balancing Authority has failed to develop, maintain, and implement load shedding plans.
EOP-001-0	R3.4.	Develop, maintain, and implement a set of plans for system restoration.	The Transmission Operator or Balancing Authority's system restoration plans have resulted in meeting the intent of the requirement but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator or Balancing Authority's system restoration plans are partially compliant with the requirement but are not maintained.	The Transmission Operator or Balancing Authority's restoration plans are partially compliant with the requirement but are not maintained nor implemented.	The Transmission Operator or Balancing Authority has failed to develop, maintain, and implement operating emergency mitigation plans for system restoration.

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EOP-001-0	R4.	Each Transmission Operator and Balancing Authority shall have emergency plans that will enable it to mitigate operating emergencies. At a minimum, Transmission Operator and Balancing Authority emergency plans shall include:	The Transmission Operator or Balancing Authority failed to comply with one (1) of the of sub-components.	The Transmission Operator or Balancing Authority failed to comply with two (2) of the sub-components.	The Transmission Operator or Balancing Authority has failed to comply with three (3) of the sub-components.	The Transmission Operator or Balancing Authority has failed to comply with all four (4) of the sub-components.
EOP-001-0	R4.1.	Communications protocols to be used during emergencies.	The Transmission Operator or Balancing Authority's communication protocols included in the emergency plan have resulted in meeting the intent of the requirement but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator or Balancing Authority has failed to include communication protocols in its emergency plans to mitigate operating emergencies.

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EOP-001-0	R4.2.	A list of controlling actions to resolve the emergency. Load reduction, in sufficient quantity to resolve the emergency within NERC-established timelines, shall be one of the controlling actions.	The Transmission Operator or Balancing Authority's list of controlling actions has resulted in meeting the intent of the requirement but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator or Balancing Authority has failed to provide a list of controlling actions to resolve the emergency.
EOP-001-0	R4.3.	The tasks to be coordinated with and among adjacent Transmission Operators and Balancing Authorities.	The Transmission Operator or Balancing Authority has demonstrated coordination with Transmission Operators and Balancing Authorities but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator or Balancing Authority has failed to demonstrate the tasks to be coordinated with adjacent Transmission Operator and Balancing Authorities as directed by the requirement.

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EOP-001-0	R4.4.	Staffing levels for the emergency.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority has failed to meet required emergency staffing levels.
EOP-001-0	R5.	Each Transmission Operator and Balancing Authority shall include the applicable elements in Attachment 1-EOP-001-0 when developing an emergency plan.	The Transmission Operator and Balancing Authority emergency plan has complied with 12 or more of the number of sub-components.	The Transmission Operator and Balancing Authority emergency plan has complied with 10 or more of the number of sub-components.	The Transmission Operator and Balancing Authority emergency plan has complied with between 6 and 10 of the number of sub-components.	The Transmission Operator and Balancing Authority emergency plan has complied with 6 or less of the number of sub-components

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EOP-001-0	R6.	The Transmission Operator and Balancing Authority shall annually review and update each emergency plan. The Transmission Operator and Balancing Authority shall provide a copy of its updated emergency plans to its Reliability Coordinator and to neighboring Transmission Operators and Balancing Authorities.	The Transmission Operator and Balancing Authority has met the intent of the requirement but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator and Balancing Authority has failed to annually review one of it's emergency plans	The Transmission Operator and Balancing Authority has to annually review 2 of it's emergency plans or communicate with 1 of it's neighboring Balancing Authorities.	The Transmission Operator and Balancing Authority has failed to annually review and/or communicate emergency plans with it's Reliability Coordinator, neighboring Transmission Operators or Balancing Authorities.
EOP-001-0	R7.	The Transmission Operator and Balancing Authority shall coordinate its emergency plans with other Transmission Operators and Balancing Authorities as appropriate. This coordination includes the following steps, as applicable:	The Transmission Operator and/or the Balancing Authority failed to comply with one (1) of the of sub-components.	The Transmission Operator and/or the Balancing Authority failed to comply with two (2) of the sub-components.	The Transmission Operator and/or the Balancing Authority has failed to comply with three (3) of the sub-components.	The Transmission Operator and/or the Balancing Authority has failed to comply with four (4) or more of the sub-components.

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EOP-001-0	R7.1.	The Transmission Operator and Balancing Authority shall establish and maintain reliable communications between interconnected systems.	The Transmission Operator and Balancing Authority has established and maintained reliable communication between interconnected systems and meets the intent of the requirement but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator and Balancing Authority has failed to establish and maintain reliable communication between interconnected systems.
EOP-001-0	R7.2.	The Transmission Operator and Balancing Authority shall arrange new interchange agreements to provide for emergency capacity or energy transfers if existing agreements cannot be used.	The Transmission Operator and Balancing Authority arranged interchange agreements with minor exception and is substantially compliant with the directives of the requirement. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator and Balancing Authority has failed to arrange new interchange agreements to provide for emergency capacity or energy transfers with required entities as directed by the requirement.

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EOP-001-0	R7.3.	The Transmission Operator and Balancing Authority shall coordinate transmission and generator maintenance schedules to maximize capacity or conserve the fuel in short supply. (This includes water for hydro generators.)	The Transmission Operator and Balancing Authority have demonstrated coordination / communication with required entities with minor exception and is substantially compliant with the directives of the requirement. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator and Balancing Authority have failed to demonstrate coordination / communication with required entities as directed by the requirement.
EOP-001-0	R7.4.	The Transmission Operator and Balancing Authority shall arrange deliveries of electrical energy or fuel from remote systems through normal operating channels.	The Transmission Operator and Balancing Authority's implementation / execution has resulted in meeting the intent of the requirement but the execution was deficient with respect to minor details. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator and Balancing Authority' have failed to demonstrate implementation or execution of the program / procedure requirement or directive.

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EOP-002-2	R1.	Each Balancing Authority and Reliability Coordinator shall have the responsibility and clear decision-making authority to take whatever actions are needed to ensure the reliability of its respective area and shall exercise specific authority to alleviate capacity and energy emergencies.	N/A	N/A	N/A	The Balancing Authority or Reliability Coordinator does not have responsibility and clear decision-making authority to take whatever actions are needed to ensure the reliability of its respective area OR The Balancing Authority or Reliability Coordinator did not exercise its authority to alleviate capacity and energy emergencies.
EOP-002-2	R2.	Each Balancing Authority shall implement its capacity and energy emergency plan, when required and as appropriate, to reduce risks to the interconnected system.	N/A	N/A	N/A	The Balancing Authority did not implement its capacity and energy emergency plan, when required and as appropriate, to reduce risks to the interconnected system.

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EOP-002-2	R3.	A Balancing Authority that is experiencing an operating capacity or energy emergency shall communicate its current and future system conditions to its Reliability Coordinator and neighboring Balancing Authorities.	N/A	N/A	N/A	The Balancing Authority has failed to communicate its current and future system conditions to its Reliability Coordinator and neighboring Balancing Authorities.
EOP-002-2	R4.	A Balancing Authority anticipating an operating capacity or energy emergency shall perform all actions necessary including bringing on all available generation, postponing equipment maintenance, scheduling interchange purchases in advance, and being prepared to reduce firm load.	N/A	N/A	N/A	The Balancing Authority has failed to perform the necessary actions as required and stated in the requirement.

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Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-002-2	R5.	A deficient Balancing Authority shall only use the assistance provided by the Interconnection's frequency bias for the time needed to implement corrective actions. The Balancing Authority shall not unilaterally adjust generation in an attempt to return Interconnection frequency to normal beyond that supplied through frequency bias action and Interchange Schedule changes. Such unilateral adjustment may overload transmission facilities.	N/A	N/A	N/A	The Balancing Authority failed to comply with one or more of the elements of the requirement.

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EOP-002-2	R6.	If the Balancing Authority cannot comply with the Control Performance and Disturbance Control Standards, then it shall immediately implement remedies to do so. These remedies include, but are not limited to:	The Balancing Authority failed to comply with one of the of sub-components.	The Balancing Authority failed to comply with 2 of the sub-components.	The Balancing Authority failed to comply with 3 of the sub-components.	The Balancing Authority failed to comply with more than 3 the of sub-components.
EOP-002-2	R6.1.	Loading all available generating capacity.	N/A	N/A	N/A	The Balancing Authority did not use all available generating capacity.
EOP-002-2	R6.2.	Deploying all available operating reserve	N/A	N/A	N/A	The Balancing Authority did not deploy all of it's available operating reserve.
EOP-002-2	R6.3.	Interrupting interruptible load and exports.	N/A	N/A	N/A	The Balancing Authority did not interrupt interruptible load and exports.

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EOP-002-2	R6.4.	Requesting emergency assistance from other Balancing Authorities.	N/A	N/A	N/A	The Balancing Authority did not request emergency assistance from other Balancing Authorities.
EOP-002-2	R6.5.	Declaring an Energy Emergency through its Reliability Coordinator; and	N/A	N/A	N/A	The Balancing Authority did not declare an Energy Emergency through its Reliability Coordinator.
EOP-002-2	R6.6.	Reducing load, through procedures such as public appeals, voltage reductions, curtailing interruptible loads and firm loads.	N/A	N/A	N/A	The Balancing Authority did not implement one or more of the procedures stated in the requirement.
EOP-002-2	R7.	Once the Balancing Authority has exhausted the steps listed in Requirement 6, or if these steps cannot be completed in sufficient time to resolve the emergency condition, the Balancing Authority shall:	N/A	N/A	The Balancing Authority has met only one of the two requirements	The Balancing Authority has not met either of the two requirements
EOP-002-2	R7.1.	Manually shed firm load without delay to return its ACE to zero; and	N/A	N/A	N/A	The Balancing Authority did not manually shed firm load without delay to return its ACE to zero.

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EOP-002-2	R7.2.	Request the Reliability Coordinator to declare an Energy Emergency Alert in accordance with Attachment 1-EOP-002-0 "Energy Emergency Alert Levels."	The Balancing Authority's implementation of an Energy Emergency Alert have resulted in meeting the intent of the requirement but is missed minor program/procedural elements in Attachment 1-EOP-002-0. Such deficiencies would not impact the achievement of the objective of the requirement..	N/A	N/A	The Balancing Authority has failed to meet one or more of the requirements of Attachment 1-EOP-002-0.
EOP-002-2	R8.	A Reliability Coordinator that has any Balancing Authority within its Reliability Coordinator area experiencing a potential or actual Energy Emergency shall initiate an Energy Emergency Alert as detailed in Attachment 1-EOP-002-0 "Energy Emergency Alert Levels." The Reliability Coordinator shall act to mitigate the emergency condition, including a request for emergency assistance if required.	The Reliability Coordinator's implementation of an Energy Emergency Alert have resulted in meeting the intent of the requirement but is missed minor program/procedural elements in Attachment 1-EOP-002-0. Such deficiencies would not impact the achievement of the objective of the requirement..	N/A	N/A	The Reliability Coordinator has failed to meet one or more of the requirements of Attachment 1-EOP-002-0.

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EOP-002-2	R9.	When a Transmission Service Provider expects to elevate the transmission service priority of an Interchange Transaction from Priority 6 (Network Integration Transmission Service from Non-designated Resources) to Priority 7 (Network Integration Transmission Service from designated Network Resources) as permitted in its transmission tariff (See Attachment 1-IRO-006-0 "Transmission Loading Relief Procedure" for explanation of Transmission Service Priorities):	The Transmission Service Provider failed to comply with one (1) of the of sub-components.	The Transmission Service Provider failed to comply with two (2) of the sub-components.	The Transmission Service Provider has failed to comply with three (3) of the sub-components.	The Transmission Service Provider has failed to comply with all four (4) of the sub-components.

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EOP-002-2	R9.1.	The deficient Load-Serving Entity shall request its Reliability Coordinator to initiate an Energy Emergency Alert in accordance with Attachment 1-EOP-002-0.	N/A	N/A	N/A	The Load-Serving Entity failed to request its Reliability Coordinator to initiate an Energy Emergency Alert.
EOP-002-2	R9.2.	The Reliability Coordinator shall submit the report to NERC for posting on the NERC Website, noting the expected total MW that may have its transmission service priority changed.	N/A	N/A	N/A	The Reliability Coordinator has failed to report to NERC as directed in the requirement.

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EOP-002-2	R9.3.	The Reliability Coordinator shall use EEA 1 to forecast the change of the priority of transmission service of an Interchange Transaction on the system from Priority 6 to Priority 7.	N/A	N/A	N/A	The Reliability Coordinator failed to use EEA 1 to forecast the change of the priority of transmission service as directed in the requirement.
EOP-002-2	R9.4.	The Reliability Coordinator shall use EEA 2 to announce the change of the priority of transmission service of an Interchange Transaction on the system from Priority 6 to Priority 7.	N/A	N/A	N/A	The Reliability Coordinator failed to use EEA 2 to announce the change of the priority of transmission service as directed in the requirement.

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EOP-003-1	R1.	After taking all other remedial steps, a Transmission Operator or Balancing Authority operating with insufficient generation or transmission capacity shall shed customer load rather than risk an uncontrolled failure of components or cascading outages of the Interconnection.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority has failed shed customer load.
EOP-003-1	R2.	Each Transmission Operator and Balancing Authority shall establish plans for automatic load shedding for underfrequency or undervoltage conditions.	The Transmission Operator and Balancing Authority's automatic load shedding plans have resulted in meeting the intent of the requirement, but are missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	The Transmission Operator and Balancing Authority's automatic load shedding plans do not adequately demonstrate load percentage drop.	The Transmission Operator and Balancing Authority has failed to demonstrate the existence of the automatic load shedding plan required.

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EOP-003-1	R3.	Each Transmission Operator and Balancing Authority shall coordinate load shedding plans among other interconnected Transmission Operators and Balancing Authorities.	The Transmission Operator and Balancing Authority has demonstrated coordination / communication with required entities with minor exception and is substantially compliant with the directives of the requirement.	The Transmission Operator and Balancing Authority has demonstrated coordination / communication with all but one of its TOPs or BAs and is mostly compliant with the directives of the requirement.	The Transmission Operator and Balancing Authority has demonstrated coordination / communication with some of its TOPs and BAs but was deficient in meeting the directives of the requirement because multiple interconnected TOPs and BAs were not included.	The Transmission Operator and Balancing Authority has failed to coordinate load shedding plans among any of its interconnected Transmission Operators and Balancing Authorities.
EOP-003-1	R4.	A Transmission Operator or Balancing Authority shall consider one or more of these factors in designing an automatic load shedding scheme: frequency, rate of frequency decay, voltage level, rate of voltage decay, or power flow levels.	The Transmission Operator and Balancing Authority has demonstrated the existence of a load shedding scheme, but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator and Balancing Authority has demonstrated the existence of the load shedding scheme but fails to satisfy one significant element.	The Transmission Operator and Balancing Authority has demonstrated the existence of the load shedding scheme and fails to satisfy two significant elements.	The Transmission Operator or Balancing Authority has failed to demonstrate the existence of load shedding scheme or is missing more than two significant elements.

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EOP-003-1	R5.	A Transmission Operator or Balancing Authority shall implement load shedding in steps established to minimize the risk of further uncontrolled separation, loss of generation, or system shutdown.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority has failed to implement load shedding as directed in the requirement.
EOP-003-1	R6.	After a Transmission Operator or Balancing Authority Area separates from the Interconnection, if there is insufficient generating capacity to restore system frequency following automatic underfrequency load shedding, the Transmission Operator or Balancing Authority shall shed additional load.	N/A	N/A	N/A	The Transmission Operator or Balancing Authority did not shed load.

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EOP-003-1	R7.	The Transmission Operator and Balancing Authority shall coordinate automatic load shedding throughout their areas with underfrequency isolation of generating units, tripping of shunt capacitors, and other automatic actions that will occur under abnormal frequency, voltage, or power flow conditions.	The Transmission Operator or Balancing Authority has demonstrated coordination of automatic load shedding with required entities but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Transmission Operator and Balancing Authority has coordinated it's automatic load shedding, but did not include details on one of the elements of the requirement.	The Transmission Operator and Balancing Authority has not coordinated most of their areas or was missing significant detail.	The Transmission Operator and Balancing Authority has failed to coordinate it's automatic load shedding with the required entities as directed by the requirement.
EOP-003-1	R8.	Each Transmission Operator or Balancing Authority shall have plans for operator-controlled manual load shedding to respond to real-time emergencies. The Transmission Operator or Balancing Authority shall be capable of implementing the load shedding in a timeframe adequate for responding to the emergency.	The Transmission Operator or Balancing Authority has plans for manual load shedding but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	N/A	N/A	The Transmission Operator or Balancing Authority does not have plans for manual load shedding or is not capable of implanting in an adequate time frame.

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EOP-004-1	R1.	Each Regional Reliability Organization shall establish and maintain a Regional reporting procedure to facilitate preparation of preliminary and final disturbance reports.	The Regional Reliability Organization has demonstrated the existence of a regional reporting procedure, but the procedure is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	The Regional Reliability Organization Regional reporting procedure have been is missing one element that would make the procedure meet the requirement.	The Regional Reliability Organization Regional has a regional reporting procedure but the procedure is not current.	The Regional Reliability Organization does not have a regional reporting procedure.
EOP-004-1	R2.	A Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity shall promptly analyze Bulk Electric System disturbances on its system or facilities.	N/A	The responsible entities has failed to analyze 25% it's disturbances on the BES or was negligent in the timeliness of analyzing the disturbances 25% of the time.	The responsible entities has failed to analyze 50% it's disturbances on the BES or was negligent in the timeliness of analyzing the disturbances 50% of the time.	The responsible entities has failed to analyze it's disturbances on the BES or was grossly negligent in the timeliness in analyzing the disturbance.

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EOP-004-1	R3.	A Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity experiencing a reportable incident shall provide a preliminary written report to its Regional Reliability Organization and NERC.	N/A	N/A	N/A	The responsible entities failed to provide a preliminary written report as directed by the requirement.
EOP-004-1	R3.1.	The affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity shall submit within 24 hours of the disturbance or unusual occurrence either a copy of the report submitted to DOE, or, if no DOE report is required, a copy of the NERC Interconnection Reliability Operating Limit and Preliminary Disturbance Report form. Events that are not identified until some time after they occur shall be reported within 24 hours of being recognized.	The responsible entities submitted the report within 36 hours of the disturbance or discovery of the disturbance.	N/A	The responsible entities submitted the report within 48 hours of the disturbance or discovery of the disturbance.	The responsible entities submitted the report within more than 48 hours after the disturbance or discovery of the disturbance.
EOP-004-1	R3.2.	Applicable reporting forms are provided in Attachments 022-1 and 022-2.	N/A	N/A	N/A	N/A

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EOP-004-1	R3.3.	Under certain adverse conditions, e.g., severe weather, it may not be possible to assess the damage caused by a disturbance and issue a written Interconnection Reliability Operating Limit and Preliminary Disturbance Report within 24 hours. In such cases, the affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity shall promptly notify its Regional Reliability Organization(s) and NERC, and verbally provide as much information as is available at that time. The affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity shall then provide timely, periodic verbal updates until adequate information is available to issue a written Preliminary Disturbance Report.	The responsible entities have provided the Reliability Coordinator and NERC with verbal updates. However, the updates were found to incomplete.	N/A	N/A	The responsible entities did not provide the Reliability Coordinator and NERC with verbal updates as specified in the requirement.

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EOP-004-1	R3.4.	<p>If, in the judgment of the Regional Reliability Organization, after consultation with the Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator, or Load-Serving Entity in which a disturbance occurred, a final report is required, the affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity shall prepare this report within 60 days. As a minimum, the final report shall have a discussion of the events and its cause, the conclusions reached, and recommendations to prevent recurrence of this type of event. The report shall be subject to Regional Reliability Organization approval.</p>	<p>The responsible entities final report resulted in meeting the intent of the requirement but is missing minor details or minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.</p>	<p>The responsible entities final report was 30 days late or was missing one of the elements specified in the requirement.</p>	<p>The responsible entities final report was more than 30 days late or was missing two of the elements specified in the requirement.</p>	<p>The responsible entities final report was not submitted or was missing more than two of the elements specified in the requirement.</p>

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EOP-004-1	R4.	When a Bulk Electric System disturbance occurs, the Regional Reliability Organization shall make its representatives on the NERC Operating Committee and Disturbance Analysis Working Group available to the affected Reliability Coordinator, Balancing Authority, Transmission Operator, Generator Operator or Load-Serving Entity immediately affected by the disturbance for the purpose of providing any needed assistance in the investigation and to assist in the preparation of a final report.	The RRO did not make its representatives on the NERC Operating Committee and Disturbance Analysis Working Group available for the purpose of providing any needed assistance in the investigation and to assist in the preparation of a final report.	N/A	N/A	N/A

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-004-1	R5.	The Regional Reliability Organization shall track and review the status of all final report recommendations at least twice each year to ensure they are being acted upon in a timely manner. If any recommendation has not been acted on within two years, or if Regional Reliability Organization tracking and review indicates at any time that any recommendation is not being acted on with sufficient diligence, the Regional Reliability Organization shall notify the NERC Planning Committee and Operating Committee of the status of the recommendation(s) and the steps the Regional Reliability Organization has taken to accelerate implementation.	The Regional Reliability Organization reviewed all final report recommendations less than twice a year.	The Regional Reliability Organization reviewed 75% or more final report recommendations twice a year.	The responsible entity has demonstrated the reporting of required information but fails to satisfy more than one significant element."	The Regional Reliability Organization has not reviewed the final report recommendations or did not notify ther NERC Planning and Operating Committees.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R1.	Each Transmission Operator shall have a restoration plan to reestablish its electric system in a stable and orderly manner in the event of a partial or total shutdown of its system, including necessary operating instructions and procedures to cover emergency conditions, and the loss of vital telecommunications channels. Each Transmission Operator shall include the applicable elements listed in Attachment 1-EOP-005 in developing a restoration plan.	The responsible entity failed to comply with less than 25% of the elements listed in Attachment 1.	The responsible entity failed to comply with 25% or more and less than 50% of the elements listed in Attachment 1.	The responsible entity has achieved a measure of performance equal to or below 50% but above 25% of the elements listed in Attachment 1.	The responsible entity has achieved a measure of performance equal to or below 25% of the elements listed in Attachment 1.
EOP-005-1	R2.	Each Transmission Operator shall review and update its restoration plan at least annually and whenever it makes changes in the power system network, and shall correct deficiencies found during the simulated restoration exercises.	The Transmission Operator failed to review or update its restoration plan at least annually or when it made changes in the power system network.	The Transmission Operator failed to review and update its restoration plan at least annually or whenever it made changes in the power system network	The Transmission Operator failed to review and update its restoration plan at least annually or whenever it made changes in the power system network, or failed to correct deficiencies found during the simulated restoration exercises.	The Transmission Operator failed to review and update its restoration plan at least annually or whenever it made changes in the power system network, and failed to correct deficiencies found during the simulated restoration exercises.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R3.	Each Transmission Operator shall develop restoration plans with a priority of restoring the integrity of the Interconnection.	N/A	N/A	N/A	The Transmission Operator's restoration plans failed to making restoration of the integrity of the Interconnection its top priority.
EOP-005-1	R4.	Each Transmission Operator shall coordinate its restoration plans with the Generator Owners and Balancing Authorities within its area, its Reliability Coordinator, and neighboring Transmission Operators and Balancing Authorities.	The Transmission Operator failed to coordinate its restoration plans with one of the entities listed in the requirement.	The Transmission Operator failed to coordinate its restoration plans with two of the entities listed in the requirement.	The Transmission Operator failed to coordinate its restoration plans with three of the entities listed in the requirement.	The Transmission Operator shall to coordinate its restoration plans with four of the entities listed in the requirement.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R5.	Each Transmission Operator and Balancing Authority shall periodically test its telecommunication facilities needed to implement the restoration plan.	N/A	N/A	The responsible entity failed to periodically test its telecommunication facilities needed to implement the restoration plan.	N/A
EOP-005-1	R6.	Each Transmission Operator and Balancing Authority shall train its operating personnel in the implementation of the restoration plan. Such training shall include simulated exercises, if practicable.	The responsible entity only trained 67 to 99 percent of its operating personnel in the implementation of the restoration plan.	The responsible entity only trained 33 to 66 percent of its operating personnel in the implementation of the restoration plan.	The responsible entity only trained less than percent of its operating personnel in the implementation of the restoration plan.	The responsible entity did not train any of its operating personnel in the implementation of the restoration plan.
EOP-005-1	R7.	Each Transmission Operator and Balancing Authority shall verify the restoration procedure by actual testing or by simulation.	The responsible entity verified 76% to 99% of the restoration procedure by actual testing or by simulation.	The responsible entity verified 51% to 75% of the restoration procedure by actual testing or by simulation.	The responsible entity verified 26% to 50% of the restoration procedure by actual testing or by simulation.	The responsible entity verified less than 26% of the restoration procedure by actual testing or by simulation.

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R8.	Each Transmission Operator shall verify that the number, size, availability, and location of system blackstart generating units are sufficient to meet Regional Reliability Organization restoration plan requirements for the Transmission Operator's area.	N/A	N/A	N/A	The Transmission Operator failed to verify that the number, size, availability, and location of system blackstart generating units are sufficient to meet Regional Reliability Organization restoration plan requirements for the Transmission Operator's area.
EOP-005-1	R9.	The Transmission Operator shall document the Cranking Paths, including initial switching requirements, between each blackstart generating unit and the unit(s) to be started and shall provide this documentation for review by the Regional Reliability Organization upon request. Such documentation may include Cranking Path diagrams.	N/A	N/A	N/A	The Transmission Operator shall document the Cranking Paths, including initial switching requirements, between each blackstart generating unit and the unit(s) to be started and shall provide this documentation for review by the Regional Reliability Organization upon request. Such documentation may include Cranking Path diagrams.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R10.	The Transmission Operator shall demonstrate, through simulation or testing, that the blackstart generating units in its restoration plan can perform their intended functions as required in the regional restoration plan.	The Transmission Operator only demonstrated, through simulation or testing, that between 67 and 99% of the blackstart generating units in its restoration plan can perform their intended functions as required in the regional restoration plan.	The Transmission Operator only demonstrated, through simulation or testing, that between 33 and 66% of the blackstart generating units in its restoration plan can perform their intended functions as required in the regional restoration plan.	The Transmission Operator only demonstrated, through simulation or testing, that less than 33% of the blackstart generating units in its restoration plan can perform their intended functions as required in the regional restoration plan.	The Transmission Operator did not demonstrate, through simulation or testing, that any of the blackstart generating units in its restoration plan can perform their intended functions as required in the regional restoration plan.
EOP-005-1	R10.1.	The Transmission Operator shall perform this simulation or testing at least once every five years.	N/A	N/A	N/A	The Transmission Operator failed to perform the required simulation or testing at least once every five years.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R11.	Following a disturbance in which one or more areas of the Bulk Electric System become isolated or blacked out, the affected Transmission Operators and Balancing Authorities shall begin immediately to return the Bulk Electric System to normal.	The responsible entity failed to comply with less than 25% of the number of sub-components.	The responsible entity failed to comply with 25% or more and less than 50% of the number of sub-components.	The responsible entity has achieved a measure of performance equal to or below 50% but above 25% of the appropriate measure.	The responsible entity has achieved a measure of performance equal to or below 25% of the appropriate measure.
EOP-005-1	R11.1.	The affected Transmission Operators and Balancing Authorities shall work in conjunction with their Reliability Coordinator(s) to determine the extent and condition of the isolated area(s).	The responsible entity failed to work in conjunction with their Reliability Coordinator to determine the extent and condition of the isolated area(s)	N/A	N/A	N/A

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R11.2.	The affected Transmission Operators and Balancing Authorities shall take the necessary actions to restore Bulk Electric System frequency to normal, including adjusting generation, placing additional generators on line, or load shedding.	N/A	N/A	The affected Transmission Operators and Balancing Authorities failed to take the necessary actions to restore Bulk Electric System frequency to normal.	N/A
EOP-005-1	R11.3.	The affected Balancing Authorities, working with their Reliability Coordinator(s), shall immediately review the Interchange Schedules between those Balancing Authority Areas or fragments of those Balancing Authority Areas within the separated area and make adjustments as needed to facilitate the restoration. The affected Balancing Authorities shall make all attempts to maintain the adjusted Interchange Schedules, whether generation control is manual or automatic.	N/A	N/A	The affected Balancing Authorities, working with their Reliability Coordinator(s), failed to immediately review the Interchange Schedules between those Balancing Authority Areas or fragments of those Balancing Authority Areas within the separated area and make adjustments as needed to facilitate the restoration. The affected Balancing Authorities shall make all attempts to maintain the adjusted Interchange Schedules, whether generation control is manual or automatic.	N/A

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R11.4.	The affected Transmission Operators shall give high priority to restoration of off-site power to nuclear stations.	N/A	N/A	The affected Transmission Operators failed to give high priority to restoration of off-site power to nuclear stations.	N/A
EOP-005-1	R11.5.	The affected Transmission Operators may resynchronize the isolated area(s) with the surrounding area(s) when the following conditions are met:	The responsible entity failed to include one of the subrequirements.	The responsible entity failed to include two of the subrequirements.	The responsible entity failed to include three of the subrequirements.	The responsible entity failed to include four of the subrequirements.
EOP-005-1	R11.5.1.	Voltage, frequency, and phase angle permit.	The responsible entity failed to meet this requirement before resynchronizing isolated areas.	N/A	N/A	N/A
EOP-005-1	R11.5.2.	The size of the area being reconnected and the capacity of the transmission lines effecting the reconnection and the number of synchronizing points across the system are considered.	The responsible entity failed to meet this requirement before resynchronizing isolated areas.	N/A	N/A	N/A

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-005-1	R11.5.3.	Reliability Coordinator(s) and adjacent areas are notified and Reliability Coordinator approval is given.	The responsible entity failed to meet this requirement before resynchronizing isolated areas.	N/A	N/A	N/A
EOP-005-1	R11.5.4.	Load is shed in neighboring areas, if required, to permit successful interconnected system restoration.	The responsible entity failed to meet this requirement before resynchronizing isolated areas.	N/A	N/A	N/A
EOP-006-1	R1.	Each Reliability Coordinator shall be aware of the restoration plan of each Transmission Operator in its Reliability Coordinator Area in accordance with NERC and regional requirements.	The Reliability Coordinator is aware of more than 75% of it's Transmission Operators restoration plans.	The Reliability Coordinator is aware of more than 50% but less than 75% of it's Transmission Operators restoration plans.	The Reliability Coordinator is aware of more than 25% but less than 50% of it's Transmission Operators restoration plans.	The Reliability Coordinator is not aware of any of it's Transmission Operators restoration plans.
EOP-006-1	R2.	The Reliability Coordinator shall monitor restoration progress and coordinate any needed assistance.	N/A	N/A	The Reliability Coordinator failed to monitor restoration progress or failed to coordinate assistance.	The Reliability Coordinator failed to monitor restoration progress and failed to coordinate assistance.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-006-1	R3.	The Reliability Coordinator shall have a Reliability Coordinator Area restoration plan that provides coordination between individual Transmission Operator restoration plans and that ensures reliability is maintained during system restoration events.	The Reliability Coordinator's Reliability Coordinator Area restoration plan did not coordinate with one individual Transmission Operator restoration plans.	The Reliability Coordinator's Reliability Coordinator Area restoration plan did not coordinate with more than one individual Transmission Operator restoration plans.	The Reliability Coordinator's Reliability Coordinator Area restoration plan did not coordinate with one individual Transmission Operator restoration plans.	The Reliability Coordinator does not have a Reliability Coordinator Area restoration plan.
EOP-006-1	R4.	The Reliability Coordinator shall serve as the primary contact for disseminating information regarding restoration to neighboring Reliability Coordinators and Transmission Operators or Balancing Authorities not immediately involved in restoration.	The Reliability Coordinator failed to disseminate information regarding restoration to one neighboring Reliability Coordinator or Transmission Operator or Balancing Authority not immediately involved in restoration.	The Reliability Coordinator failed to disseminate information regarding restoration to two neighboring Reliability Coordinators or Transmission Operators or Balancing Authorities not immediately involved in restoration.	The Reliability Coordinator failed to disseminate information regarding restoration to three neighboring Reliability Coordinators or Transmission Operators or Balancing Authorities not immediately involved in restoration.	The Reliability Coordinator failed to disseminate information regarding restoration to four or more neighboring Reliability Coordinators or Transmission Operators or Balancing Authorities not immediately involved in restoration.
EOP-006-1	R5.	Reliability Coordinators shall approve, communicate, and coordinate the re-synchronizing of major system islands or synchronizing points so as not to cause a Burden on adjacent Transmission Operator, Balancing Authority, or Reliability Coordinator Areas.	N/A	N/A	N/A	The Reliability Coordinators failed to approve, communicate, and coordinate the re-synchronizing of major system islands or synchronizing points and caused a Burden on adjacent Transmission Operator, Balancing Authority, or Reliability Coordinator Areas.

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-006-1	R6.	The Reliability Coordinator shall take actions to restore normal operations once an operating emergency has been mitigated in accordance with its restoration plan.	N/A	N/A	N/A	The Reliability Coordinator failed to take actions to restore normal operations once an operating emergency has been mitigated in accordance with its restoration plan.
EOP-008-0	R1.	Each Reliability Coordinator, Transmission Operator and Balancing Authority shall have a plan to continue reliability operations in the event its control center becomes inoperable. The contingency plan must meet the following requirements:	The Reliability Coordinator, Transmission Operator and Balancing Authority failed to comply with one of the sub-requirements.	The Reliability Coordinator, Transmission Operator and Balancing Authority failed to comply with two of the sub-requirements.	The Reliability Coordinator, Transmission Operator and Balancing Authority failed to comply with 3 or more of the sub-requirements.	The Reliability Coordinator, Transmission Operator and Balancing Authority failed to comply with more than four of the sub-requirements.
EOP-008-0	R1.1.	The contingency plan shall not rely on data or voice communication from the primary control facility to be viable.	The responsible entity's contingency plan relies on data or voice communication from the primary control facility for a few minor functions identified in R1.2 and R1.3.	The responsible entity's contingency plan relies on data or voice communication from the primary control facility for a few of the functions identified in R1.2 and R1.3.	The responsible entity's contingency plan relies on data or voice communication from the primary control facility for most of the functions identified in R1.2 and R1.3.	The responsible entity's contingency plan relies on data and voice communication from the primary control facility for all functions identified in R1.2 and R1.3.

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-008-0	R1.2.	The plan shall include procedures and responsibilities for providing basic tie line control and procedures and for maintaining the status of all inter-area schedules, such that there is an hourly accounting of all schedules.	The responsible entity's plan failed to include procedures and responsibilities for providing basic tie line control and procedures and for maintaining the status of all inter-area schedules, such that there is an hourly accounting of all schedules.	N/A	N/A	N/A
EOP-008-0	R1.3.	The contingency plan must address monitoring and control of critical transmission facilities, generation control, voltage control, time and frequency control, control of critical substation devices, and logging of significant power system events. The plan shall list the critical facilities.	The responsible entity's contingency plan failed to address one of the elements listed in the requirement.	The responsible entity's contingency plan failed to address two of the elements listed in the requirement.	The responsible entity's contingency plan failed to address three of the elements listed in the requirement.	The responsible entity's contingency plan failed to address four or more of the elements listed in the requirement.
EOP-008-0	R1.4.	The plan shall include procedures and responsibilities for maintaining basic voice communication capabilities with other areas.	The responsible entity's plan failed to include procedures and responsibilities for maintaining basic voice communication capabilities with other areas.	N/A	N/A	N/A

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-008-0	R1.5.	The plan shall include procedures and responsibilities for conducting periodic tests, at least annually, to ensure viability of the plan.	The responsible entity's plan failed to include procedures and responsibilities for conducting periodic tests, at least annually, to ensure viability of the plan.	N/A	N/A	N/A
EOP-008-0	R1.6.	The plan shall include procedures and responsibilities for providing annual training to ensure that operating personnel are able to implement the contingency plans.	The responsible entity's plan failed to include procedures and responsibilities for providing annual training to ensure that operating personnel are able to implement the contingency plans.	N/A	N/A	N/A
EOP-008-0	R1.7.	The plan shall be reviewed and updated annually.	The responsible entity's plan was reviewed within 3 months of passing it's annual review date.	The responsible entity's plan was reviewed within 6 months of passing it's annual review date.	The responsible entity's plan was reviewed within 9 months of passing it's annual review date.	The responsible entity's plan was reviewed more than 9 months of passing it's annual review date.
EOP-008-0	R1.8.	Interim provisions must be included if it is expected to take more than one hour to implement the contingency plan for loss of primary control facility.	The responsible entity failed to make interim provisions when it is took more than one hour to implement the contingency plan for loss of primary control facility.	N/A	N/A	N/A

Violation Severity Levels for Requirements in Emergency Operations Standards

Standard Number	Requirement Number	Text of Requirement	Lower VSL	Moderate VSL	High VSL	Severe VSL
EOP-009-0	R1.	The Generator Operator of each blackstart generating unit shall test the startup and operation of each system blackstart generating unit identified in the BCP as required in the Regional BCP (Reliability Standard EOP-007-0_R1). Testing records shall include the dates of the tests, the duration of the tests, and an indication of whether the tests met Regional BCP requirements.	The Generator Operator Blackstart unit testing and recording has met the intent of the requirement but is missing minor program/procedural elements. Such deficiencies would not impact the achievement of the objective of the requirement.	Startup and testing of each Blackstart unit was performed, but the testing records are incomplete. The testing records are missing 25% or less of data requested in the requirement'.	The Generator Operator's failed to test 25% or less of the Blackstart units or testing records are incomplete. The testing records are missing between 25% and 50% of data requested in the requirement.	The Generator Operator failed to test more than 25% of it's Blackstart units or does not have Blackstart testing records or is missing more than 50% of the required data.
EOP-009-0	R2.	The Generator Owner or Generator Operator shall provide documentation of the test results of the startup and operation of each blackstart generating unit to the Regional Reliability Organizations and upon request to NERC.	The Generator Operator has provided the Blackstart testing documentation to it's Reliability Coordinator. However the documentation provided had missing minor program/procedural elements or failed to provided the documentation requested to NERC in 30 days.	N/A	N/A	The Generator Operator did not provide the required Blackstart documentation to it's Reliability Coordinator.