

# Standards Announcement

## Project 2007-02 Operating Personnel Communications Protocols COM-002-4

**Comment Period: October 21 – November 4, 2013**

Upcoming

Additional Ballot and Non-binding Poll: October 25 – November 4, 2013

### [Now Available](#)

A **15-day** comment period for **COM-002-4** Operating Personnel Communications Protocols is open through **8 p.m. Eastern on Monday, November 4, 2013.**

**On October 17, 2013, the NERC Standards Committee authorized a waiver of the standard process, in accordance with Section 16 of the Standard Processes Manual, to shorten this comment period of the combined communication standard from 45 days to 15 days with a ballot during the last 10 days of the comment period.**

**Effective communication is critical for Bulk Electric System (BES) operations. Failure to successfully communicate clearly can create misunderstandings resulting in improper operations increasing the potential for failure of the BES. The seventh posting of Project 2007-02 combines COM-002-3 and COM-003-1 into one standard titled COM-002-4 that addresses communications protocols for operating personnel in emergency, alert, and non-emergency situations.**

**The standard will be applicable to Transmission Operators, Balancing Authorities, Reliability Coordinators, Generator Operators, and Distribution Providers. These requirements ensure that communications include essential elements such that information is efficiently conveyed and mutually understood for communicating Operating Instructions.**

Background information for this project can be found on the [project page](#).

### Instructions for Commenting

Please use this [electronic form](#) to submit comments. If you experience any difficulties in using the electronic form, please contact [Wendy Muller](#). An off-line, unofficial copy of the comment form is posted on the [project page](#).

### Next Steps

An additional ballot of **COM-002-4** and non-binding poll of the associated Violation Risk Factors and Violation Severity Levels will be conducted from October 25, 2013 through November 4, 2013.

**Standards Process**

The [Standard Processes Manual](#) contains all the procedures governing the standards development process. The success of the NERC standards development process depends on stakeholder participation. We extend our thanks to all those who participate.

*For more information or assistance, please contact Wendy Muller,  
Standards Development Administrator, at [wendy.muller@nerc.net](mailto:wendy.muller@nerc.net) or at 404-446-2560.*

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