

# NERC

NORTH AMERICAN ELECTRIC  
RELIABILITY CORPORATION

# Building a More Effective and Efficient Governance Process

Suzanne Keenan, Chair, Corporate Governance and Human Resources  
Committee  
November 7, 2022

**RELIABILITY | RESILIENCE | SECURITY**



## Board Focus

- How can we enhance engagement with stakeholders?
- How can we capture efficiency without sacrificing effectiveness?
- Where can we build agility in governance approach?



## Action Dimensions

1. Better leverage committees and allow Board time for informal engagement
2. Optimize meeting frequency and technology
3. Focus agendas on governance actions
4. Continuously assess priority areas

- Committee work done primarily by the assigned committee members (as opposed to Committees of the whole)
- Recommit to open meetings as the norm; items discussed in closed session by exception (where confidentiality concerns are primary)
- Rethink Board and Committee evaluation processes (while maintaining MRC input)
- Revise Committee expectations to remove duplication, create less repetition, and foster more agile decision making

- Three Major Meetings
  - **February:** In person in a western or southern location focused on annual meeting requirements (elections/departures, chair rotations, etc.) with a hosted stakeholder dinner to enhance informal engagement, acknowledgement, and celebration
  - **May:** Board/MRC in person in new Washington, D.C. office (with reception) and virtual/hybrid participation for other stakeholders
  - **August:** In person in Canada
- November meeting replaced with streamlined virtual meeting for necessary Board governance actions only (early December)
- In-person meetings will have more significant breaks and receptions will be longer to allow for more enhanced and informal engagement opportunities

- Build Board and MRC agendas around governance decisions and committee and forum reports
- Move awareness items (e.g., BPSA updates, Reliability Assessment previews, other topical discussions) to a separate open technical session with Board and MRC invited
- Take steps to improve agility in decision making
  - Use unanimous consents more regularly for routine between meeting approval items
  - Delegate more approvals to CEO where appropriate (e.g., Reliability Assessments)

- Board will hold an annual closed strategic planning session with Executive team to review and understand issues facing the industry and ERO Enterprise
- Board Chair and CEO will expand outreach to trade associations to calibrate priorities with sector leadership views
- Board will continue to work with Executive team and stakeholders to identify process modifications needed to improve agility to address rapidly emerging risks

- More effective engagement with stakeholder community
- More efficient, effective and agile governance processes
- More effective use of Board and stakeholder time

A stylized map of North America is centered on the page. The map is divided into three horizontal color bands: a light purple band at the top, a medium blue band in the middle, and a dark blue band at the bottom. The word "Discussion" is written in a large, bold, black sans-serif font, centered horizontally and overlapping the middle and bottom bands of the map.

# Discussion