

Reliability Standard Audit Worksheet¹

CIP-004-7 – Cyber Security – Personnel & Training

This section to be completed by the Compliance Enforcement Authority.

Audit ID: Audit ID if available; or REG-NCRnnnnn-YYYYMMDD
Registered Entity: Registered name of entity being audited
NCR Number: NCRnnnnn
Compliance Enforcement Authority: Region or NERC performing audit
Compliance Assessment Date(s)²: Month DD, YYYY, to Month DD, YYYY
Compliance Monitoring Method: [On-site Audit | Off-site Audit | Spot Check]
Names of Auditors: Supplied by CEA

Applicability of Requirements

	BA	DP	GO	GOP	IA	LSE	PA	PSE	RC	RP	RSG	TO	TOP	TP	TSP
R1	X	X	X	X	X				X			X	X		
R2	X	X	X	X	X				X			X	X		
R3	X	X	X	X	X				X			X	X		
R4	X	X	X	X	X				X			X	X		
R5	X	X	X	X	X				X			X	X		

Legend:

Text with blue background:	Fixed text – do not edit
Text entry area with Green background:	Entity-supplied information
Text entry area with white background:	Auditor-supplied information

¹ NERC developed this Reliability Standard Audit Worksheet (RSAW) language in order to facilitate NERC’s and the Regional Entities’ assessment of a registered entity’s compliance with this Reliability Standard. The NERC RSAW language is written to specific versions of each NERC Reliability Standard. Entities using this RSAW should choose the version of the RSAW applicable to the Reliability Standard being assessed. While the information included in this RSAW provides some of the methodology that NERC has elected to use to assess compliance with the requirements of the Reliability Standard, this document should not be treated as a substitute for the Reliability Standard or viewed as additional Reliability Standard requirements. In all cases, the Regional Entity should rely on the language contained in the Reliability Standard itself, and not on the language contained in this RSAW, to determine compliance with the Reliability Standard. NERC’s Reliability Standards can be found on NERC’s website. Additionally, NERC Reliability Standards are updated frequently, and this RSAW may not necessarily be updated with the same frequency. Therefore, it is imperative that entities treat this RSAW as a reference document only, and not as a substitute or replacement for the Reliability Standard. It is the responsibility of the registered entity to verify its compliance with the latest approved version of the Reliability Standards, by the applicable governmental authority, relevant to its registration status.

The NERC RSAW language contained within this document provides a non-exclusive list, for informational purposes only, of examples of the types of evidence a registered entity may produce or may be asked to produce to demonstrate compliance with the Reliability Standard. A registered entity’s adherence to the examples contained within this RSAW does not necessarily constitute compliance with the applicable Reliability Standard, and NERC and the Regional Entity using this RSAW reserves the right to request additional evidence from the registered entity that is not included in this RSAW. Additionally, this RSAW includes excerpts from FERC Orders and other regulatory references. The FERC Order cites are provided for ease of reference only, and this document does not necessarily include all applicable Order provisions. In the event of a discrepancy between FERC Orders, and the language included in this document, FERC Orders shall prevail.

² Compliance Assessment Date(s): The date(s) the actual compliance assessment (on-site audit, off-site spot check, etc.) occurs.

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Findings

(This section to be completed by the Compliance Enforcement Authority)

Req.	Finding	Summary and Documentation	Functions Monitored
R1			
P1.1			
R2			
P2.1			
P2.2			
P2.3			
R3			
P3.1			
P3.2			
P3.3			
P3.4			
P3.5			
R4			
P4.1			
P4.2			
P4.3			
P4.4			
R5			
P5.1			
P5.2			
P5.3			
P5.4			
P5.5			

Req.	Areas of Concern

Req.	Recommendations

Req.	Positive Observations

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Subject Matter Experts

Identify the Subject Matter Expert(s) responsible for this Reliability Standard.

Registered Entity Response (Required; Insert additional rows if needed):

SME Name	Title	Organization	Requirement(s)

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R1 Supporting Evidence and Documentation

- R1.** Each Responsible Entity shall implement one or more documented processes that collectively include each of the applicable requirement parts in *CIP-004-7 Table R1 – Security Awareness Program*. [Violation Risk Factor: Lower] [Time Horizon: Operations Planning].
- M1.** Evidence must include each of the applicable documented processes that collectively include each of the applicable requirement parts in *CIP-004-7 Table R1 – Security Awareness Program* and additional evidence to demonstrate implementation as described in the Measures column of the table.

R1 Part 1.1

CIP-004-7 Table R1 – Security Awareness Program			
Part	Applicable Systems	Requirements	Measures
1.1	High Impact BES Cyber Systems Medium Impact BES Cyber Systems	Security awareness that, at least once each calendar quarter, reinforces cyber security practices (which may include associated physical security practices) for the Responsible Entity’s personnel who have authorized electronic or authorized unescorted physical access to BES Cyber Systems.	An example of evidence may include, but is not limited to, documentation that the quarterly reinforcement has been provided. Examples of evidence of reinforcement may include, but are not limited to, dated copies of information used to reinforce security awareness, as well as evidence of distribution, such as: <ul style="list-style-type: none"> • direct communications (for example, e-mails, memos, computer-based training); or • indirect communications (for example, posters, intranet, or brochures); or • management support and reinforcement (for example, presentations or meetings).

Registered Entity Response (Required):

Question: Is R1 Part 1.1 applicable to this audit? Yes No

If “No,” why not?

This entity is not responsible for compliance for any of the systems listed in the “Applicable Systems” column of the Table for this Part.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied

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evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R1 Part 1.1

This section to be completed by the Compliance Enforcement Authority

	Review each security awareness program and verify that: <ol style="list-style-type: none"> 1. The security awareness program is documented. 2. The security awareness program has methods to reinforce cyber security practices for the Responsible Entity’s personnel who have authorized electronic or authorized unescorted physical access to BES Cyber Systems.
	Verify the security awareness programs collectively reinforce cyber security practices for the Responsible Entity’s personnel who have authorized electronic or authorized unescorted physical access to BES Cyber Systems at least once every calendar quarter.
	Verify each security awareness program is implemented.

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R2 Supporting Evidence and Documentation

- R2.** Each Responsible Entity shall implement one or more cyber security training program(s) appropriate to individual roles, functions, or responsibilities that collectively includes each of the applicable requirement parts in *CIP-004-7 Table R2 – Cyber Security Training Program*. [Violation Risk Factor: Lower] [Time Horizon: Operations Planning]
- M2.** Evidence must include the training program that includes each of the applicable requirement parts in *CIP-004-7 Table R2 – Cyber Security Training Program* and additional evidence to demonstrate implementation of the program(s).

R2 Part 2.1

CIP-004-7 Table R1 – Security Awareness Program			
Part	Applicable Systems	Requirements	Measures
2.1	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Training content on: <ol style="list-style-type: none"> 2.1.1. Cyber security policies; 2.1.2. Physical access controls; 2.1.3. Electronic access controls; 2.1.4. The visitor control program; 2.1.5. Handling of BES Cyber System Information and its storage; 2.1.6. Identification of a Cyber Security Incident and initial notifications in accordance with the entity’s incident response plan; 2.1.7. Recovery plans for BES Cyber Systems; 2.1.8. Response to Cyber Security Incidents; and 2.1.9. Cyber security risks associated with a BES Cyber System’s electronic interconnectivity and interoperability with other Cyber Assets, including Transient Cyber Assets, and with Removable Media. 	Examples of evidence may include, but are not limited to, training material such as power point presentations, instructor notes, student notes, handouts, or other training materials.

Registered Entity Response (Required):

Question: Is R2.1 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

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Audit ID: Audit ID if available; or NCRnnnnn-YYYYMMDD

RSAW Version: RSAW CIP-004-7 DRAFT3v0 Revision Date: December 10, 2014 RSAW Template: RSAW2014R1.3

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Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R2 Part 2.1

This section to be completed by the Compliance Enforcement Authority

	Verify that the entity considers individual roles, functions, or responsibilities when implementing its training program(s).
	<p>Verify that the training program for each role, function, or responsibility includes appropriate content on all of the following:</p> <ol style="list-style-type: none"> 1. Cyber security policies; 2. Physical access controls; 3. Electronic access controls; 4. The visitor control program; 5. Handling of BES Cyber System Information and its storage; 6. Identification of a Cyber Security Incident and initial notifications in accordance with the entity's incident response plan; 7. Recovery plans for BES Cyber Systems; 8. Response to Cyber Security Incidents; and 9. Cyber security risks associated with a BES Cyber System's electronic interconnectivity and interoperability with other Cyber Assets, including Transient Cyber Assets, and with Removable Media.

Auditor Notes:

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R2 Part 2.2

CIP-004-7 Table R2 – Cyber Security Training Program			
Part	Applicable Systems	Requirements	Measures
2.2	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Require completion of the training specified in Part 2.1 prior to granting authorized electronic access and authorized unescorted physical access to applicable Cyber Assets, except during CIP Exceptional Circumstances.	Examples of evidence may include, but are not limited to, training records and documentation of when CIP Exceptional Circumstances were invoked.

Registered Entity Response (Required):

Question: Is R2.2 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R2 Part 2.2

This section to be completed by the Compliance Enforcement Authority

	Verify training has been conducted prior to being granted authorized electronic access and/or authorized unescorted physical access to Cyber Assets of Applicable Systems, except during CIP Exceptional Circumstances.
	Verify training as specified in Part 2.1 was conducted.

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R2 Part 2.3

CIP-004-7 Table R2 – Cyber Security Training Program			
Part	Applicable Systems	Requirements	Measures
2.3	High Impact BES Cyber Systems and their associated: <ul style="list-style-type: none"> • EACMS; and • PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Require completion of the training specified in Part 2.1 at least once every 15 calendar months.	Examples of evidence may include, but are not limited to, dated individual training records.

Registered Entity Response (Required):

Question: Is R2.3 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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		Version		or Section(s)	

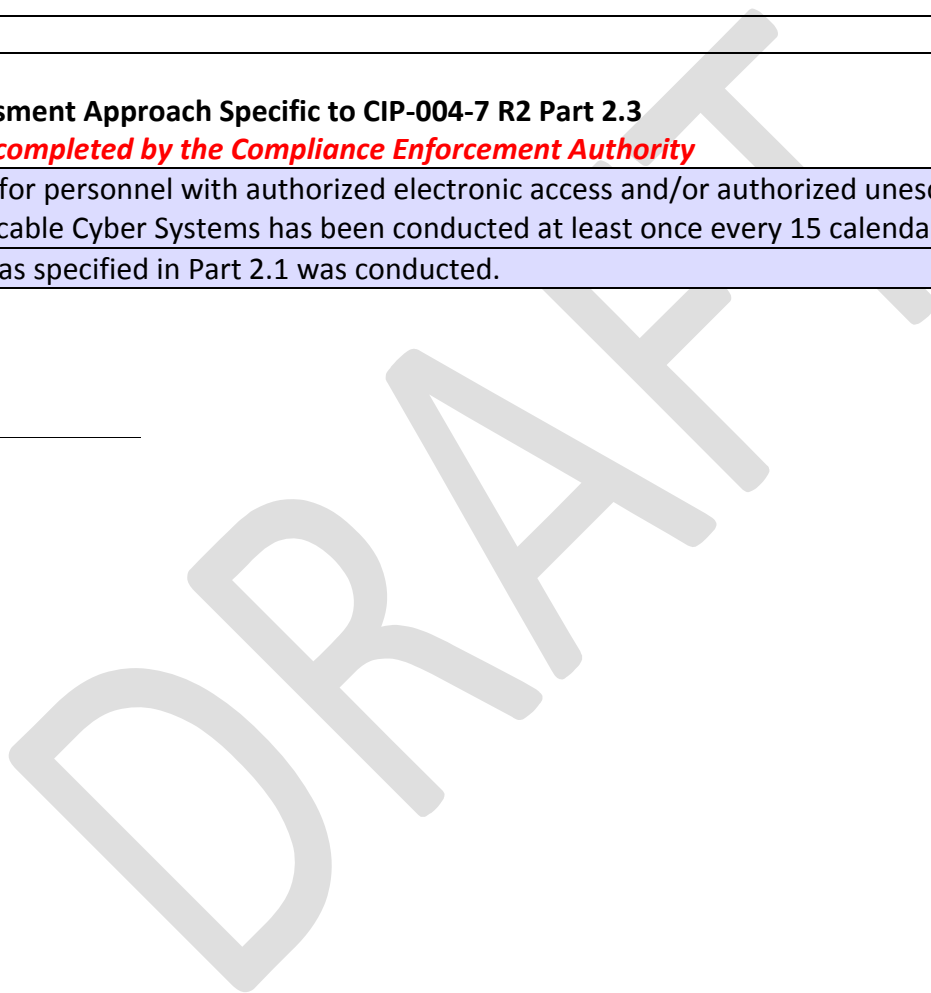
Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R2 Part 2.3

This section to be completed by the Compliance Enforcement Authority

	Verify training for personnel with authorized electronic access and/or authorized unescorted physical access to applicable Cyber Systems has been conducted at least once every 15 calendar months.
	Verify training as specified in Part 2.1 was conducted.

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R3 Supporting Evidence and Documentation

- R3.** Each Responsible Entity shall implement one or more documented personnel risk assessment program(s) to attain and retain authorized electronic or authorized unescorted physical access to BES Cyber Systems that collectively include each of the applicable requirement parts in *CIP-004-7 Table R3 – Personnel Risk Assessment Program*. [Violation Risk Factor: Medium] [Time Horizon: Operations Planning]
- M3.** Evidence must include the documented personnel risk assessment programs that collectively include each of the applicable requirement parts in *CIP-004-7 Table R3 – Personnel Risk Assessment Program* and additional evidence to demonstrate implementation of the program(s).

R3 Part 3.1

CIP-004-7 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.1	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Process to confirm identity.	An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process to confirm identity.

Registered Entity Response (Required):

Question: Is R3.1 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

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Registered Entity Evidence (Required):

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Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R3 Part 3.1

This section to be completed by the Compliance Enforcement Authority

	Verify that the Responsible Entity has one or more documented personnel risk assessment programs to attain and retain authorized electronic or authorized unescorted physical access to BES Cyber Systems that include a process to confirm identity.
	Verify a process to confirm identity was implemented for personnel with authorized electronic access and/or authorized unescorted physical access to applicable Cyber Systems.

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R3 Part 3.2

CIP-004-7 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Process to perform a seven year criminal history records check as part of each personnel risk assessment that includes:</p> <ol style="list-style-type: none"> 3.2.1 current residence, regardless of duration; and 3.2.2 other locations where, during the seven years immediately prior to the date of the criminal history records check, the subject has resided for six consecutive months or more. <p>If it is not possible to perform a full seven year criminal history records check, conduct as much of the seven year criminal history records check as possible and document the reason the full seven year criminal history records check could not be performed.</p>	<p>An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process to perform a seven year criminal history records check.</p>

Registered Entity Response (Required):

Question: Is R3.2 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

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Audit ID: Audit ID if available; or NCRnnnnn-YYYYMMDD

RSAW Version: RSAW CIP-004-7 DRAFT3v0 Revision Date: December 10, 2014 RSAW Template: RSAW2014R1.3

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Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R3 Part 3.2

This section to be completed by the Compliance Enforcement Authority

	<p>Verify that the Responsible Entity has one or more documented personnel risk assessment programs to attain and retain authorized electronic or authorized unescorted physical access to BES Cyber Systems that include a process to perform a seven year criminal history records check that includes:</p> <ol style="list-style-type: none"> 1. current residence, regardless of duration; and 2. other locations where, during the seven years immediately prior to the date of the criminal history records check, the subject has resided for six consecutive months or more.
	<p>Verify a process to perform a seven year criminal history records check was implemented for personnel with authorized electronic access and/or authorized unescorted physical access to applicable Cyber Systems.</p>
	<p>For personnel with authorized electronic access and/or authorized unescorted physical access to applicable Cyber Systems, verify:</p> <ul style="list-style-type: none"> • A full seven year criminal history records check was completed, or • A full seven year criminal history records check was not completed and: <ol style="list-style-type: none"> 1. The reason the check was not completed is documented, and 2. It was not possible for the entity to perform a full seven year criminal history records check.

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R3 Part 3.3

CIP-004-7 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.3	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Criteria or process to evaluate criminal history records checks for authorizing access.	An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process to evaluate criminal history records checks.

Registered Entity Response (Required):

Question: Is R3.3 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

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Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R3 Part 3.3

This section to be completed by the Compliance Enforcement Authority

	Verify that the Responsible Entity has one or more documented personnel risk assessment programs to attain and retain authorized electronic or authorized unescorted physical access to BES Cyber Systems that include criteria or a process to evaluate criminal history records checks for authorizing access.
	Verify the applicable criteria or process to evaluate criminal history records checks for authorizing access was implemented for personnel with authorized electronic access and/or authorized unescorted physical access to applicable Cyber Systems.

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R3 Part 3.4

CIP-004-7 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.4	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Criteria or process for verifying that personnel risk assessments performed for contractors or service vendors are conducted according to Parts 3.1 through 3.3.	An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s criteria or process for verifying contractors or service vendors personnel risk assessments.

Registered Entity Response (Required):

Question: Is R3.4 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

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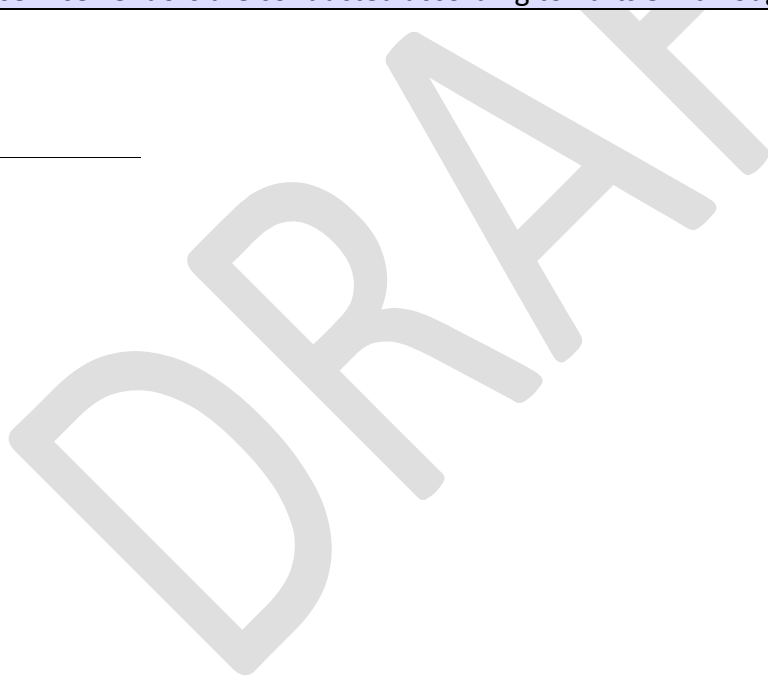
Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R3 Part 3.4

This section to be completed by the Compliance Enforcement Authority

	Verify that the Responsible Entity has one or more documented personnel risk assessment programs to attain and retain authorized electronic or authorized unescorted physical access to BES Cyber Systems that include criteria or a process to verifying that personnel risk assessments performed for contractors or service vendors are conducted according to Parts 3.1 through 3.3.
	Verify the applicable criteria or process for verifying that personnel risk assessments performed for contractors or service vendors are conducted according to Parts 3.1 through 3.3 was implemented.

Auditor Notes:



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R3 Part 3.5

CIP-004-7 Table R3 – Personnel Risk Assessment Program			
Part	Applicable Systems	Requirements	Measures
3.5	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Process to ensure that individuals with authorized electronic or authorized unescorted physical access have had a personnel risk assessment completed according to Parts 3.1 to 3.4 within the last seven years.	An example of evidence may include, but is not limited to, documentation of the Responsible Entity’s process for ensuring that individuals with authorized electronic or authorized unescorted physical access have had a personnel risk assessment completed within the last seven years.

Registered Entity Response (Required):

Question: Is R3.5 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

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				Section(s)	

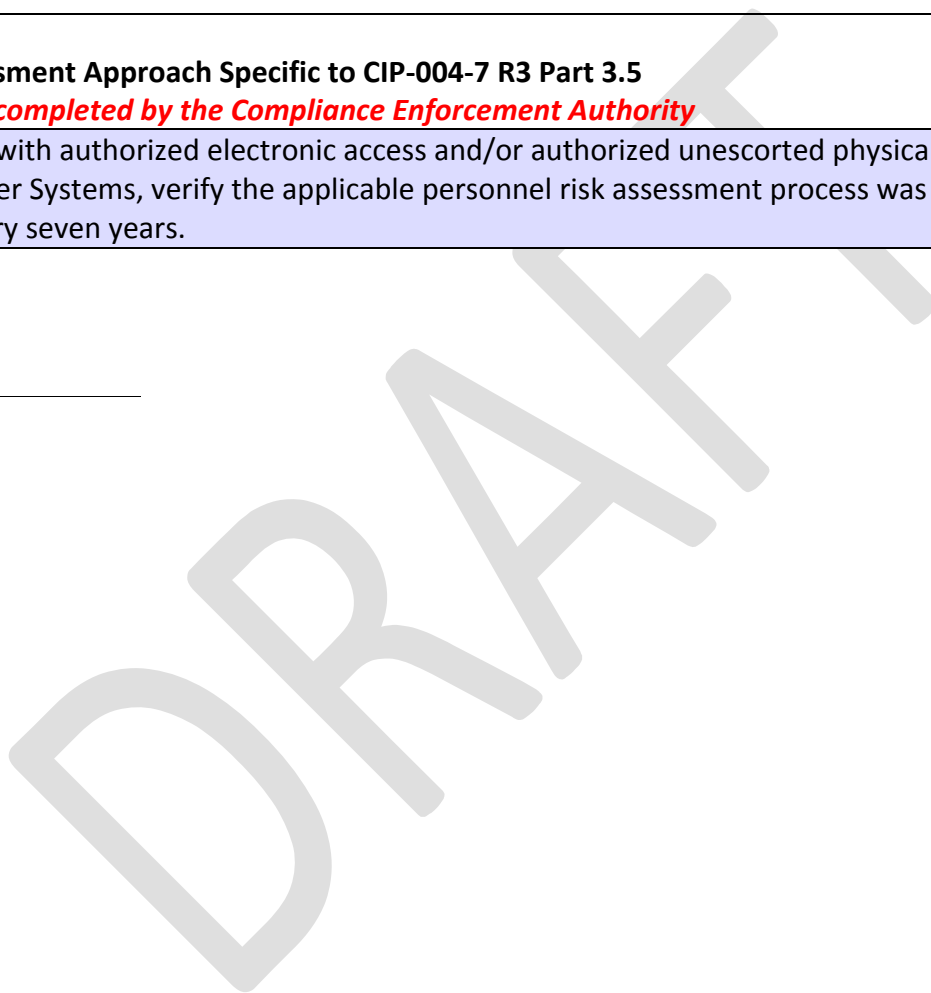
Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R3 Part 3.5

This section to be completed by the Compliance Enforcement Authority

	For personnel with authorized electronic access and/or authorized unescorted physical access to applicable Cyber Systems, verify the applicable personnel risk assessment process was implemented at least once every seven years.
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Auditor Notes:



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R4 Supporting Evidence and Documentation

- R4.** Each Responsible Entity shall implement one or more documented access management program(s) that collectively include each of the applicable requirement parts in *CIP-004-7 Table R4 – Access Management Program*. [Violation Risk Factor: Lower] [Time Horizon: Operations Planning and Same Day Operations].
- M4.** Evidence must include the documented processes that collectively include each of the applicable requirement parts in *CIP-004-7 Table R4 – Access Management Program* and additional evidence to demonstrate that the access management program was implemented as described in the Measures column of the table.

R4 Part 4.1

CIP-004-7 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.1	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	Process to authorize based on need, as determined by the Responsible Entity, except for CIP Exceptional Circumstances: <ol style="list-style-type: none"> 4.1.1 Electronic access; 4.1.2 Unescorted physical access into a Physical Security Perimeter; and 4.1.3 Access to designated storage locations, whether physical or electronic, for BES Cyber System Information. 	An example of evidence may include, but is not limited to, dated documentation of the process to authorize electronic access, unescorted physical access in a Physical Security Perimeter, and access to designated storage locations, whether physical or electronic, for BES Cyber System Information.

Registered Entity Response (Required):

Question: Is R4.1 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

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Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R4 Part 4.1

This section to be completed by the Compliance Enforcement Authority

	Verify the entity has documented one or more access management programs.
	If the entity has experienced an exception for CIP Exceptional Circumstances, verify the entity has adhered to any applicable cyber security policies.
	Verify the entity's access management programs authorize access based on need.
	Verify the entity's access management programs authorize: electronic access; unescorted physical access into a Physical Security Perimeter; and access to designated storage locations, whether physical or electronic, for BES Cyber System Information.
	Verify the entity's applicable access management programs were implemented.

Auditor Notes:

R4 Part 4.2

CIP-004-7 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.2	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Verify at least once each calendar quarter that individuals with active electronic access or unescorted physical access have authorization records.</p>	<p>Examples of evidence may include, but are not limited to:</p> <ul style="list-style-type: none"> • Dated documentation of the verification between the system generated list of individuals who have been authorized for access (i.e., workflow database) and a system generated list of personnel who have access (i.e., user account listing), or • Dated documentation of the verification between a list of individuals who have been authorized for access (i.e., authorization forms) and a list of individuals provisioned for access (i.e., provisioning forms or shared account listing).

Registered Entity Response (Required):

Question: Is R4.2 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

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Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

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Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R4 Part 4.2

This section to be completed by the Compliance Enforcement Authority

	Verify the entity's access management programs require quarterly verification of authorization records.
	Verify the entity has implemented the applicable access management program for verification of authorization records at least once each calendar quarter.

Auditor Notes:

R4 Part 4.3

CIP-004-7 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.3	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>For electronic access, verify at least once every 15 calendar months that all user accounts, user account groups, or user role categories, and their specific, associated privileges are correct and are those that the Responsible Entity determines are necessary.</p>	<p>An example of evidence may include, but is not limited to, documentation of the review that includes all of the following:</p> <ol style="list-style-type: none"> 1. A dated listing of all accounts/account groups or roles within the system; 2. A summary description of privileges associated with each group or role; 3. Accounts assigned to the group or role; and 4. Dated evidence showing verification of the privileges for the group are authorized and appropriate to the work function performed by people assigned to each account.

Registered Entity Response (Required):

Question: Is R4.3 applicable to this audit? Yes No

If "No," why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

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Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

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Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R4 Part 4.3

This section to be completed by the Compliance Enforcement Authority

	Verify the entity's access management programs require verification of correct implementation of user accounts, user account groups, or user role categories, and their specific, associated privileges at least every 15 calendar months.
	Verify the entity has performed verification of correct implementation of user accounts, user account groups, or user role categories, and their specific, associated privileges at least every 15 calendar months.
	Verify the entity has performed verification of the necessity of authorized privileges at least every 15 calendar months.

Auditor Notes:

R4 Part 4.4

CIP-004-7 Table R4 – Access Management Program			
Part	Applicable Systems	Requirements	Measures
4.4	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>Verify at least once every 15 calendar months that access to the designated storage locations for BES Cyber System Information, whether physical or electronic, are correct and are those that the Responsible Entity determines are necessary for performing assigned work functions.</p>	<p>An example of evidence may include, but is not limited to, the documentation of the review that includes all of the following:</p> <ol style="list-style-type: none"> 1. A dated listing of authorizations for BES Cyber System information; 2. Any privileges associated with the authorizations; and 3. Dated evidence showing a verification of the authorizations and any privileges were confirmed correct and the minimum necessary for performing assigned work functions.

Registered Entity Response (Required):

Question: Is R4.4 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

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Audit ID: Audit ID if available; or NCRnnnnn-YYYYMMDD

RSAW Version: RSAW CIP-004-7 DRAFT3v0 Revision Date: December 10, 2014 RSAW Template: RSAW2014R1.3

DRAFT NERC Reliability Standard Audit Worksheet

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R4 Part 4.4

This section to be completed by the Compliance Enforcement Authority

	Verify the entity's access management programs require verification that access permissions to designated storage locations for BES Cyber System Information are correct at least every 15 calendar months.
	Verify the entity has performed verification that access permissions to designated storage locations for BES Cyber System Information are correct at least every 15 calendar months.
	Verify the entity has performed verification of the necessity of access permissions to designated storage locations for BES Cyber System Information at least every 15 calendar months.

Auditor Notes:

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R5 Supporting Evidence and Documentation

- R5.** Each Responsible Entity shall implement one or more documented access revocation program(s) that collectively include each of the applicable requirement parts in *CIP-004-7 Table R5 – Access Revocation*. [Violation Risk Factor: Medium] [Time Horizon: Same Day Operations and Operations Planning].
- M5.** Evidence must include each of the applicable documented programs that collectively include each of the applicable requirement parts in *CIP-004-7 Table R5 – Access Revocation* and additional evidence to demonstrate implementation as described in the Measures column of the table.

R5 Part 5.1

CIP-004-7 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.1	<p>High Impact BES Cyber Systems and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS <p>Medium Impact BES Cyber Systems with External Routable Connectivity and their associated:</p> <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	<p>A process to initiate removal of an individual’s ability for unescorted physical access and Interactive Remote Access upon a termination action, and complete the removals within 24 hours of the termination action (Removal of the ability for access may be different than deletion, disabling, revocation, or removal of all access rights).</p>	<p>An example of evidence may include, but is not limited to, documentation of all of the following:</p> <ol style="list-style-type: none"> 1. Dated workflow or sign-off form verifying access removal associated with the termination action; and 2. Logs or other demonstration showing such persons no longer have access.

Registered Entity Response (Required):

Question: Is R5.1 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

DRAFT NERC Reliability Standard Audit Worksheet

Audit ID: Audit ID if available; or NCRnnnnn-YYYYMMDD

RSAW Version: RSAW CIP-004-7 DRAFT3v0 Revision Date: December 10, 2014 RSAW Template: RSAW2014R1.3

DRAFT NERC Reliability Standard Audit Worksheet

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R5 Part 5.1

This section to be completed by the Compliance Enforcement Authority

	Verify the entity has implemented one or more access revocation programs.
	Verify that each applicable access revocation program contains a process to initiate removal of an individual's ability for unescorted physical access and Interactive Remote Access upon a termination action.
	Verify the removal of the ability for unescorted physical access and Interactive Remote Access within 24 hours of a termination action.

Note to Auditor:

1. Removal of the ability for access does not necessarily require removal or disabling of the individual's accounts. The ability for access may be removed by disabling the individual's network access, confiscation of a badge, or other suitable means. Removal of Interactive Remote Access may be accomplished, for example, by disabling the individual's multi-factor authentication.

Auditor Notes:

R5 Part 5.2

CIP-004-7 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.2	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	For reassignments or transfers, revoke the individual’s authorized electronic access to individual accounts and authorized unescorted physical access that the Responsible Entity determines are not necessary by the end of the next calendar day following the date that the Responsible Entity determines that the individual no longer requires retention of that access.	An example of evidence may include, but is not limited to, documentation of all of the following: <ol style="list-style-type: none"> 1. Dated workflow or sign-off form showing a review of logical and physical access; and 2. Logs or other demonstration showing such persons no longer have access that the Responsible Entity determines is not necessary.

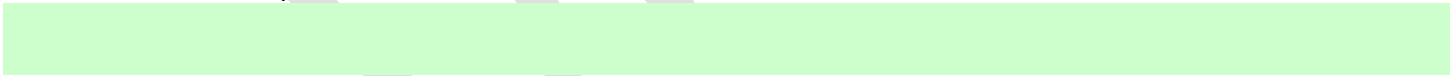
Registered Entity Response (Required):

Question: Is R5.2 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

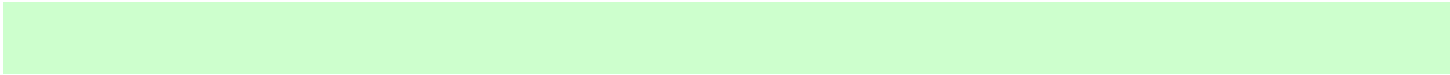
Other: [Provide explanation below]



Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.



Registered Entity Evidence (Required):

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File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R5 Part 5.2

This section to be completed by the Compliance Enforcement Authority

	Verify that each applicable access revocation program contains a process to manage reassignments or transfers.
	Verify the revocation of access by the end of the calendar day following determination that access is no longer required.

Auditor Notes:

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R5 Part 5.3

CIP-004-7 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.3	High Impact BES Cyber Systems and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS Medium Impact BES Cyber Systems with External Routable Connectivity and their associated: <ol style="list-style-type: none"> 1. EACMS; and 2. PACS 	For termination actions, revoke the individual’s access to the designated storage locations for BES Cyber System Information, whether physical or electronic (unless already revoked according to Requirement R5.1), by the end of the next calendar day following the effective date of the termination action.	An example of evidence may include, but is not limited to, workflow or sign-off form verifying access removal to designated physical areas or cyber systems containing BES Cyber System Information associated with the terminations and dated within the next calendar day of the termination action.

Registered Entity Response (Required):

Question: Is R5.3 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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File Name	Document Title	Revision or	Document Date	Relevant Page(s)	Description of Applicability of Document
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		Version		or Section(s)	

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R5 Part 5.3

This section to be completed by the Compliance Enforcement Authority

	Verify that each applicable access revocation program contains a process to revoke an individual's physical or electronic access to BES Cyber System Information upon a termination action.
	For the sampled termination actions, verify the revocation of an individual's physical or electronic access to BES Cyber System Information by the end of the next calendar day following the effective date of the termination action.

Auditor Notes:

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R5 Part 5.4

CIP-004-7 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.4	High Impact BES Cyber Systems and their associated: 1. EACMS	For termination actions, revoke the individual’s non-shared user accounts (unless already revoked according to Parts 5.1 or 5.3) within 30 calendar days of the effective date of the termination action.	An example of evidence may include, but is not limited to, workflow or sign-off form showing access removal for any individual BES Cyber Assets and software applications as determined necessary to completing the revocation of access and dated within thirty calendar days of the termination actions.

Registered Entity Response (Required):

Question: Is R5.4 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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				Section(s)	

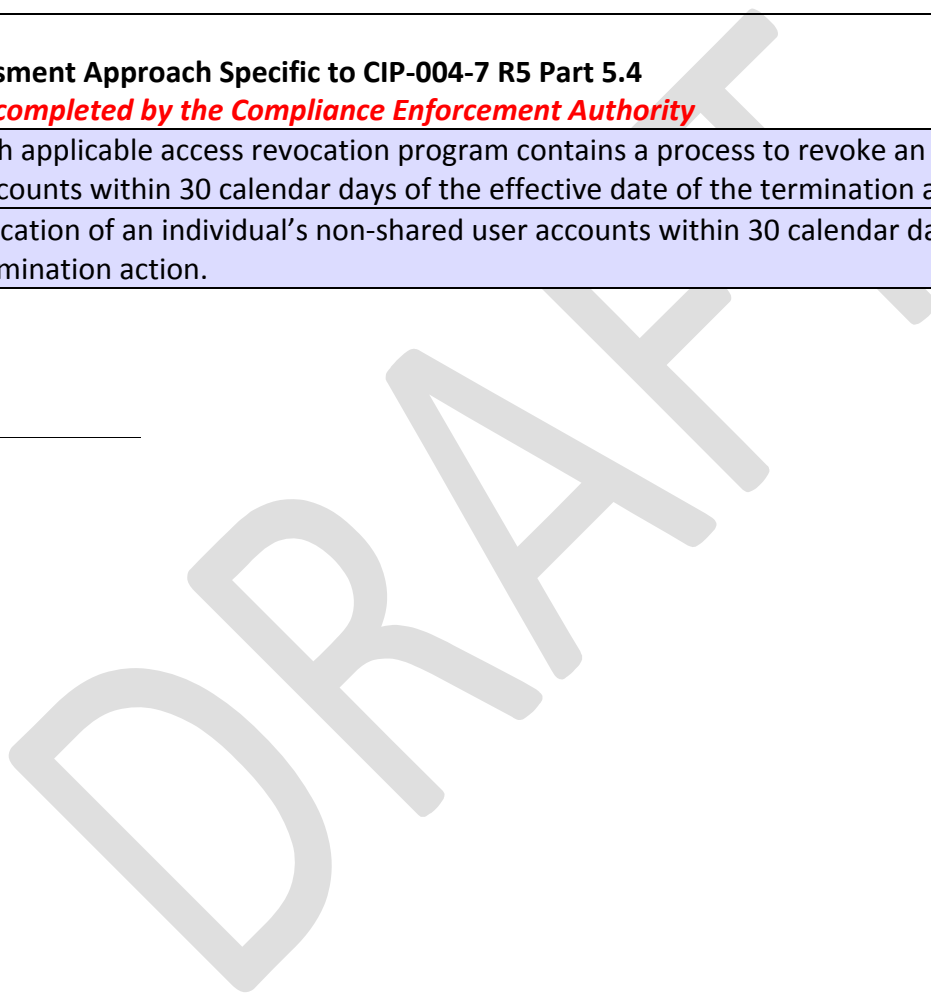
Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R5 Part 5.4

This section to be completed by the Compliance Enforcement Authority

	Verify that each applicable access revocation program contains a process to revoke an individual's non-shared user accounts within 30 calendar days of the effective date of the termination action.
	Verify the revocation of an individual's non-shared user accounts within 30 calendar days of the effective date of the termination action.

Auditor Notes:



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R5 Part 5.5

CIP-0046 Table R5 – Access Revocation			
Part	Applicable Systems	Requirements	Measures
5.5	High Impact BES Cyber Systems and their associated: 1. EACMS	For termination actions, change passwords for shared account(s) known to the user within 30 calendar days of the termination action. For reassignments or transfers, change passwords for shared account(s) known to the user within 30 calendar days following the date that the Responsible Entity determines that the individual no longer requires retention of that access. If the Responsible Entity determines and documents that extenuating operating circumstances require a longer time period, change the password(s) within 10 calendar days following the end of the operating circumstances.	Examples of evidence may include, but are not limited to: 1. Workflow or sign-off form showing password reset within 30 calendar days of the termination; 2. Workflow or sign-off form showing password reset within 30 calendar days of the reassignments or transfers; or 3. Documentation of the extenuating operating circumstance and workflow or sign-off form showing password reset within 10 calendar days following the end of the operating circumstance.

Registered Entity Response (Required):

Question: Is R5.5 applicable to this audit? Yes No

If “No,” why not?

This entity does not have any Applicable Systems.

Other: [Provide explanation below]

Registered Entity Response (Required):

Compliance Narrative:

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Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

Registered Entity Evidence (Required):

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File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):

Compliance Assessment Approach Specific to CIP-004-7 R5 Part 5.5

This section to be completed by the Compliance Enforcement Authority

	Verify that each applicable access revocation program contains a process to change passwords for shared accounts known to a terminated individual within 30 calendar days of the effective date of the termination action. The access revocation program may include provision for extenuating operating circumstances.
	Verify that each applicable access revocation program contains a process to change passwords for shared accounts known to a transferred or reassigned individual within 30 calendar days of the date the individual no longer needs access. The access revocation program may include provision for extenuating operating circumstances.
	If extenuating operating circumstances are invoked, verify the circumstances are documented and include a specific end date.
	For termination actions that do not invoke extenuating operating circumstances, verify the passwords to shared accounts known to the terminated individual have been changed within 30 calendar days of the termination action.
	For termination actions that invoke extenuating operating circumstances, verify the passwords to shared accounts known to the terminated individual have been changed within 10 calendar days following the end of the extenuating operating circumstances.
	For reassignments or transfers that do not invoke extenuating operating circumstances, verify the passwords to shared accounts known to the individual have been changed within 30 calendar days of the date the individual no longer requires access.

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For reassignments or transfers that invoke extenuating operating circumstances, verify the passwords to shared accounts known to the individual have been changed within 10 calendar days following the end of the extenuating operating circumstances.

Auditor Notes:

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Additional Information:

Reliability Standard

The full text of CIP-004-7 may be found on the NERC Web Site (www.nerc.com) under “Program Areas & Departments”, “Reliability Standards.”

In addition to the Reliability Standard, there is an applicable Implementation Plan available on the NERC Web Site.

In addition to the Reliability Standard, there is background information available on the NERC Web Site.

Capitalized terms in the Reliability Standard refer to terms in the NERC Glossary, which may be found on the NERC Web Site.

Sampling Methodology

Sampling is essential for auditing compliance with NERC Reliability Standards since it is not always possible or practical to test 100% of either the equipment, documentation, or both, associated with the full suite of enforceable standards. The Sampling Methodology Guidelines and Criteria (see NERC website), or sample guidelines, provided by the Electric Reliability Organization help to establish a minimum sample set for monitoring and enforcement uses in audits of NERC Reliability Standards.

Regulatory Language

See FERC Order 706

See FERC Order 791

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Revision History for RSAW

Version	Date	Reviewers	Revision Description
DRAFT1v0	06/17/2014	Posted for Industry Comment	New Document
DRAFT2v0	09/17/2014	CIP RSAW Development Team	Address comments received in response to DRAFT1v0.
DRAFT3v0	12/10/2014	CIP RSAW Development Team	Address comments received in response to DRAFT2v0.

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