
Regional Reliability Standards development procedures, such as the NPCC RSPM, define a Regional Entity’s process for development, revision, reaffirmation, and withdrawal of a Regional Reliability Standard.

Commenting
Use the Standards Balloting and Commenting System (SBS) to submit comments. Contact Wendy Muller regarding issues with the SBS. An unofficial Word version of the comment form is posted on the Regional Reliability Standards Under Development page.

- Contact NERC IT support directly at https://support.nerc.net/ (Monday – Friday, 8 a.m. - 5 p.m. Eastern) for problems regarding accessing the SBS due to a forgotten password, incorrect credential error messages, or system lock-out.
- Passwords expire every 6 months and must be reset.
- The SBS is not supported for use on mobile devices.
- Please be mindful of ballot and comment period closing dates. We ask to allow at least 48 hours for NERC support staff to assist with inquiries. Therefore, it is recommended that users try logging into their SBS accounts prior to the last day of a comment/ballot period.

Rules of Procedure
The NERC public notice and comment requirements for Regional Reliability Standards development procedures are described in NERC’s Rules of Procedure of the Electric Reliability Organization, Section 311.2.

For more information or assistance, contact Nasheema Santos (via email) or at 404-446-2564.