# A. Introduction

**1. Title:** Cyber Security — Security Management Controls

**2. Number:** CIP-003-1

**3. Purpose:** Standard CIP-003 requires that Responsible Entities have minimum security management controls in place to protect Critical Cyber Assets. Standard CIP-003 should be read as part of a group of standards numbered Standards CIP-002 through CIP-009. Responsible Entities should interpret and apply Standards CIP-002 through CIP-009 using reasonable business judgment.

# 4. Applicability:

- **4.1.** Within the text of Standard CIP-003, "Responsible Entity" shall mean:
  - **4.1.1** Reliability Coordinator.
  - **4.1.2** Balancing Authority.
  - **4.1.3** Interchange Authority.
  - **4.1.4** Transmission Service Provider.
  - **4.1.5** Transmission Owner.
  - **4.1.6** Transmission Operator.
  - **4.1.7** Generator Owner.
  - **4.1.8** Generator Operator.
  - **4.1.9** Load Serving Entity.
  - 4.1.10 NERC.
  - **4.1.11** Regional Reliability Organizations.
- **4.2.** The following are exempt from Standard CIP-003:
  - **4.2.1** Facilities regulated by the U.S. Nuclear Regulatory Commission or the Canadian Nuclear Safety Commission.
  - **4.2.2** Cyber Assets associated with communication networks and data communication links between discrete Electronic Security Perimeters.
  - **4.2.3** Responsible Entities that, in compliance with Standard CIP-002, identify that they have no Critical Cyber Assets.
- **5. Effective Date:** June 1, 2006

# **B.** Requirements

The Responsible Entity shall comply with the following requirements of Standard CIP-003:

- **R1.** Cyber Security Policy The Responsible Entity shall document and implement a cyber security policy that represents management's commitment and ability to secure its Critical Cyber Assets. The Responsible Entity shall, at minimum, ensure the following:
  - **R1.1.** The cyber security policy addresses the requirements in Standards CIP-002 through CIP-009, including provision for emergency situations.
  - **R1.2.** The cyber security policy is readily available to all personnel who have access to, or are responsible for, Critical Cyber Assets.

- **R1.3.** Annual review and approval of the cyber security policy by the senior manager assigned pursuant to R2.
- **R2.** Leadership The Responsible Entity shall assign a senior manager with overall responsibility for leading and managing the entity's implementation of, and adherence to, Standards CIP-002 through CIP-009.
  - **R2.1.** The senior manager shall be identified by name, title, business phone, business address, and date of designation.
  - **R2.2.** Changes to the senior manager must be documented within thirty calendar days of the effective date.
  - **R2.3.** The senior manager or delegate(s), shall authorize and document any exception from the requirements of the cyber security policy.
- **R3.** Exceptions Instances where the Responsible Entity cannot conform to its cyber security policy must be documented as exceptions and authorized by the senior manager or delegate(s).
  - **R3.1.** Exceptions to the Responsible Entity's cyber security policy must be documented within thirty days of being approved by the senior manager or delegate(s).
  - **R3.2.** Documented exceptions to the cyber security policy must include an explanation as to why the exception is necessary and any compensating measures, or a statement accepting risk.
  - **R3.3.** Authorized exceptions to the cyber security policy must be reviewed and approved annually by the senior manager or delegate(s) to ensure the exceptions are still required and valid. Such review and approval shall be documented.
- **R4.** Information Protection The Responsible Entity shall implement and document a program to identify, classify, and protect information associated with Critical Cyber Assets.
  - **R4.1.** The Critical Cyber Asset information to be protected shall include, at a minimum and regardless of media type, operational procedures, lists as required in Standard CIP-002, network topology or similar diagrams, floor plans of computing centers that contain Critical Cyber Assets, equipment layouts of Critical Cyber Assets, disaster recovery plans, incident response plans, and security configuration information.
  - **R4.2.** The Responsible Entity shall classify information to be protected under this program based on the sensitivity of the Critical Cyber Asset information.
  - **R4.3.** The Responsible Entity shall, at least annually, assess adherence to its Critical Cyber Asset information protection program, document the assessment results, and implement an action plan to remediate deficiencies identified during the assessment.
- **R5.** Access Control The Responsible Entity shall document and implement a program for managing access to protected Critical Cyber Asset information.
  - **R5.1.** The Responsible Entity shall maintain a list of designated personnel who are responsible for authorizing logical or physical access to protected information.
    - **R5.1.1.** Personnel shall be identified by name, title, business phone and the information for which they are responsible for authorizing access.
    - **R5.1.2.** The list of personnel responsible for authorizing access to protected information shall be verified at least annually.

- R5.2. The Responsible Entity shall review at least annually the access privileges to protected information to confirm that access privileges are correct and that they correspond with the Responsible Entity's needs and appropriate personnel roles and responsibilities.
- R5.3. The Responsible Entity shall assess and document at least annually the processes for controlling access privileges to protected information.
- **R6.** Change Control and Configuration Management The Responsible Entity shall establish and document a process of change control and configuration management for adding, modifying, replacing, or removing Critical Cyber Asset hardware or software, and implement supporting configuration management activities to identify, control and document all entity or vendorrelated changes to hardware and software components of Critical Cyber Assets pursuant to the change control process.

#### C. Measures

The following measures will be used to demonstrate compliance with the requirements of Standard CIP-003:

- M1. Documentation of the Responsible Entity's cyber security policy as specified in Requirement R1. Additionally, the Responsible Entity shall demonstrate that the cyber security policy is available as specified in Requirement R1.2.
- M2. Documentation of the assignment of, and changes to, the Responsible Entity's leadership as specified in Requirement R2.
- M3. Documentation of the Responsible Entity's exceptions, as specified in Requirement R3.
- M4. Documentation of the Responsible Entity's information protection program as specified in Requirement R4.
- **M5.** The access control documentation as specified in Requirement R5.
- M6. The Responsible Entity's change control and configuration management documentation as specified in Requirement R6.

# D. Compliance

#### 1. **Compliance Monitoring Process**

### 1.1. Compliance Monitoring Responsibility

- Regional Reliability Organizations for Responsible Entities. 1.1.1
- 1.1.2 NERC for Regional Reliability Organization.
- 1.1.3 Third-party monitor without vested interest in the outcome for NERC.

# 1.2. Compliance Monitoring Period and Reset Time Frame

Annually.

#### 1.3. Data Retention

- 1.3.1 The Responsible Entity shall keep all documentation and records from the previous full calendar year.
- 1.3.2 The compliance monitor shall keep audit records for three years.

#### 1.4. Additional Compliance Information

1.4.1 Responsible Entities shall demonstrate compliance through self-certification or audit, as determined by the Compliance Monitor.

**1.4.2** Instances where the Responsible Entity cannot conform to its cyber security policy must be documented as exceptions and approved by the designated senior manager or delegate(s). Refer to CIP-003, Requirement R3. Duly authorized exceptions will not result in non-compliance.

# 2. Levels of Noncompliance

#### 2.1. Level 1:

- **2.1.1** Changes to the designation of senior manager were not documented in accordance with Requirement R2.2; or,
- **2.1.2** Exceptions from the cyber security policy have not been documented within thirty calendar days of the approval of the exception; or,
- **2.1.3** An information protection program to identify and classify information and the processes to protect information associated with Critical Cyber Assets has not been assessed in the previous full calendar year.

#### 2.2. Level 2:

- **2.2.1** A cyber security policy exists, but has not been reviewed within the previous full calendar year; or,
- **2.2.2** Exceptions to policy are not documented or authorized by the senior manager or delegate(s); or,
- **2.2.3** Access privileges to the information related to Critical Cyber Assets have not been reviewed within the previous full calendar year; or,
- **2.2.4** The list of designated personnel responsible to authorize access to the information related to Critical Cyber Assets has not been reviewed within the previous full calendar year.

# 2.3. Level 3:

- **2.3.1** A senior manager has not been identified in accordance with Requirement R2.1; or,
- **2.3.2** The list of designated personnel responsible to authorize logical or physical access to protected information associated with Critical Cyber Assets does not exist; or,
- **2.3.3** No changes to hardware and software components of Critical Cyber Assets have been documented in accordance with Requirement R6.

#### 2.4. Level 4:

- **2.4.1** No cyber security policy exists; or,
- **2.4.2** No identification and classification program for protecting information associated with Critical Cyber Assets exists; or,
- **2.4.3** No documented change control and configuration management process exists.

# E. Regional Differences

None identified.

# **Version History**

Version	Date	Action	Change Tracking

Adopted by Board of Trustees: May 2, 2006 Effective Date: June 1, 2006