

## System Operator Survey

### North American Electric Reliability Corporation 2021 Job Analysis Survey



Click here for: [2021 Job Analysis Survey](https://www.research.net/r/FK2QRKW)

Or copy and paste the following URL into your browser:

<https://www.research.net/r/FK2QRKW>

Dear Certified System Operators,

The North American Electric Reliability Corporation (NERC) invites you to participate in a job analysis validation survey. This survey is part of ongoing development for the NERC certification program.

The purpose of this survey is to identify the tasks and knowledge reflective of the system operator job roles. The results of the job analysis survey will be used to update the specifications for the NERC certification examinations.

The survey consists of 1) a series of demographic questions that relate to your job role, and 2) a series of questions asking your opinion on the importance and frequency of use of 31 job tasks and 30 knowledge areas associated with the system operator job roles. The survey should take approximately 30 minutes to complete.

Please answer all questions on the survey from your position-specific perspective, and not from an entity-specific perspective. Your individual responses will be kept confidential and will be combined with those of other respondents. Only staff persons from NERC and their designated contractor, PSI Services, will have access to the data collected. Aggregated data from this survey will be published in a report that summarizes the process used to develop the specifications for the NERC certification exams.

**Survey closes December 17, 2021.**

Thank you in advance for your participation.

For more information or assistance, please contact [jtasurvey@nerc.net](mailto:jtasurvey@nerc.net).

3353 Peachtree Road NE  
Suite 600, North Tower  
Atlanta, GA 30326  
404-446-2560 | [www.nerc.com](http://www.nerc.com)