System Operator Certification Program Announcement

New Exam Delivery Vendor

Click here for: Announcement
Click here for: Transition Timeline
Click here for: Frequently Asked Questions

ATLANTA – NERC's System Operator Certification Program is moving to Pearson VUE as the new exam delivery vendor on **March 25, 2025**. Pearson VUE offers superior customer service and substantially more exam center locations in the United States and Canada.

What Will Change
With the move to the Pearson VUE, candidates will be able to access the exam scheduling link in their SOCCED (System Operator Certification Credential Maintenance Database) account. This link will be available in SOCCED following exam payment. After the candidate has scheduled an exam appointment with Pearson VUE, the candidate's exam date and location will also be shown in their SOCCED account. Rescheduling and cancellations can be completed through the same link or by calling Pearson VUE. Pearson VUE will send a confirmation email to the candidate following successful scheduling of an exam appointment.

New Exam Vendor Transition Timeline		
Date	**Event**	**Description**
March 14	Last day to take exams with PSI	• Candidates that have exams scheduled with PSI after this date will be able to re-schedule with Pearson VUE on March 25.
March 15-25	Exam blackout period	• Exams will not be administered. • Candidates will be able to pay for exams in SOCCED during this period. • Candidate exam eligibility will be sent to Pearson VUE on March 25.
March 25	Candidate exam information sent to Pearson VUE	• Exams paid for prior to March 15, 2025. • Exams paid for between March 15 to March 25, 2025. • Candidates will receive a confirmation email from SOCCED.

	Pearson VUE go-live	• Candidates can begin scheduling exams with Pearson VUE **at 12:00 p.m. Eastern.**

RELIABILITY | RESILIENCE | SECURITY