

# System Operator Certification Program Manual Mapping Document

Personnel Certification and Governance Committee

## Purpose

The purpose of this document is to provide a method of tracking changes, provide a brief description of changes, and any other substantial changes from the current version to the next version.

### System Operator Certification Program Manual Revision History

V 3.2   April 2020	V 4.0   February 2022	Description
Introduction	Introduction	Added reference to Credential Maintenance Working Group reporting to PCGC and mandate.
<b>Chapter 1 Certification Examinations</b>		
Examinations	Examinations	Minor edits to Table 1.1.
Examination Process	Examination Process	Updated Figure 1.1 with new flowchart.
Obtain an Authorization to Test (ATT)	Examination Application Process	Changed title name. Reworded first paragraph to remove ATT number reference.

**System Operator Certification Program Manual Revision History**

<b>V 3.2   April 2020</b>	<b>V 4.0   February 2022</b>	<b>Description</b>
Scheduling an Examination Appointment	Scheduling an Examination Appointment	Removed reference to ATT number. Added footnote to PSI's website.
Examination Change Request	Examination Type Change Request	Minor additional to title. Removed reference to ATT number. Other minor edits.
Withdrawal from Examination Process	Withdrawal from Examination Process	Removed reference to ATT number. Other minor edits.
Time between Examinations	Time between Examinations	Changed revoked to expired
Taking the Exam	Taking the Exam	Removed paragraph below Table 1.2.
Testing Center Regulations	Testing Center Regulations	Added last bullet.
Time between Examinations	Time between Examinations	Changed revoked to expired. Other minor edits.
<b>Chapter 2 Credential Maintenance</b>		
Overview	Overview	Changed Continuing Education to Credential Maintenance. Other minor edits.

**System Operator Certification Program Manual Revision History**

<b>V 3.2   April 2020</b>	<b>V 4.0   February 2022</b>	<b>Description</b>
Program Requirement Summary	Program Requirement Summary	Add note under 3.b referencing Credential Maintenance Program Manual. Minor edits to Table 2.1. Updated Figure 2. Number 7 changed revoked to expire. Added note referencing Glossary.
Deficits of CEHs for Credential Holders	Deficits of CEHs for Credential Holders	Changed revoked to expire(s). Updated Figure 3 example.
NERC CE Providers	NERC Continuing Education Providers	Minor edits in all three paragraphs.
Changing Certification Levels	Changing Certification Levels	Changed Reliability Operator to Reliability Coordinator Operator.
<b>Chapter 3 Hardship Clause (NERC Rules of Procedure)</b>		
Chapter 2 – Hardship Clause (NERC Rules of Procedure)	Chapter 3 – Hardship Clause (NERC Rules of Procedure)	Moved section to it’s own chapters. Added reference to Hardship Request Form.
<b>Chapter 4 Program Rules</b>		
Chapter 3 – Program Rules	Chapter 4 – Program Rules	

**System Operator Certification Program Manual Revision History**

V 3.2   April 2020	V 4.0   February 2022	Description
Overview	Overview	Removed links and replaced with footnotes.
Learning Activities, Proof of Course Completion	Learning Activities, Proof of Course Completion	Removed bullets 1, 3, and 5 in order to stream line the section. The bullet information can be found in SOCCED by NERC.
Fees	Fees	Removed System Operator Certification Program and replaced with One-Stop Shop (SO Certification & Credential Maintenance) with footnote.
Legal Name Changes	Legal Name Changes	Updated managers title. Added where to submit a request via SOCCED help center with footnote.
<b>Chapter 5 Dispute Resolution (NERC Rules of Procedures)</b>		
Chapter 4 – Dispute Resolution (NERC Rules of Procedures)	Chapter 5 – Dispute Resolution (NERC Rules of Procedures)	
Overview	Overview	Removed last sentence in first paragraph. Removed second paragraph.
<b>Chapter 6 Disciplinary Actions (NERC Rules of Procedures)</b>		

**System Operator Certification Program Manual Revision History**

V 3.2   April 2020	V 4.0   February 2022	Description
Chapter 5 – Disciplinary Actions (NERC Rules of Procedures)	Chapter 6 – Disciplinary Actions (NERC Rules of Procedures)	Added last bullet regarding creating a second account in SOCCED.
<b>Chapter 7 Glossary</b>		
Chapter 6 – Glossary	Chapter 7 – Glossary	G01 Changed Continuing Education to Credential Maintenance. G02 Removed last sentence. G06 Replaced revoked with Expired. G06 changes to G07 G07 changes to G08 G08 Changed from Revoked to Expired.
<b>Appendix A Recognized Operator Training Topics</b>		
Basic Concepts, Characteriscs of the BES	Basic Concepts, Characteriscs of the BES	Added viii. Emerging Technologies/Equipment.
Appendix B – Program Manual Changes		See Mapping Document on the One Stop Shop.