# NERC

February 27, 2020

## VIA ELECTRONIC FILING

Ms. Kimberly D. Bose Secretary Federal Energy Regulatory Commission 888 First Street, N.E. Washington, DC 20426

#### Re: NERC Full Notice of Penalty regarding Nevada Power Company, FERC Docket No. NP20-\_-000

Dear Ms. Bose:

The North American Electric Reliability Corporation (NERC) hereby provides this Notice of Penalty<sup>1</sup> regarding Nevada Power Company (NEVP), NERC Registry ID# NCR05261,<sup>2</sup> with information and details regarding the nature and resolution of the violations<sup>3</sup> discussed in detail in the Settlement Agreement attached hereto (Attachment 1), in accordance with the Federal Energy Regulatory Commission's (Commission or FERC) rules, regulations, and orders, as well as NERC's Rules of Procedure including Appendix 4C (NERC Compliance Monitoring and Enforcement Program (CMEP)).<sup>4</sup>

NERC is filing this Notice of Penalty with the Commission because Western Electricity Coordinating Council (WECC) and NEVP have entered into a Settlement Agreement to resolve all outstanding issues arising from WECC's determination and findings of one serious risk violation of the Facilities Design, Connections, and Maintenance (FAC) Reliability Standards, and one moderate risk violation of Voltage and Reactive (VAR) Reliability Standards.

1325 G Street NW Suite 600 Washington, DC 20005 202-400-3000 | <u>www.nerc.com</u>

<sup>&</sup>lt;sup>1</sup> Rules Concerning Certification of the Electric Reliability Organization; and Procedures for the Establishment, Approval, and Enforcement of Electric Reliability Standards, Order No. 672, 114 FERC ¶ 61,104, order on reh'g, Order No. 672-A, 114 FERC ¶ 61,328 (2006); Notice of New Docket Prefix "NP" for Notices of Penalty Filed by the N. Am. Elec. Reliability Corp., Docket No. RM05-30-000 (February 7, 2008); Mandatory Reliability Standards for the Bulk-Power System, Order No. 693, 118 FERC ¶ 61,218, order on reh'g, Order No. 693-A, 120 FERC ¶ 61,053 (2007).

<sup>&</sup>lt;sup>2</sup> NEVP was included on the NERC Compliance Registry as a Balancing Authority (BA), Distribution Provider (DP), Generator Owner (GO), Generator Operator (GOP), Planning Authority/Planning Coordinator (PA/PC), Resource Planner (RP), Transmission Owner (TO), Transmission Operator (TOP), Transmission Planner (TP) and Transmission Service Provider (TSP) on June 17, 2007.

<sup>&</sup>lt;sup>3</sup> For purposes of this document, each violation at issue is described as a "violation," regardless of its procedural posture and whether it was a possible, alleged, or confirmed violation.

<sup>&</sup>lt;sup>4</sup> See 18 C.F.R § 39.7(c)(2) and 18 C.F.R § 39.7(d).

According to the Settlement Agreement, NEVP admitted to the violations and agreed to the assessed penalty of two hundred and thirty-one thousand dollars (\$231,000), in addition to other remedies and actions to mitigate the instant violations and facilitate future compliance under the terms and conditions of the Settlement Agreement.

#### **Statement of Findings Underlying the Violations**

This Notice of Penalty incorporates the findings and justifications set forth in the Settlement Agreement, by and between WECC and NEVP. The details of the findings and basis for the penalty are set forth in the Settlement Agreement and herein. This Notice of Penalty filing contains the basis for approval of the Settlement Agreement by the NERC Board of Trustees Compliance Committee (NERC BOTCC).

In accordance with Section 39.7 of the Commission's regulations, 18 C.F.R. § 39.7 (2019), NERC provides the following summary table identifying each violation of a Reliability Standard resolved by the Settlement Agreement. Further information on the subject violations is set forth in the Settlement Agreement and herein.

| *SR = Self-F      | Violation(s) Determined and Discovery Method<br>*SR = Self-Report / SC = Self-Certification / CA = Compliance Audit / SPC = Spot Check / CI = Compliance Investigation |      |                   |                           |                              |                                |          |                   |
|-------------------|--|------|-------------------|---------------------------|------------------------------|--------------------------------|----------|-------------------|
| NERC Violation ID | Standard   | Req. | VRF/VSL           | Applicable<br>Function(s) | Discovery<br>Method*<br>Date | Violation<br>Start-End<br>Date | Risk     | Penalty<br>Amount |
| WECC2016016682    | FAC-009-1  | R1   | Medium/<br>Severe | GO, TO                    | SR<br>12/14/2016             | 6/18/2007-<br>1/27/2017        | Serious  | ¢221k             |
| WECC2018020110    | VAR-002-4  | R2   | Medium/<br>Severe | GOP                       | SR<br>7/22/2018              | 12/7/2016-<br>11/29/2017       | Moderate | \$231k            |

#### FACTS COMMON TO VIOLATIONS

NEVP and Sierra Pacific Power Company (SPPC), which is the subject of an accompanying Notice of Penalty, merged in 1999 and operate as subsidiaries under the NV Energy brand owned by Berkshire Hathaway Energy, whose other holdings include PacifiCorp and MidAmerican Energy.

## FAC-009-1 R1

WECC determined that NEVP had deficiencies in its established Facility Ratings for its solely and jointly owned Facilities. The established Facility Ratings did not include all applicable Facilities, nor did they include all required series Elements. Overall, 76 of NEVP's 223 Facilities had incorrect or no established Facility Ratings. Of the 76 Facilities with incorrect Facility Ratings, 33 Facilities were transmission lines that operationally exceeded the correct Facility Rating by an average of 140%, including two 500 kV transmission lines that were on WECC Major Transfer Paths. The remaining 43 Facilities with incorrect Facility Ratings were shunt compensation devices. Additionally, of NEVP's 63 generation Facilities, only one 300 MVA Facility had an incorrect Facility Rating, which was 120% above the correct rating. Attachment 1 includes additional facts regarding the violation.

The cause of this violation was a lack of an effective process for implementation and interpretation of the Reliability Standard. Specifically, NEVP did not define clear roles and responsibilities for ensuring compliance with the Standard. Additionally, NEVP did not maintain Facility Ratings information in a consistent place, nor did NEVP effectively implement a communications process across different business units regarding Facility Ratings and the use of its Facility Ratings Methodology.

WECC determined that this violation posed a serious and substantial risk to the reliability of the Bulk Power System (BPS). Attachment 1 includes the facts regarding the violation that WECC considered in its risk assessment.

NEVP submitted its Mitigation Plan to address the referenced violation. Attachment 1 includes a description of the mitigation activities NEVP took to address this violation. A copy of the Mitigation Plan is included as Attachment 3.

NEVP certified that it had completed all mitigation activities. WECC has verified that NEVP had completed all mitigation activities as of June 30, 2017. Attachment 5 provides specific information on WECC's verification of NEVP's completion of the activities.

## VAR-002-4 R2

WECC determined that NEVP exceeded the voltage schedule bandwidth provided by the Transmission Operator (TOP). During a quarterly compliance review and subsequent internal investigation, NEVP discovered a total of 672 exceedances of the voltage schedule bandwidth provided by the TOP at three generation Facilities with nameplate ratings of 1,573 MVA (659 exceedances), 419 MVA (eight exceedances), and 869 MVA (five exceedances), respectively. Attachment 1 includes additional facts regarding the violation.

The cause of this violation was incorrect methods employed by plant personnel to take voltage readings and a lack of effective preventive controls.

WECC determined that this violation posed a moderate risk to the reliability of the BPS. Attachment 1 includes the facts regarding the violation that WECC considered in its risk assessment.

NEVP completed mitigating activities to address the referenced violation. Attachment 1 includes a description of the mitigation activities NEVP took to address this violation. NEVP certified that it had completed all mitigation activities, and WECC verified that NEVP had completed all mitigation activities on January 16, 2019.

#### Regional Entity's Basis for Penalty

According to the Settlement Agreement, WECC has assessed a penalty of two hundred and thirty-one thousand dollars (\$231,000) for the referenced violations. In reaching this determination, WECC considered the following factors:

- 1. NEVP was cooperative throughout the compliance enforcement process;
- 2. NEVP self-reported the above violations in a timely manner from the date of discovery;
- 3. NEVP accepted responsibility and admitted to these violations;
- 4. NEVP agreed to settle these violations and penalty;
- 5. The violation of FAC-009-1 R1 posed a serious and substantial risk to the reliability of the BPS;
- 6. The violation of VAR-002-4 R2 posed a moderate risk to the reliability of the BPS;
- 7. There were no other mitigating or aggravating factors or extenuating circumstances that would affect the assessed penalty.

After consideration of the above factors, WECC determined that, in this instance, the penalty amount of two hundred and thirty-one thousand dollars (\$231,000) is appropriate and bears a reasonable relation to the seriousness and duration of the violations.

## Statement Describing the Assessed Penalty, Sanction, or Enforcement Action Imposed<sup>5</sup>

## **Basis for Determination**

Taking into consideration the Commission's direction in Order No. 693, the NERC Sanction Guidelines and the Commission's July 3, 2008, October 26, 2009 and August 27, 2010 Guidance Orders,<sup>6</sup> the NERC BOTCC reviewed the violations on February 4, 2020 and approved the resolution between WECC and NEVP. In approving the resolution, the NERC BOTCC reviewed the applicable requirements of the Commission-approved Reliability Standards and the underlying facts and circumstances of the violations at issue.

For the foregoing reasons, the NERC BOTCC approved the resolution and believes that the assessed penalty of two hundred and thirty-one thousand dollars (\$231,000) is appropriate for the violations and circumstances at issue, and is consistent with NERC's goal to promote and ensure reliability of the BPS.

Pursuant to 18 C.F.R. § 39.7(e), the penalty will be effective upon expiration of the 30-day period following the filing of this Notice of Penalty with FERC, or, if FERC decides to review the penalty, upon final determination by FERC.

<sup>&</sup>lt;sup>5</sup> See 18 C.F.R. § 39.7(d)(4).

<sup>&</sup>lt;sup>6</sup> N. Am. Elec. Reliability Corp., "Guidance Order on Reliability Notices of Penalty," 124 FERC ¶ 61,015 (2008); N. Am. Elec. Reliability Corp., "Further Guidance Order on Reliability Notices of Penalty," 129 FERC ¶ 61,069 (2009); N. Am. Elec. Reliability Corp., "Notice of No Further Review and Guidance Order," 132 FERC ¶ 61,182 (2010).

## Attachments to be Included as Part of this Notice of Penalty

The attachments to be included as part of this Notice of Penalty are the following documents:

- 1. Settlement Agreement by and between WECC and NEVP executed November 25, 2019, included as Attachment 1;
- 2. NEVP's Self-Report for FAC-009-1 R1 dated December 14, 2016, included as Attachment 2;
- 3. NEVP's Mitigation Plan designated as WECCMIT012950-1 for FAC-009-1 R1 submitted June 22, 2017, included as Attachment 3;
- 4. NEVP's Certification of Mitigation Plan Completion for FAC-009-1 R1 submitted June 22, 2017, included as Attachment 4;
- 5. WECC's Verification of Mitigation Plan Completion for FAC-009-1 R1 dated June 30, 2017, included as Attachment 5; and
- 6. NEVP's Self-Report for VAR-002-4 R2 dated July 22, 2018, included as Attachment 6.

**Notices and Communications:** Notices and communications with respect to this filing may be addressed to the following:

| *Persons to be included on the Commission's       | Edwin G. Kichline*                              |
|---|---|
| service list are indicated with an asterisk. NERC | Senior Counsel and Director of                  |
| requests waiver of the Commission's rules and     | Enforcement Oversight                           |
| regulations to permit the inclusion of more than  | North American Electric Reliability Corporation |
| two people on the service list.                   | 1325 G Street NW                                |
|   | Suite 600                                       |
| Melanie Frye*                                     | Washington, DC 20005                            |
| President and Chief Executive Officer             | (202) 400-3000                                  |
| Western Electricity Coordinating Council          | (202) 644-8099 – facsimile                      |
| 155 North 400 West, Suite 200                     | edwin.kichline@nerc.net                         |
| Salt Lake City, UT 84103                          |   |
| (801) 883-6882                                    | James McGrane*                                  |
| (801) 883-6894 – facsimile                        | Senior Counsel                                  |
| mfrye@wecc.org                                    | North American Electric Reliability Corporation |
|   | 1325 G Street NW                                |
| Ruben Arredondo*                                  | Suite 600                                       |
| Senior Legal Counsel                              | Washington, DC 20005                            |
| Western Electricity Coordinating Council          | (202) 400-3000                                  |
| 155 North 400 West, Suite 200                     | (202) 644-8099 – facsimile                      |
| Salt Lake City, UT 84103                          | james.mcgrane@nerc.net                          |
| (801) 819-7674                                    |   |
| (801) 883-6894 – facsimile                        |   |
| rarredondo@wecc.org                               |   |
|   |   |
| Heather Laws*                                     |   |
| Director of Enforcement                           |   |
| Western Electricity Coordinating Council          |   |
| 155 North 400 West, Suite 200                     |   |
| Salt Lake City, UT 84103                          |   |
| (801) 819-7642                                    |   |
| (801) 883-6894 – facsimile                        |   |
| hlaws@wecc.org                                    |   |
|   |   |
|   |   |

| 1 |
|---|
|   |

## Conclusion

NERC respectfully requests that the Commission accept this Notice of Penalty as compliant with its rules, regulations, and orders.

Respectfully submitted,

/s/ James McGrane

Edwin G. Kichline Senior Counsel and Director of Enforcement Oversight James McGrane Senior Counsel North American Electric Reliability Corporation 1325 G Street NW Suite 600 Washington, DC 20005 (202) 400-3000 (202) 644-8099 - facsimile edwin.kichline@nerc.net james.mcgrane@nerc.net

cc: Nevada Power Company Western Electricity Coordinating Council

Attachments

Attachment 1 Settlement Agreement by and between WECC and NEVP executed November 25, 2019



Heather M. Laws Director, Enforcement 801-819-7642 hlaws@wecc.org

November 5, 2019

Brandon Barkhuff VP, General Counsel, Chief Compliance Officer Nevada Power Company 6226 W. Sahara Ave, M/S 03A Las Vegas, NV 89146

Subject: Notice of Expedited Settlement Agreement

Brandon Barkhuff,

#### I. Introduction

The Western Electricity Coordinating Council (WECC) hereby notifies Nevada Power Company (NEVP) NCR05261 that WECC identified Possible Violations of North American Electric Reliability Corporation (NERC) Reliability Standards (Reliability Standards) in the Preliminary Screen process and that based on an assessment of the facts and circumstances of the Possible Violations addressed herein, evidence exists that NEVP has Alleged Violations of the Reliability Standards.

WECC reviewed the Alleged Violations referenced below and determined that these violations are appropriate violations for disposition through the Expedited Settlement process. In determining whether to exercise its discretion to use the Expedited Settlement process, WECC considered all facts and circumstances related to the violations.

This Notice of Expedited Settlement Agreement (Notice) notifies NEVP of the proposed penalty and/or sanction for such violations. By this Notice, WECC reminds NEVP to retain and preserve all data and records relating to the Alleged Violations.

#### II. Alleged Violations

| Standard Requirement | NERC Violation ID | WECC Violation ID |
|----------------------|-------------------|-------------------|
| FAC-009-1 R1         | WECC2016016682    | WECC2016-614243   |
| VAR-002-4 R2         | WECC2018020110    | WECC2018-615026   |

## 155 North 400 West | Suite 200 | Salt Lake City, Utah 84103

## **Expedited Settlement Agreement**

Nevada Power Company CF1572 November 5, 2019

The attached Expedited Settlement Agreement includes a summary of the facts and evidence supporting each Alleged Violation, as well as the basis on which the penalty and/or sanction were determined.

## III. Proposed Penalty or Sanction

Pursuant to the Federal Energy Regulatory Commission's (FERC or Commission) regulations and orders, NERC Rules of Procedure, and the NERC Sanction Guidelines, WECC proposes to assess a penalty for the violations of the Reliability Standards referenced in the Attachment in the amount of \$231,000.

In determining a penalty and/or sanction, WECC considers various factors that may include, but are not limited to: (1) Violation Risk Factor; (2) Violation Severity Level; (3) risk to the reliability of the Bulk Electric System (BES)<sup>1</sup>, including the seriousness of the violation; (4) Violation Time Horizon and timeliness of remediation; (5) the violation's duration; (6) the Registered Entity's compliance history; (7) the timeliness of the Registered Entity's self-report; (8) the degree and quality of cooperation by the Registered Entity's Internal Compliance Program; (10) any attempt by the Registered Entity to conceal the violation or any related information; (11) whether the violation was intentional; (12) any other relevant information or extenuating circumstances; (13) whether the Registered Entity admits to and takes responsibility for the violation; (14) "above and beyond" actions and investments made by the Registered Entity in an effort to prevent recurrence of this issue and/or proactively address and reduce reliability risk due to similar issues; and (15) the Registered Entity's ability to pay a penalty, as applicable.

WECC's determination of penalties is guided by the statutory requirement codified at 16 U.S.C. § 824o(e)(6) that any penalty imposed "shall bear a reasonable relation to the seriousness of the violation and shall take into consideration the efforts of [the Registered Entity] to remedy the violation in a timely manner." In addition, WECC considers all other applicable guidance from NERC and FERC.

## IV. Procedures for Registered Entity's Response

If NEVP accepts WECC's proposal that the violations listed in the Settlement Agreement be processed through the Expedited Settlement process, NEVP must sign the attached Settlement Agreement and

<sup>&</sup>lt;sup>1</sup> "The Commission, the ERO, and the Regional Entities will continue to enforce Reliability Standards for facilities that are included in the Bulk Electric System." (*Revision to Electric Reliability Organization Definition of Bulk Electric System*, 113 FERC ¶ 61,150 at P 100 (Nov. 18, 2010))



## **Expedited Settlement Agreement**

Nevada Power Company CF1572 November 5, 2019

submit it through the WECC Enhanced File Transfer (EFT) Server Enforcement folder **within 15 calendar days from the date of this Notice**.

If NEVP does not accept WECC's proposal, NEVP must submit a written rejection, through the EFT Server, **within 15 calendar days from the date of this Notice**, informing WECC of the decision not to accept WECC's proposal.

If NEVP rejects this proposal or does not respond **within 15 business days**, WECC will issue a Notice of Alleged Violation and Proposed Penalty or Sanction.

## V. Conclusion

In all correspondence, please provide the name and contact information of a representative from NEVP who is authorized to address the above-listed Alleged Violations and who is responsible for providing the required Mitigation Plans. Please also list the relevant NERC Violation Identification Numbers in any correspondence.

Responses or questions regarding the Settlement Agreement to Katherine Bennett, Senior Enforcement Analyst, at 801-883-6850 or <u>kbennett@wecc.org</u>.

Sincerely,

Laws

Heather M. Laws Director, Enforcement

cc: NERC Enforcement



## Attachment EXPEDITED SETTLEMENT AGREEMENT OF WESTERN ELECTRICITY COORDINATING COUNCIL AND NEVADA POWER COMPANY

Western Electricity Coordinating Council (WECC) and Nevada Power Company (NEVP) (individually a "Party" or collectively the "Parties") agree to the following:

- 1. NEVP admits to the violations of the NERC Reliability Standards listed below.
- 2. The violations addressed herein will be considered Confirmed Violations as set forth in the NERC Rules of Procedure.
- 3. The terms of this Settlement Agreement, including the agreed upon payment, are subject to review and possible revision by NERC and FERC. If either NERC or FERC rejects the Settlement Agreement, then WECC will attempt to negotiate a revised Settlement Agreement with NEVP that includes any changes to the Settlement Agreement specified by NERC or FERC. If the Parties cannot reach a Settlement Agreement, the CMEP governs the enforcement process.
- 4. The Parties have agreed to enter into this Settlement Agreement to avoid extended litigation with respect to the matters described or referred to herein, to avoid uncertainty, and to effectuate a complete and final resolution of the issues set forth herein. The Parties agree that this Settlement Agreement is in the best interest of each Party and in the best interest of Bulk Power System (BPS) reliability.
- 5. This Settlement Agreement represents a full and final disposition of the violations listed below, subject to approval or modification by NERC and FERC. NEVP waives its right to further hearings and appeal; unless and only to the extent that NEVP contends that any NERC or FERC action on this Settlement Agreement contains one or more material modifications to this Settlement Agreement.
- 6. In the event NEVP fails to comply with any of the terms set forth in this Settlement Agreement, WECC will initiate enforcement, penalty, and/or sanction actions against NEVP to the maximum extent allowed by the NERC Rules of Procedure, up to the maximum statutorily allowed penalty.



Except as otherwise specified in this Settlement Agreement, NEVP shall retain all rights to defend against such enforcement actions, in accordance with the NERC Rules of Procedure.

- 7. This Settlement Agreement shall be governed by and construed under federal law. This Settlement Agreement and all terms and stipulations set forth herein shall become effective upon FERC's approval of the Agreement by order or operation of law.
- 8. This Settlement Agreement contains the full and complete understanding of the Parties regarding all matters set forth herein. The Parties agree that this Settlement Agreement reflects all terms and conditions regarding all matters described herein and no other promises, oral or written, have been made that are not reflected in this Settlement Agreement.
- 9. Each of the undersigned warrants that he or she is an authorized representative of the Party identified, is authorized to bind such Party and accepts the Settlement Agreement on that Party's behalf.
- 10. The undersigned representative of each Party affirms that he or she has read the Settlement Agreement, that all representations set forth in the Settlement Agreement are true and correct to the best of his or her knowledge, information, and belief, and that he or she understands that the Settlement Agreement is entered into by each Party in express reliance on those representations.
- 11. To settle these matters, NEVP hereby agrees to pay \$231,000 to WECC via wire transfer or cashier's check. NEVP shall make the funds payable to a WECC account identified in a Notice of Payment Due that WECC will send to NEVP upon approval of this Settlement Agreement by NERC and FERC. NEVP shall issue the payment to WECC no later than thirty days after receipt of the Notice of Payment Due. If this payment is not timely received, WECC shall assess, and NEVP agrees to pay, an interest charge calculated according to the method set forth at 18 CFR §35.19(a)(2)(iii) beginning on the 31<sup>st</sup> day following issuance of the Notice of Payment Due.
- 12. In addition, NEVP must submit Mitigation Plans <u>within 30 calendar days</u> from the date of this Settlement Agreement, if it has not already done so previously.
- 13. NOW, THEREFORE, in consideration of the terms set forth herein the Parties stipulate to the following:



## A. NERC RELIABILITY STANDARD FAC-009-1 REQUIREMENT 1 NERC VIOLATION ID: WECC2016016682 WECC VIOLATION ID: WECC2016-614243

## **STANDARD**

1. NERC Reliability Standard FAC-009-1 Requirement 1 states:

**R1**. *The Transmission Owner and Generator Owner shall each establish Facility Ratings for its solely and jointly owned Facilities that are consistent with the associated Facility Ratings Methodology.* 

#### **VIOLATION FACTS**

2. On December 14, 2016, NEVP submitted a Self-Report stating, as a Generator Owner (GO) and Transmission Owner (TO), it was in potential noncompliance with FAC-008-3 R6. However, WECC determined the start date of the violation predates FAC-008-3 R6 and therefore changed to FAC-009-1 R1.

3. Specifically, from approximately July 1, 2016 to September 19, 2016, as part of an effort to implement internal controls, NEVP conducted and completed an internal technical assessment of its the established Facility Ratings for its solely and jointly owned Facilities. The intent of the technical assessment was to ensure that all NEVP Bulk Electric System (BES) Facilities and all Elements were accounted for in the Facility Rating, and the ratings established matched or were consistent with the rating process within NEVP's Facility Rating Methodology. As a result of this technical assessment, NEVP determined that its Facility Ratings were deficient in that they not include all applicable Facilities, nor did they include all required series Elements in the determination of Facility Ratings. Specifically, NEVP's technical assessment concluded that for NEVP:

- a. A transmission lead line interconnecting NEVP's transmission system to Independent Power Producers and a jointly owned transmission line did not have established Facility Ratings;
- b. Wave traps were not taken into consideration for any of its applicable Facility Ratings;
- c. Relays and Current Transformers (CT) were not included in its Facility Ratings for transformers and compensation devices;
- d. When the Facility Ratings Methodology changed from FAC-009 to FAC-008, it had seven transmission lines without Facility Ratings and seventeen transmission lines with incorrect Facility Ratings;
- e. The lead lines from the high side bushing of its generator step-up (GSU) transformers to the interconnected owned substations did not have established Facility Ratings; and



f. Facility Ratings were not established for its series and shunt compensation devices.

4. Overall, NEVP had 76 of its 223 Facilities with incorrect or no established Facility Rating. Of the 76 Facilities, 33 Facilities were transmission lines that exceeded the correct Facility Rating by an average of 140%, two 500 kV transmission lines were on WECC Major Transfer Paths. The remaining 43 Facilities were shunt devices, which are compensation devices designed to exceed their own inherent capabilities. Additionally, of NEVP's 63 generation Facilities only one 300 MVA Facility had an incorrect Facility Rating, which was 120% above the correct rating.

5. The root cause of the violation was attributed to NEVP not having an effective process for implementation and interpretation of the Standard, and its subsequent versions. Specifically, NEVP did not define clear roles and responsibilities for ensuring compliance with the Standard. Additionally, NEVP did not maintain Facility Rating information in a consistent place nor did NEVP effectively implement a communications process across different business units regarding Facility Ratings and the use of its Facility Ratings Methodology.

6. This violation began on June 18, 2007, when the Standard became mandatory and enforceable, and ended on January 27, 2017, when NEVP corrected its Facility Ratings for its solely and jointly owned Facilities in scope, for a total of 3,512 days of noncompliance.

## **RELIABILITY RISK ASSESSMENT**

7. WECC determined this violation posed a serious and substantial risk to the reliability of the Bulk Power System (BPS). In this instance, NEVP failed to establish Facility Ratings for 76 of 223 of its solely and/or jointly owned Facilities spread across its entire system that were consistent with the associated Facility Ratings Methodology, per FAC-009-1 R1. Such failures could have led to the overloading of a BES element and resulted in the loss of NEVP's Facilities or Protection Systems as well as causing neighboring Facilities and Protection Systems to not operate as intended, ultimately leading to outages. NEVP did not have effective preventative or detective controls to prevent or detect the violation timely.

8. However, as compensation, NEVP also used a Real-Time Contingency Analyzer (RTCA) that ran every five minutes, which would have notified the System Operators of an SOL exceedance. Additionally, the transformers included winding and top oil temperature alarms that would have provided additional awareness in the event equipment overheated. Further, the lead lines from the high side bushing of NEVP's generator step up (GSU) transformers to its interconnecting substations did not have established ratings; however, the lead lines were designed to exceed the full rating of the generating plant. Lastly, NEVP's series and shunt compensations devices as well as their interconnecting equipment, were designed to exceed their own inherent capabilities.



## **REMEDIATION AND MITIGATION**

9. On June 22, 2017 NEVP submitted a Mitigation Plan to address its violation and on June 30, 2017 WECC accepted NEVP's Mitigation Plan.

- 10. To remediate and mitigate this violation, NEVP has:
  - a. established Facility Ratings for its solely and jointly owned Facilities, consistent with its Facility Rating methodology;
  - b. verified all equipment data that comprised its Facility Ratings;
  - c. created a workbook that contains all NEVP's transmission Facility Ratings with several automated features and simplified references;
  - d. reviewed industry best practices for Facility Ratings from three different parties in relation to their processes, tables, assumptions, roles, and responsibilities;
  - e. reviewed and peer checked data and methods at applicable Facilities to ensure proper Facility Ratings;
  - f. defined clear responsibilities in relation to establishing correct Facility Ratings within two internal process documents;
  - g. created a Facility Rating change control process through an internal data collection form to ensure Facility Ratings remain accurate and properly applied. Specifically, the internal data collection form is used to capture Facility Ratings associated with new BES equipment installation and is required to be filled out prior to submission to internal management;
  - h. conducted training on the Facility Rating change control process, with groups responsible for BES Element changes and responsibilities of the department personnel including: NERC Compliance Implementation Manager, Transmission Planning Engineer, Director of Transmission Planning, Electric Delivery Managers of Major Projects, and the Senior Project Manager;
  - i. conducted additional training on the Facility Rating change control process with additional responsible personnel including: Director of NERC Compliance, NERC Compliance Implementation Manager, Manager of Network Engineering, Senior Engineers- Network, Senior Compliance Engineer- NERC Compliance, Compliance Implementation Manager- Electric Delivery, Substation Design Managers, Transmission Planning Engineer, Director of Transmission Planning, Civil and Transmission Engineering Manager, System Protection Engineering Managers;
  - j. conducted training on the addition of a compliance tool for improving necessary communication that must occur during new projects related to Facility Ratings requirements, attendees included: the NERC Compliance Department, leadership from



Project Management, Substations and Technical Operations, and the Supervision of Vegetation Management; and

k. created an internal task force to ensure that Facility Ratings are properly reflected in subsequent ratings/settings to follow Reliability Standards.

11. On June 22, 2017 NEVP submitted a Mitigation Plan Completion Certifications and on June 30, 2017, WECC verified NEVP's completion of the Mitigation Plan

## B. NERC RELIABILITY STANDARD VAR-002-4 REQUIREMENT 2 NERC VIOLATION ID: WECC2018020110 WECC VIOLATION ID: WECC2018-615026

#### **STANDARD**

#### 14. NERC Reliability Standard VAR-002-4 Requirement 2 states:

R2. Unless exempted by the Transmission Operator, each Generator Operator shall maintain the generator voltage or Reactive Power schedule (within each generating Facility's capabilities) provided by the Transmission Operator, or otherwise shall meet the conditions of notification for deviations from the voltage or Reactive Power schedule provided by the Transmission Operator.

#### **VIOLATION FACTS**

- 15. On July 22, 2018 NEVP submitted a Self-Report stating that, as a Generator Operator (GOP), it was in potential noncompliance with VAR-002-4.1 R2. However, WECC determined the start date of the potential noncompliance predatesVAR-002-4.1 R2 and it is therefore with VAR-002-4 R2.
- 16. On October 26, 2017, during a quarterly compliance review with VAR-002-4.1 R2, NEVP discovered exceedances of the voltage schedule bandwidth provided by the TOP. Specifically, at its 1,573 MVA generation Facility (nameplate rating of all BES and non-BES units within the Facility boundaries) deviated from the TOP's generator voltage schedule a total of 659 times, between the 4 BES interconnections for the Facility, for a maximum of 2.27% for 10 minutes between December 7, 2016 and November 29, 2017. The Facility is constructed, and operated at four (4) different interconnection points to the BES and non-BES (1-69kV, 2-138kV, and 1-230kV); therefore, a voltage schedule exceedance on a particular unit would not directly affect the Facility's aggregate nameplate rating of 1,573 MVA. Deconstructing the total of 659 voltage schedule exceedances:
  - 296 events at a 138kV BES interconnection associated with 790 MW output
  - 247 events at a separate 138kV BES interconnection associated with 310 MW output



- 116 events at a 230kV BES interconnection (only consisting of peaking units) associated with 228 MW output
- 0 events at a 69kV non-BES interconnection associated with 63 MW output
- 17. The exceedances of the voltage schedule were based on incorrect methods employed by plant personnel to take voltage readings. Based on this discovery, NEVP initiated independent investigations of its voltage schedule recordings to extend the review period to include December 2016 to December 2017. The investigations examined the voltage schedule recordings against the plant's TOP determined voltage schedule tolerance bandwidth, to identify any voltage exceedance occurrence, based upon the defined generation operation procedure for taking voltage measurements.
- 18. Following the internal investigation, on January 25, 2018, NEVP discovered two additional Facilities, one 419 MVA generation Facility and one 869 MVA generation Facility, with exceedances of the voltage schedule bandwidth provided by the TOP. Specifically, NEVP's 419 MVA generation Facility deviated from the TOP's generator voltage schedule eight times for a maximum of .9% for 1 minute between December 7, 2016 and March 14, 2016. Its 869 MVA generation Facility deviated from the TOP's generator voltage schedule five times for a maximum of 1.6% for 55 minutes between March 15, 2017 and September 1, 2017.

## **RELIABILITY RISK ASSESSMENT**

- 19. WECC determined this violation posed a moderate risk and did not pose a serious and substantial risk to the reliability of the BPS. In this instance, NEVP failed to maintain the generator voltage schedule provided by the TOP 672 times total, as well as failed to meet the conditions of notification for deviations from the voltage or Reactive Power schedule provided by the TOP, as required by VAR-002-4 R2. Such failures could have resulted in NEVP operating its system at a voltage outside of the schedule resulting in system imbalance, which in turn could cause overloading or instability issues in the localized area. Instability issues could lead to loss of the generating Facilities including 790 MW, 310 MW and 228 MW.
- 20. NEVP did not have effective preventive controls, which resulted in 672 deviations from the TOP's generator voltage schedule. This is considered a systemic issue because there was a lack of consistency in NEVP's approach to meeting the voltage schedule. However, as compensation, the voltage tolerance bandwidth of +/- 0.5% is a conservative value. The TOP does not alarm for the exceedance of an emergency voltage level set point for NEVP's TOP's generator voltage schedule tolerance bandwidth exceedances until the voltage schedule at a generation Facility exceeds a bandwidth of +/- 5%. The TOP determined that +/- 5% level as a threshold that could potentially



affect the BES. Furthermore, NEVP's maximum voltage deviation for these instances was 2.27%, which is less than +/- 5%. it was identified that the voltage schedule bandwidth defined by NEVP was too conservative and was increased to 2.00% after these instances of noncompliance.

#### **REMEDIATION AND MITIGATION**

- 21. On December 5, 2018, NEVP completed mitigating activities to address its violation and on January 16, 2019, WECC verified completion of its mitigating activities.
- 22. To remediate and mitigate this violation, NEVP has:
  - a. followed the TOP's generator voltage schedule for the three Facilities at issue;
  - b. revised its internal generation procedure for maintaining network voltage schedules to include language for the control room operator to maintain generator voltage or Reactive Power schedule to address VAR-002-4.1 R2;
  - c. revised its internal generation procedure for maintaining network voltage schedules to include language to address the criterion, location of measurement, and process for properly reviewing generation voltage data against the defined voltage and language on uploading daily voltage logs and the responsibility for reviewing these logs;
  - d. provided an in-house training that focused on the responsibilities of AVR and PSS within the NERC Reliability Standard, specifically focusing on including the proper measurement process for taking voltage measurements for VAR-002-4.1 and on the tracking methods used at each Facility;
  - e. required an annual training for all generation Facility personnel via a computer-based training application;
  - f. provided onsite training at the 1,573 MVA generation Facility (nameplate rating of all BES and non-BES units within the Facility boundaries) to the operators, regarding the TOP's generator voltage schedule delivered by the TOP in January 2018, and the processes necessary to change voltage settings locally to meet the requirement. This training included providing operators with work instructions for when the TOP's generator voltage schedule is not met;
  - g. added a weekly and individual communication to all control operators regarding the importance of meeting the TOP voltage schedule;
  - h. provided a training to the 869 MVA generation Facility regarding how to raise, lower, and log the TOP's generator voltage schedule delivered by the TOP in January 2018;
  - i. added a weekly communication to the 869 MVA generation Facility that includes review of the voltage log;
  - j. rescinded an internal policy used at the 429 MVA generation Facility that conflicted with the TOP's generator voltage schedule delivered by the TOP in January 2018;



- k. installed DCS alarms for 138 kV set points for the 429 MVA generation Facility;
- 1. revised reporting requirements include MVAR, lag, lead, and voltage for the 429 MVA generation Facility;
- m. added a voltage check boxes for AVR, PSS, and voltage review at the 429 MVA Facility;
- n. created a hard-copy NERC compliance binder with reporting requirements for control room usage at the 429 MVA generation Facility;
- o. demonstrated that the voltage meter readings of the CRO and ESCC matched at the 429 MVA generation Facility; and
- p. trained the operators of the 429 MVA generation Facility regarding the network voltage procedures and to review NEVP's revised Generation Procedures.
- q. NEVP as TOP updated the voltage schedule tolerances for all the generating units at the 1573 MVA generation Facility (nameplate rating of all BES and non-BES units within the Facility boundaries) to +/- 2.0%.
- r. NEVP as TOP updated the voltage schedule tolerances for all the generating units at the 869 MVA and 429 MVA generation Facilities to +/- 2.0%.

## PENALTY AND/OR SANCTION

- 23. WECC determined the proposed penalty of \$231,000 (\$134,000 for the FAC-009-1 R1 violation and \$97,000 for the VAR-002-4 R2 violation) is appropriate for the following reasons:
  - a. Base penalty factors:
    - i. The Violation Risk Factor (VRF), Violation Severity Level (VSL), and risk to the reliability of the BPS are described in Table 1:

#### Table 1

| NERC Violation ID | Standard &   | VRF    | VSL    | Risk to the<br>Reliability |
|-------------------|--------------|--------|--------|----------------------------|
|                   | Requirement  |        |        | of the BPS                 |
| WECC2016016682    | FAC-009-1 R1 | Medium | Severe | Serious                    |
| WECC2018020110    | VAR-002-4 R2 | Medium | Severe | Moderate                   |

ii. The duration of each violations is described in Table 2:Table 2

| NERC Violation<br>ID | Standard &<br>Requirement | Start<br>Date | End Date   | Duration in<br>Days |
|----------------------|---------------------------|---------------|------------|---------------------|
| WECC2016016682       | FAC-009-1                 | 6/18/2007     | 1/27/2017  | 3,512               |
|                      | R1                        |               |            |                     |
| WECC2018020110       | VAR-002-4                 | 12/7/2016     | 11/29/2017 | 358                 |
|                      | R2                        |               |            |                     |



iii. These violations each have a violation time horizon expectation for remediation which are described in Table 3:

| Table | 3 |
|-------|---|
|-------|---|

| NERC Violation | Standard &   | Violation    | Expectation for         |
|----------------|--------------|--------------|-------------------------|
| ID             | Requirement  | time horizon | remediation             |
| WECC2016016682 | FAC-009-1 R1 | Operations   | Actions required from   |
|                |              | Planning     | day-ahead up to and     |
|                |              |              | including seasonal      |
| WECC2018020110 | VAR-002-4 R2 | Real time    | Actions required        |
|                |              | operations   | within one hour or      |
|                |              |              | less to preserve the    |
|                |              |              | reliability of the bulk |
|                |              |              | electric system.        |

- b. WECC applied a mitigating credit for the following reasons:
  - i. NEVP was cooperative throughout the process.
  - NEVP self-reported the above violations in a timely manner, 87 days for the FAC-009-1 R1 violation and 179 days for the VAR-002-4 R2 violation from the date of discovery.
  - iii. NEVP accepted responsibility and admitted to the violation.
  - iv. NEVP agreed to settle these alleged violations and not go to hearing.
- c. Other Considerations:
  - WECC did not apply mitigating credit for NEVP's Internal Compliance
     Program (ICP). Although NEVP has a documented ICP, WECC determined
     that the ICP was not effective in detecting or preventing the violations.
  - ii. NEVP did not fail to complete any applicable compliance directives.
  - iii. There was no evidence of any attempt by NEVP to conceal the violation
  - iv. There was no evidence that violation was intentional. NEVP submitted all requested documentation and/or mitigation plans timely.
  - v. NEVP's prior compliance history with FAC-009-1 R1 includes NERC Violation ID: WECC200800831. WECC determined NEVP's compliance history should not be aggravating due to a different root cause, and facts and circumstances of NERC Violation ID: WECC200800831 with the instant violation.
  - vi. NEVP does not have any relevant compliance history with VAR-002-4 R2.



vii. WECC determined there were no other aggravating factors warranting a penalty higher than the proposed penalty.

[Remainder of page intentionally left blank - signatures affixed to following page]



## **Expedited Settlement Agreement**

Agreed to and Accepted by:

WESTERN ELECTRICITY COORDINATING COUNCIL

Inn

11-25-19

Heather M. Laws Director, Enforcement

Date

NEVADA POWER COMPANY

Name: Brandon M. Barkhuff

Title: VP, General Counsel, Chief

Compliance Officer

019

Date



Attachment 2 NEVP's Self-Report of Violation of FAC-009-1 R1 submitted December 14, 2016

## Self Report

Entity Name: Nevada Power Company (NEVP)

NERC ID: NCR05261 Standard: FAC-008-3 Requirement: FAC-008-3 R6. Date Submitted: December 14, 2016

Has this violation previously No been reported or discovered?:

## Entity Information:

Joint Registration Organization (JRO) ID:

Coordinated Functional Registration (CFR) ID:

> Contact Name: Eric Schwarzrock Contact Phone: 7758344353 Contact Email: ESchwarzrock@nvenergy.com

## Violation:

Violation Start Date: January 01, 2013

End/Expected End Date: January 13, 2017

Region Initially Determined a Violation On:

Reliability Functions: Transmission Owner (TO)

Is Possible Violation still Yes occurring?: Number of Instances: 1

Has this Possible Violation No been reported to other Regions?:

Which Regions:

Date Reported to Regions:

Detailed Description and Please see attached 'FAC-008-3 Self-Report.docx'. Cause of Possible Violation:

## Mitigating Activities:

Description of Mitigating Please see attached 'FAC-008-3 Self-Report.docx'. Activities and Preventative Measure:

Have Mitigating Activities No been Completed?

Date Mitigating Activities Completed:

## Impact and Risk Assessment:

Potential Impact to BPS: Minimal

Actual Impact to BPS: Minimal

Description of Potential and Please see attached 'FAC-008-3 Self-Report.docx'. Actual Impact to BPS:

Risk Assessment of Impact to Please see attached 'FAC-008-3 Self-Report.docx'. BPS:

## Self Report

Additional Entity Comments: Please see attached 'FAC-008-3 Self-Report.docx'.

|          | Additional Comments |           |
|----------|---------------------|-----------|
| From     | Comment             | User Name |
| No Comme | nts                 |           |

| Additional Documents |                            |             |               |  |
|----------------------|----------------------------|-------------|---------------|--|
| From                 | Document Name              | Description | Size in Bytes |  |
| Entity               | FAC-008-3 Self-Report.docx |             | 106,731       |  |

Attachment 3 NEVP's Mitigation Plan designated as WECCMIT012950-1 for FAC-009-1 R1 submitted June 22, 2017

## Mitigation Plan

## Mitigation Plan Summary

Registered Entity: Nevada Power Company

Mitigation Plan Code: WECCMIT012950-1

Mitigation Plan Version: 2

| NERC Violation ID | Requirement   | Violation Validated On |
|-------------------|---------------|------------------------|
| WECC2016016682    | FAC-009-1 R1. | 05/26/2017             |

Mitigation Plan Submitted On: June 22, 2017 Mitigation Plan Accepted On: Mitigation Plan Proposed Completion Date: January 27, 2017 Actual Completion Date of Mitigation Plan: May 19, 2017 Mitigation Plan Certified Complete by NEVP On: June 22, 2017 Mitigation Plan Completion Verified by WECC On: Mitigation Plan Completed? (Yes/No): No

#### **Compliance Notices**

Section 6.2 of the NERC CMEP sets forth the information that must be included in a Mitigation Plan. The Mitigation Plan must include:

(1) The Registered Entity's point of contact for the Mitigation Plan, who shall be a person (i) responsible for filing the Mitigation Plan, (ii) technically knowledgeable regarding the Mitigation Plan, and (iii) authorized and competent to respond to questions regarding the status of the Mitigation Plan. This person may be the Registered Entity's point of contact described in Section B.

(2) The Alleged or Confirmed Violation(s) of Reliability Standard(s) the Mitigation Plan will correct.

(3) The cause of the Alleged or Confirmed Violation(s).

(4) The Registered Entity's action plan to correct the Alleged or Confirmed Violation(s).

(5) The Registered Entity's action plan to prevent recurrence of the Alleged or Confirmed violation(s).

(6) The anticipated impact of the Mitigation Plan on the bulk power system reliability and an action plan to mitigate any increased risk to the reliability of the bulk power-system while the Mitigation Plan is being implemented.

(7) A timetable for completion of the Mitigation Plan including the completion date by which the Mitigation Plan will be fully implemented and the Alleged or Confirmed Violation(s) corrected.

(8) Implementation milestones no more than three (3) months apart for Mitigation Plans with expected completion dates more than three (3) months from the date of submission. Additional violations could be determined or recommended to the applicable governmental authorities for not completing work associated with accepted milestones.

(9) Any other information deemed necessary or appropriate.

(10) The Mitigation Plan shall be signed by an officer, employee, attorney or other authorized representative of the Registered Entity, which if applicable, shall be the person that signed the Self Certification or Self Reporting submittals.

(11) This submittal form may be used to provide a required Mitigation Plan for review and approval by regional entity(ies) and NERC.

• The Mitigation Plan shall be submitted to the regional entity(ies) and NERC as confidential information in accordance with Section 1500 of the NERC Rules of Procedure.

• This Mitigation Plan form may be used to address one or more related alleged or confirmed violations of one Reliability Standard. A separate mitigation plan is required to address alleged or confirmed violations with respect to each additional Reliability Standard, as applicable.

• If the Mitigation Plan is accepted by regional entity(ies) and approved by NERC, a copy of this Mitigation Plan will be provided to the Federal Energy Regulatory Commission or filed with the applicable governmental authorities for approval in Canada.

• Regional Entity(ies) or NERC may reject Mitigation Plans that they determine to be incomplete or inadequate.

• Remedial action directives also may be issued as necessary to ensure reliability of the bulk power system.

• The user has read and accepts the conditions set forth in these Compliance Notices.

#### **Entity Information**

Identify your organization:

Entity Name: Nevada Power Company

#### NERC Compliance Registry ID: NCR05261

Address: PO Box 98910 Las Vegas NV 89151

Identify the individual in your organization who will serve as the Contact to the Regional Entity regarding this Mitigation Plan. This person shall be technically knowledgeable regarding this Mitigation Plan and authorized to respond to Regional Entity regarding this Mitigation Plan:

Name: Eric Schwarzrock Title: Director, NERC Compliance and Risk Analysis Email: ESchwarzrock@nvenergy.com Phone: 775-834-4353

## Violation(s)

This Mitigation Plan is associated with the following violation(s) of the reliability standard listed below:

| Violation ID   | Date of Violation | Requirement |  |  |
|--|-------------------|-------------|--|--|
| Requirement Description  |                   |             |  |  |
| WECC2016016682 06/18/2007 FAC-009-1 R1.  |                   |             |  |  |
| The Transmission Owner and Generator Owner shall each establish Facility Ratings for its solely and jointly owned Facilities that are consistent with the associated Facility Ratings Methodology. |                   |             |  |  |

Brief summary including the cause of the violation(s) and mechanism in which it was identified:

Please refer to the 'Description of the Root Cause Analysis' section of the "FAC-008-3 Self-Report.docx", page 6. Please refer to the 'How NV Energy Discovered the Concern' section of the "FAC-008-3 Self-Report.docx", page 2.

Relevant information regarding the identification of the violation(s):

Please refer to the 'How NV Energy Discovered the Concern' section of the "FAC-008-3 Self-Report.docx", page 2.

#### Plan Details

Identify and describe the action plan, including specific tasks and actions that your organization is proposing to undertake, or which it undertook if this Mitigation Plan has been completed, to correct the violation(s) identified above in Section C.1 of this form:

Please see the attached "FAC-008-3 Mitigation Plan.pdf".

Provide the timetable for completion of the Mitigation Plan, including the completion date by which the Mitigation Plan will be fully implemented and the violations associated with this Mitigation Plan are corrected:

Proposed Completion date of Mitigation Plan: January 27, 2017

Milestone Activities, with completion dates, that your organization is proposing for this Mitigation Plan:

| Milestone Activity           | Description   | *Proposed<br>Completion Date<br>(Shall not be greater<br>than 3 months apart) | Actual<br>Completion<br>Date | Entity Comment on<br>Milestone Completion  | Extension<br>Request<br>Pending |
|------------------------------|---|---|------------------------------|--|---------------------------------|
| Facility Ratings<br>Complete | NV Energy<br>established Facility<br>Ratings for our solely<br>and jointly owned<br>Facilities that are<br>consistent with our<br>Facility Rating<br>methodology as of<br>January 27, 2017.<br>Please see that the<br>document titled<br>"Facility Ratings<br>Methodology.pdf"<br>which became<br>effective January 27,<br>2017 as well as the<br>associated Facility<br>Ratings listed in the<br>document titled<br>"Transmission<br>Facility Ratings.xlsx". | 01/27/2017  | 01/27/2017                   | Please refer to the self-<br>report "FAC-008-3 Self-<br>Report.docx" as well as the<br>"FAC-008-3 Mitigation<br>Plan.pdf" for the full<br>explanation. | No                              |

#### Additional Relevant Information

Additionally, subsequent to the 2017 WECC Audit, during post audit review of this open enforcement action regarding the GO and GOP functions, it was identified by WECC that there was a single discrepancy for a "Generator Facility" (Chuck Lenzie STG #1 GSU). The discrepancy showed that this GSU was incorrectly listed in the 2017 Pre Audit Data Request evidence as having a Facility Rating equal to 360MVA while the post audit Data Request evidence listed 300MVA. The correct Facility Rating is 300MVA. This was a typo by Nevada Power when the evidence was submitted for the Pre Audit Data Request. This typo has been corrected and the correct "NV Energy Generation Facility Rating List" was submitted to WECC through the most recent Data Request titled "NEVP: FAC-008-3 R6 May 12, 2017 DR4" demonstrating this correction.

#### **Reliability Risk**

#### Reliability Risk

While the Mitigation Plan is being implemented, the reliability of the bulk Power System may remain at higher Risk or be otherwise negatively impacted until the plan is successfully completed. To the extent they are known or anticipated : (i) Identify any such risks or impacts, and; (ii) discuss any actions planned or proposed to address these risks or impacts.

Please refer to the "NV Energy's Reliability Impact Determination" section of the "FAC-008-3 Self-Report.docx", page 7.

#### Prevention

Describe how successful completion of this plan will prevent or minimize the probability further violations of the same or similar reliability standards requirements will occur

Please refer to the "Key Controls Applied" section of the "FAC-008-3 Mitigation Plan.pdf", page 3.

Describe any action that may be taken or planned beyond that listed in the mitigation plan, to prevent or minimize the probability of incurring further violations of the same or similar standards requirements

#### Authorization

An authorized individual must sign and date the signature page. By doing so, this individual, on behalf of your organization:

\* Submits the Mitigation Plan, as presented, to the regional entity for acceptance and approval by NERC, and

\* if applicable, certifies that the Mitigation Plan, as presented, was completed as specified.

Acknowledges:

- 1. I am qualified to sign this mitigation plan on behalf of my organization.
- 2. I have read and understand the obligations to comply with the mitigation plan requirements and ERO remedial action directives as well as ERO documents, including but not limited to, the NERC rules of procedure and the application NERC CMEP.
- 3. I have read and am familiar with the contents of the foregoing Mitigation Plan.

Nevada Power Company Agrees to be bound by, and comply with, this Mitigation Plan, including the timetable completion date, as accepted by the Regional Entity, NERC, and if required, the applicable governmental authority.

Authorized Individual Signature:

(Electronic signature was received by the Regional Office via CDMS. For Electronic Signature Policy see CMEP.)

#### Authorized Individual

Name: Eric Schwarzrock

Title: Director, NERC Compliance and Risk Analysis

Authorized On: June 01, 2017



December 14, 2016

Phil O'Donnell Manager, Ops and Planning Western Electricity Coordinating Council (WECC)

Dear Phil:

### Self-Report regarding FAC-008-3 (R6)

# Background

Berkshire Hathaway Energy, Inc. is a holdings company of which NV Energy, Inc. is a wholly owned subsidiary. NV Energy, Inc. is a holdings company whose principal subsidiaries are Nevada Power Company (NCR 05261) and Sierra Pacific Power Company (NCR 05390), both doing business as NV Energy. The subsidiaries of NV Energy, Inc. provide fully bundled electric service to approximately 1.25 million customers in Nevada and the headquarters is located in Las Vegas at 6226 West Sahara Avenue.

There is a Board of Directors for NV Energy. NV Energy's President reports to the NV Energy Board of Directors. The President's direct reports are comprised of the Vice Presidents of the various company disciplines (e.g., electric delivery, energy supply, general counsel, human resources, etc.). The Vice Presidents' direct reports are comprised of Executives, Directors and Managers. This level then has a multitude of titles included under their purview (i.e. team leaders, supervisors, subject matter experts, etc.).

Compliance with the NERC Reliability Standards is led by the various Vice Presidents that oversee the operational units (e.g., Electric Delivery, Energy Supply, Transmission, etc.). NV Energy's (NEVP and SPPC) compliance program is overseen by the Senior Vice President and General Counsel, Corporate Secretary & Chief Compliance Officer, who reports directly to the President. The Senior Vice President and General Counsel, Corporate Security & Chief Compliance Officer oversees compliance for both Nevada Power Company and Sierra Pacific Power ("The Companies" or collectively "NV Energy"). Moreover, NV Energy manages one comprehensive compliance program for both Nevada Power Company and Sierra Pacific Power Company. NV Energy has a dedicated NERC compliance department that supports the operational units in achieving and maintaining NERC compliance. The NERC compliance department consists of individuals with auditing, compliance, engineering and operational expertise.

The Companies are registered as a Transmission Operator (TOP), Transmission Owner (TO), Transmission Planner (TP), Transmission Service Provider (TSP), Resource Planner (RP), Planning Authority (PA), Generator Operator (GOP), Generator Owner (GO) and Distribution Provider (DP). In addition to these aforementioned functions, Nevada Power Company is registered as a Balancing Authority (BA). However, the present issue is limited to two registered functions, Transmission Owner and Generator Owner.

NV Energy has a single "*NERC Reliability Compliance Plan.*" The Director of NERC Compliance and Risk Analysis oversees and implements the single plan for NV Energy (i.e., comprising both NCR 05261 and NCR 05390). The program is extensive and includes, but is not limited to, four key sub programs including standards development, standards implementation, risk assessment, and compliance monitoring and controls. The program receives regular review including third party review such as the WECC Internal Compliance Program Assessment (ICPA) in 2013 and 2015, and the North American Transmission Forum (NATF) peer review in 2016.

# How NV Energy Discovered the Concern (Identify)

# Description of NV Energy's Compliance Monitoring Program

The NV Energy Compliance Program consists of several detailed and effective oversight and monitoring processes. Specifically, NV Energy has a formal process for conducting compliance risk assessments and performing compliance monitoring per NV Energy's "*NERC Reliability Compliance Plan*" and supplemental documents including:

- "NERC Reliability Monitoring Schedule Implementation Plan",
- "Procedure for NERC Compliance Risk Assessment",
- "Procedure for NERC Compliance Monitoring Assessments", and
- "Procedure for NERC Compliance Technical Assessments".

In general, the program works as such; NV Energy utilizes several inputs, including the Electric Reliability Organization (ERO) Compliance Monitoring and Enforcement Program Implementation Plan (CMEP IP), to segregate the requirements of the standards into two tiers based on risk. A description of the review assessment for each tier is as such:

- Tier 1
  - Receives annual compliance monitoring
  - o Receives additional risk and controls assessment
  - o Receives review for application of a technical assessment
- Tier 2
  - Receives triannual compliance monitoring
  - Receives review for application of a technical assessment

These assessments described above are performed by the NV Energy Compliance and Standards department. These assessments are implemented so NV Energy has a reasonable level of confidence that compliance is being met on a continuous basis, appropriate compliance controls are in place, and the more technical aspects are performed correctly. Collectively, these processes help NV Energy to effectively identify, assess and correct any issues pertaining to the Reliability Standards. As explained below, FAC-008-3 was a standard that was selected to be in the Tier 1 monitoring class for 2016.

## Description of NV Energy's Technical Assessment Process

The intent of the technical assessment process is to analyze the Reliability Standards that are more technical in nature to ensure NV Energy upholds a commitment to continuous improvement and identifies and corrects gaps that could reduce reliability to the Bulk Electric System (BES). The technical assessment consists of engineers and subject matter experts conducting deep, technical

assessments of the processes supporting compliance with the Standard. These assessments go beyond a typically compliance assessment. Presently, technical assessments are applied to 27 requirements including FAC-008-3 (R6).

There are five criteria that are used to determine whether or not a requirement will receive a technical assessment:

- 1) Requirements which require a calculation to be performed.
- 2) Requirements which require an assessment on the power system or elements of the power system.
- 3) Requirements that require coordination between two devices (such as relay to relay or relay to equipment damage curve).
- 4) Requirements that require a list derived from calculations, a study or assessment.
- 5) Requirements that require maintenance on devices that protect or are part of the BES.

Thus, a technical assessment was determined necessary for FAC-008-3 (R6) on the basis that the requirement was asking for a list of ratings based on calculations or studies in the methodology required from FAC-008-3 (R3).

# How NV Energy Assessed the Issue (Assess)

# Description of the FAC-008-3 Technical Assessment

Pursuant to the NV Energy monitoring and assessment schedule, FAC-008-3 (R6) received its first technical assessment beginning July 2016. The scope of the technical assessment for FAC-008-3 (R6) was to review the Facility Ratings provided, and any additional evidence as needed, to ensure that;

- all BES Facilities were accounted for,
- all equipment was accounted for in the Facility Rating, and
- the ratings provided matched the ratings process provided in NV Energy's methodology.

Once the Compliance Lead (often referred to as a standard owner) submitted a completed Reliability Standard Audit Worksheet (RSAW) along with the supporting evidence, the technical assessment began with a review of the submitted documentation which included a list of Facilities, their ratings and the methodology for determining Facility Ratings.

To ensure that all Facilities were accounted for, the list of Facilities with ratings that were provided as evidence was compared to current transmission maps. Any missing Facilities or incorrectly listed Facilities were noted.

To ensure that all equipment was accounted for in the Facility Ratings, additional evidence that showed the ratings of each equipment type for a Facility was requested. This additional evidence was reviewed and the list of Facilities provided was compared to the Facility Ratings list to ensure that the additional evidence was complete. The Facility Ratings were checked with the additional evidence to ensure that the lowest rated equipment was selected as limiting the Facility Rating, and the additional evidence was reviewed to ensure that all equipment associated with each Facility was accounted for. Additional evidence provided by NV Energy's System Protection department, because of an ongoing effort to collect relay and current transformer (CT) Equipment Ratings, was also reviewed to ensure that all equipment was accounted for and that the methodology for

collecting relay and CT ratings were applied consistently between NEVP and SPPC. Any missing Equipment Ratings or other discrepancies were noted.

To ensure the ratings provided matched the ratings process provided in NV Energy's methodology, the Facility Ratings Methodology document was reviewed and the methods listed in the document were compared with the evidence provided to check that the equipment and Facility Ratings matched the process described in the methodology. Any inconsistencies with the application of the methodology were noted.

NV Energy completed its technical assessment September 19, 2016 and identified several possible issues.

### Description of the Self-Identified Concerns

The technical assessment determined that the Facility Ratings list utilized by NV Energy is deficient in that it does not include all applicable Facilities nor is all equipment that comprises some Facilities included in the determination of ratings. NV Energy determined the following specific issues:

• There were some jointly owned transmission lead lines interconnecting NV Energy's transmission system to Independent Power Producers (IPP) that were not listed within the evidence provided.

### SPPC:

- 1. East Tracy Tri Center (345kV)
- 2. Salt Wells Tap Salt Wells (230kV)
- 3. Frontier McGinniss (230kV)
- 4. Excelsior Wild Rose (120kV)
- 5. Dun Glen Blue Mountain (120kV)
- 6. Falcon Newmont (120kV)
- 7. Humboldt Tuscarora (120kV)
- 8. Anaconda Moly Solar Reserve (230kV)

### NEVP:

- 1. Gypsum Mountain View Solar (138kV)
- There were some transmission lines that were not listed within the evidence provided.

### SPPC:

1. East Tracy – Tracy (120kV)

### NEVP:

- 1. Crystal McCullough (500kV) \*jointly owned
- Some of the transmission lines listed reflected previous system configurations and did not take into account recent changes to the system (i.e. a new substation folded into the middle of a line. The Facility Ratings list reflected the line before the substation was built, and not the two new lines and the associated Facility Ratings created when the substation was placed in service).

### SPPC:

- 1. The Spanish Springs Tracy line (120kV) rating should be removed and replaced with the Spanish Springs Pah Rah line and Pah Rah Tracy line.
- 2. Star Peak Winnemucca line (120kV) rating should be removed and replaced with the Star Peak Dun Glen line and Dun Glen Winnemucca line
- When comparing the evidence provided for Equipment Ratings for each Facility for NEVP and SPPC, it did not appear that NEVP took wave traps into consideration. SPPC took wave traps and relay settings into consideration for some, but not all transmission lines.

## SPPC:

1. Wave traps and relay settings were evaluated during the determination of Facility Ratings for transmission lines 200kV and above as well as all interties. Wave traps and relay setting were not considered during the determination of ratings for other Facilities. It should be noted that there are very few wave traps in the transmission system.

### NEVP:

- 1. Wave trap Equipment Ratings were not considered during the determination of ratings for all Facilities. It should be noted that there are very few wave traps in the transmission system.
- The technical assessment reviewed relay and current transformer (CT) thermal ratings and determined that there were inconsistencies when these Equipment Ratings were utilized in the determination of Facility Ratings.

## SPPC:

1. Did not include relay and CT Equipment Ratings in the determination of Facility Ratings.

## NEVP:

- 1. Did not include relay and CT Equipment Ratings in the determination of Facility Ratings for transformers and compensation devices.
- The lead lines from the high side bushing of the NV Energy owned generator step up (GSU's) transformers to the interconnecting NV Energy owned substations were not listed in the evidence provided, however, the lead lines are designed to exceed the full rating of the generating plant.
- Series and shunt compensation devices were not listed in the evidence provided, however, compensation devices, as well as their interconnecting equipment, are designed to exceed their own inherent capabilities.

# Description of Facilities in Scope of this Self-Report

The extent of Facilities not included and ratings that will change based on the inclusion of all equipment that comprise a Facility has not yet been determined, but NV Energy has established a

Facility Ratings Task Force that is working expeditiously to make this determination and expects to have this determination completed by January 13, 2017.

January 1, 2013

## Summary of Key Dates Described in Report

• Date issue began:

|   | $\partial \partial $ | , |
|---|---|---|
| ٠ | Date issue discovered:  | September 19, 2016                      |
| • | Date RCA completed:   | September 28, 2016                      |
| • | Date RCA mitigating activities were completed:  | October 31, 2016                        |
| • | Date Task Force began:  | October 31, 2016                        |
| • | Date the Facility Rating tool was completed:  | November 11, 2016                       |
| • | Date when the methodology review will be complete:  | December 19, 2016                       |
| • | Date the data collection will be completed:   | January 13, 2016                        |
| • | Date the peer check will be completed:  | January 13, 2016                        |
| • | Date the training will be complete:   | January 13, 2016                        |
| • | Date all compliance issues remediated:  | January 13, 2017                        |
| • | Date the change management process will be complete:  | January 13, 2017                        |
| • | Date the subsequent reviews will be complete:   | January 27, 2017                        |

### Description of the Root Cause Analysis

NV Energy has a formal process to assess compliance and reliability concerns per NV Energy's *"Root Cause Analysis Program"* (RCA). NV Energy performed a RCA September 28, 2016. NV Energy intended the RCA to focus on the process and controls associated with Facility Ratings. The RCA identified the following causes and associated mitigating activities:

- **Root Cause:** "The RCA team members identified the lack of a formal implementation and interpretation assessment process that includes new, evolving and existing standards as the root cause for NV Energy not correctly interpreting and implementing based on the intent of the standard drafting team." *This root cause is applicable to the time period in which FAC-008-3 became effective (January 1, 2013).* 
  - **Mitigating Activity 1 for the Root Cause:** Develop and implement a formal Implementation and Interpretation Assessment process including new and evolving standards. *Because the Root Cause was focused on the time period in which FAC-*008-3 became enforceable this mitigating activity was included. NV Energy is now implementing a formal Implementation and Interpretation Assessment process including new and evolving standards.
  - Mitigating Activity 2 for the Root Cause: Develop a business case to include existing standards in the Implementation and Interpretation Assessment process. NV Energy developed a business case to include existing standards in the present Implementation and Interpretation Assessment process, October 6, 2016. This business case has been reviewed, approved and will be implemented first quarter 2017.
- **Contributing Cause 1:** "It was identified during the RCA that clear roles and responsibilities for FAC-008-3 have not been identified and communicated."
- **Contributing Cause 2:** "It was identified during the RCA that a single location for information would significantly improve consistency for the communication and use of Facility Ratings."

- **Contributing Cause 3:** "It was identified during the RCA that NV Energy is lacking a formal collective communication process across the business units as it pertains to Facility Rating Methodology and the subsequent Facility Ratings."
  - Mitigating Activity for Contributing Cause 1, 2 and 3: Develop a business case to address clear roles and responsibilities, a single location for information, and a formal collective communication process for FAC-008-3. *NV Energy developed a business case to address clear roles and responsibilities, a single location for information, and a formal collective communication process for FAC-008-3, completed October 3, 2016. As a part of this improvement process the Facility Rating methodology and the associated Facility Ratings would be assessed and corrected as necessary. This business case was approved by executive leadership October 19, 2016 and the kick off meeting for the Facility Rating Task Force occurred October 31, 2016. The team is meeting weekly until completion. This effort includes a complete review of applicable Facilities, a complete review of all equipment that comprise a Facility, and a review of methodologies for all Facilities. These activities are further described in the Description of Mitigating and Preventative Activities section.*
- **Contributing Cause 4:** "It was identified during the RCA that NV Energy lacks ongoing technical training and resources to consistently track all NERC related information."
  - Mitigating Activity for Contributing Cause 4: Perform training for appropriate staff. The applicable departments performed training regarding FAC-008-3, completed October 31, 2016. The teams will be performing additional training at the completion of the revised Facility Rating process and associated Facility Ratings. This training will provide guidance for understanding the standard, understanding NV Energy's methodology and the process for change management of both the methodology as well as the actual ratings. Additionally, a training aspect was included in the business case associated with Mitigating Activity 2 for the Root Cause. This training aspect would include the development and implementation of Compliance Lead Workbooks which would act as desktop guides for meeting compliance with Reliability Standards, including FAC-008-3, applicable to each department.

### NV Energy's Reliability Impact Determination

Based on its technical assessment, the findings, and the root cause analysis, NV Energy assessed both the actual and potential risk to Reliability:

- Actual Impacts to the BES: NV Energy is not aware of any actual impacts to the BES due to the concerns identified by the technical assessment. Therefore, the actual impact to the BES is minimal and through NV Energy's rigorous assessments, NV Energy confirmed concerns addressed herein resulted in no harm to the BES.
- **Potential Impacts to the BES:** Overall, NV Energy has determined that the potential risk to the BES is minimal. Specifically, although all Facilities have not been individually identified and tabulated in one database, NV Energy has the ability to identify ratings for all lines and transformers. NV Energy also believes that many of the items identified in the technical assessment, whether by design or if failed due to overload, would not result in significant impact to the BES. For example;
  - Relay protective devices, whether electromechanical or microprocessor based, would likely result in the inability to trip but would not result in an outaged Facility.

It's also likely, because of the redundancy of the Protection Systems that the Facility would continue to be protected as intended.

- Shunt compensation devices are designed such that the interconnecting elements are rated at or above the nameplate rating of the shunt device and this rating will likely never be exceeded based on the inherent capabilities of the device itself.
- Generator lead lines are designed such that the interconnecting elements are rated at or above the nameplate rating of the connected generation and this rating will likely never be exceeded based on the maximum capability of the generator(s) itself.

As discussed below in the "Description of Immediate Corrective Actions", after the new conservative ratings were identified, NV Energy ran a contingency analysis on the system under peak load and identified only five lines that overload for P1 events and eight lines that overload for P4 events. No reliability issues were identified for P0 events. Based on this contingency analysis, NV Energy determined that there is not a significant impact to the BES or any chance of cascading outages.

NV Energy also maintains and coordinates several internal controls for both owned and jointly owned facilities to ensure that facilities are not overloaded to ensure reliability and compliance. The following controls are in place:

- WECC Base Cases: NV Energy Transmission Planning base cases are created on WECC's schedule which include all future planned projects, system changes and load forecasts. Once assembled, transmission planning performs contingency analysis on these cases to ensure that the system meets NERC TPL criteria. This allows NV Energy to identify future issues and incorporate reliability Corrective Action Plans as documented in the annual NERC TPL assessment.
- Real-time system alarms: NV Energy's Control Centers have operating limitation alarms for all BES lines and transformers. These alarms trigger at 80%, 90% and 100% to provide awareness and allow for operator intervention as necessary.
- NV Energy also utilizes a Real-time contingency analyzer that runs every five minutes so operators are aware of any critical contingencies that may occur and ensure a mitigation is in place.
- Next Day Reliability Study: NV Energy runs a next day reliability study for the system every day. These studies runs all P1 contingencies while taking into account any planned equipment outages, planned forecasts and the planned generation dispatch. This analysis allows for the company to be prepared for the worst contingency and alleviate the problem before it occurs.
- NV Energy transformers include both winding and top oil temperature alarms providing additional awareness to the transmission operators.

NV Energy has several controls currently in place to ensure facilities are not overloaded. The analysis with the conservative ratings resulted in minimal impact to the BES, did not cause cascading or any system instability, nor result in any harm to the BES. Based on these factors, NV Energy determined that the Facility Ratings, and any subsequent ratings (SOLs), need to be addressed urgently and accurately, but overall there was, and currently is, only a minimal potential impact to the BES.

# Mitigating Activities (Correct)

## Description of Immediate Corrective Actions

NV Energy does not believe there were any immediate concerns associated with the reliability of the BES as NV Energy's performance history indicated, but wanted to take a conservative approach to determining Facility Ratings as it came to current transformer thermal ratings for SPPC and relay thermal limits for NEVP. This was the only area in which NV Energy's subject matter experts felt it would be appropriate to review and apply any new ratings promptly, prior to the efforts of the Facility Rating Task Force. Therefore;

- SPPC determined current transformer ratings based on the minimum current transformer ratio being used on each Facility and assumed a current transformer rating factor of 1.0. By multiplying the minimum primary current transformer tap by the rating factor of 1.0 the most conservative rating would be determined.
- NEVP determined the relay thermal limits based on the equipment manufacturers ratings.

These Equipment Ratings were then considered in the determination of all existing Facility Ratings and the appropriate ratings were updated and the appropriate groups were notified (i.e. Transmission Operations, Transmission Planning, etc.) so that subsequent limitations could be adjusted accordingly (System Operating Limits). The Energy Management System (EMS) alarms were also configured for the updated ratings. This resulted in new conservative Facility Ratings for 68 Facilities for SPPC and 6 Facilities for NEVP.

### Description of Mitigating and Preventative Activities

As a result of the RCA the following mitigating activities were completed;

- Mitigating Activity 1 for the Root Cause: Develop and implement a formal Implementation and Interpretation Assessment process including new and evolving standards. Because the Root Cause was focused on the time period in which FAC-008-3 became enforceable this mitigating activity was included. NV Energy is now implementing a formal Implementation and Interpretation Assessment process including new and evolving standards.
- Mitigating Activity 2 for the Root Cause: Develop a business case to include existing standards in the Implementation and Interpretation Assessment process. NV Energy developed a business case to include existing standards in the present Implementation and Interpretation Assessment process, October 6, 2016. This business case was approved by executive leadership December 9, 2016.
- Mitigating Activity for Contributing Cause 1, 2 and 3: Develop a business case to address clear roles and responsibilities, a single location for information, and a formal collective communication process for FAC-008-3. *NV Energy developed a business case to address clear roles and responsibilities, a single location for information, and a formal collective communication process for FAC-008-3, completed October 3, 2016. As a part of this improvement process the Facility Rating methodology and the associated Facility Ratings would be assessed and corrected as necessary. This business case was approved by executive leadership October 19, 2016 and the kick off meeting for the Facility Rating Task Force occurred October 31, 2016. The team is meeting weekly until completion. This effort includes a complete review of applicable Facilities, a complete review of all equipment that comprise a Facility, and a review of methodologies for all Facilities. These activities are further described below.*

• Mitigating Activity for Contributing Cause 4: Perform training for appropriate staff. The applicable departments performed training regarding FAC-008-3, completed October 31, 2016. The teams will be performing additional training at the completion of the revised Facility Rating process and associated Facility Ratings. This training will provide guidance for understanding the standard, understanding NV Energy's methodology and the process for change management of both the methodology as well as the actual ratings. Additionally, a training aspect was included in the business case associated with Mitigating Activity 2 for the Root Cause. This training aspect would include the development and implementation of Compliance Lead Workbooks which would act as desktop guides for meeting compliance with Reliability Standards, including FAC-008-3, applicable to each department.

In addition to the mitigating items listed above and completed as a result of the RCA, NV Energy is executing the business case identified above in the "Mitigating Activity for Contributing Cause 1, 2 and 3". In order to completely vet all ratings and their methodologies NV Energy is performing:

- a complete review of applicable Facilities,
- a complete review of all equipment that comprise a Facility, and
- a review of methodologies for all Facilities.

Additionally, NV Energy will identify:

- a single and transparent location for information,
- clear roles and responsibilities,
- an ongoing change management process, and
- an automated notification process for change management control.

To do this NV Energy's Compliance and Standards department gathered a Facility Rating Task Force which includes subject matter experts throughout the organization and which commenced October 31, 2016. The Task Force is working through the following steps;

- 1. **Data Management Review:** Although NV Energy was already utilizing a spreadsheet for the Facility Rating list the Task Force took this opportunity to improve the tool. To make this improvement NV Energy reviewed different tools utilized by other platforms within Berkshire Hathaway's organization, other NATF participants, and Midwest Reliability Organization's FAC-008-3 Standard Application Guide. The Task Force then took what was believed to be best practice and developed a new and improved data management tool. This tool was designed by a small subgroup and then reviewed and approved by the Task Force November 11, 2016. This tool clearly defines ownership and will be available and transparent to all the appropriate departments. NV Energy estimates \$18,656 was spent on this effort.
- 2. **Data Collection:** November 14, 2016 began the data collection phase. The data collection phase was prioritized based on risk. To do this the team ranked all Facilities 200kV and above as priority one and Facilities below 200kV as priority two. To collect data and analyze the Facilities the business units, as well as Compliance, utilized a combination of various database, substation prints, system one lines, manufacturer test reports, and field verification. Because of the extent of this effort NV Energy's executive leadership supplied the specific business units with an additional budget of \$150,000 to ensure the effort was properly funded and supported. This data collection phase will be complete January 13, 2017.

- 3. **Methodology Review:** November 28, 2016 began the Facility Rating Methodology review phase. This phase ran concurrently with the data collection phase identified in step 2. Again, the Task Force reviewed methodologies utilized by other platforms within Berkshire Hathaway's organization as well as other NATF participants. The Task Force then took what was believed to be best practice and developed a new and improved Facility Rating Methodology. This Facility Rating Methodology phase will be complete December 19, 2016. This methodology clearly defines ownership and will be available and transparent to all the appropriate departments. NV Energy estimates \$20,944 was spent on this effort.
- 4. **Applicability Review:** The results of the technical assessments were originally provided to the Task Force. The business units that comprise the Task Force utilized the existing Facility Rating list, and the technical assessments, then independently reviewed the Facilities, and the equipment that comprise those Facilities, as a part of the data collection phase. The Facilities, as well as the equipment that comprise those Facilities, provided by the business units is then peer checked by the Compliance and Standards department for accuracy. Various database, substation prints, system one lines, manufacturer test reports, and field verification are all utilized to perform this peer review. This step is performed concurrently with steps 2 and 3 and will be complete January 13, 2016.
- 5. Location for Information: December 12, 2016 will begin the location identification phase. A subgroup to the Task Force will identify a transparent location to maintain the Facility Rating list, the Facility Rating Methodology, and any supplemental documentation including the change management procedure. This location and the development of its interface will be reviewed and approved by the Task Force by December 23, 2016.
- 6. Change Management: While the Facility Rating Methodology, per step 3, will be complete December 19, 2016 the Task Force has determined that the associated change management procedure will be included within the same document. December 19, 2016 the Task Force will begin developing and documenting the change management procedure to be included in the methodology. This change management process will include an automated notification control that will notify a predetermined distribution list for all applicable changes. For example, if a change is made to the methodology for determining ratings for auto transformers an email will be automatically distributed to all the appropriate parties including a short description of the change. Furthermore, the change management process will include steps for ensuring that all equipment that comprise a Facility, and that all new or evolving Facilities, are evaluated for inclusion in the determination of Facility Ratings. For example, if a breaker fails catastrophically, and is replaced as a part of the corrective maintenance, the as-built process will include steps to ensure that the Facility Ratings are appropriately reviewed and updated as necessary. Another example includes, if a new substation or transmission line is planned for construction as a part of a capital improvement project there will be steps for ensuring that the Facility is reviewed for applicability and then appropriately evaluated for Facility Ratings as necessary. The change management procedure will be complete January 13, 2017. NV Energy estimates that \$26,576 will be spent on this effort.
- 7. **Subsequent Review:** Because Facility Ratings have a subsequent effect on other determinations such as, but not limited to, System Operating Limits for the Planning and Operations Horizon, Total Transfer Capabilities, certain Transmission Relay Loadability calculations, Remedial Action Scheme reviews, and steady state and stability planning requirements it is important to review that affect. January 16, 2017 the Task Force will begin to review these subsequent determinations and the appropriate NV Energy processes

will be followed. Once the business units complete this effort the changes will be shared with Compliance and Standards where a peer review will be performed. This final step for the Task Force will be complete January 27, 2017.

It important to note that in addition to the mitigating activities listed above FAC-008-3 will continue to receive both a compliance and technical assessment on an annual basis to ensure that the controls and resulting ratings are both appropriate and correct. Additionally, the latest definition of the Bulk Electric System (BES) as well as any official inclusions or exclusions will be applied in the determination of the Facilities.

Sincerely,

Eric Schwarzrock Director, NERC Compliance and Risk Analysis



June 1, 2017

Tyson Niemann Enforcement Analysis Western Electricity Coordinating Council (WECC)

Dear Tyson:

#### Mitigation Plan Summary and Evidence Guide regarding FAC-008-3 (R6)

#### Purpose

This document is intended to summarize the mitigation activities included with the FAC-008-3, R6 self-report (December 14, 2016) titled "FAC-008-3 Self-Report.docx". Included in this summary are references to the attached supporting evidence.

### **Key Actions Taken**

A detailed description is provided in the "Mitigating Activities (Correct)" section of the self-report, pages 9 through 12. A copy of the self-report is attached as evidence to this Mitigation Plan and is titled "FAC-008-3 Self-Report.docx". Key dates associated with these mitigating steps are listed below.

These mitigating activities were executed by a team of subject matter experts at NV Energy referred to as the Facility Rating Task Force. Weekly meetings were held from October 31, 2016 "Kickoff Meeting - Facility Rating Task Force 10312016.pdf" through January 26, 2017 "Meeting - Facility Rating Task Force 01262017.pdf". An example agenda of the January 26, 2017 meeting is also included and is titled "FR Task Force 01262017 Agenda Meeting Notes.pdf".

It is important to note that NV Energy established Facility Ratings for our solely and jointly owned Facilities that are consistent with our Facility Rating methodology as of January 27, 2017. Please see that the document titled "Facility Ratings Methodology.pdf" which became effective January 27, 2017 as well as the associated Facility Ratings listed in the document titled "Transmission Facility Ratings.xlsx".

1. **Data Management Review:** Completed November 11, 2016. The Task Force reviewed industry best practices (Midwest Reliability Organization application guide, North American Transmission Forum, Berkshire Hathaway platforms, etc.) and developed a tool to support Facility Ratings. This tool is the excel workbook titled "Transmission Facility Ratings.xlsx" and is attached to this Mitigation Plan. This workbook serves as a one-stop-shop for all NV Energy transmission Facility Ratings and includes many automated features and simplified references.

- 2. Data Collection: Completed January 27, 2017. The Task Force verified all equipment data that comprises a Facility. The results of this data collection effort can be viewed in the excel workbook titled "Transmission Facility Ratings.xlsx" on the tabs titled "Bus", "Breaker", "Transformer", "Shunt Devices", and "Line". The data owner (NV Energy business unit) that collected the information is listed at the top of each column. To collect data and analyze the Facilities the business units, as well as Compliance, utilized a combination of various databases, substation prints, system one lines, manufacturer test reports, and field verification. Because of the extent of this effort NV Energy's executive leadership supplied the specific business units with an additional budget of \$180,000 to ensure the effort was properly funded and supported as seen by the attached documents titled, "NRCFAC008N Project Audit Summary.pdf' and "NRCFAC008S Project Audit Summary.pdf'.
- 3. **Methodology Review:** Completed December 19, 2016. The Task Force reviewed industry best practices (Midwest Reliability Organization application guide, North American Transmission Forum, Berkshire Hathaway platforms, etc.) and upgraded NV Energy's Facility Rating Methodology. This new methodology is titled "Facility Ratings Methodology.pdf" and is attached to this Mitigation Plan. This methodology is thorough and operates as a guide. Processes, tables, assumptions, roles, responsibilities, etcetera, are all included in the document.
- 4. **Applicability Review:** Completed January 27, 2017. To reduce human error, the Task Force reviewed and peer checked Facilities, applicability, data and methods to ensure proper Facility Ratings. This independent peer checking process was performed by Jeff Watkins, NERC Compliance Senior Engineer, NV Energy.
- 5. Location for Information: Completed December 23, 2016. The Task Force identified clear roles, clear responsibilities and transparent information. The roles and responsibilities are clearly defined in both the "Transmission Facility Ratings.xlsx" and the "Facility Ratings Methodology.pdf". In the excel workbook the responsibilities are defined at the top of the columns. In the methodology the responsibilities are defined in the section headers. The data is available to the appropriate personnel by the use of an internal SharePoint site. Please see the screen shot titled "Location for Information Transmission Planning SharePoint Site.png". All business units approved the roles and responsibilities through review and approval of the methodology.
- 6. Change Management: Completed January 13, 2017. The Task Force developed and executed a change control process to ensure Facility Ratings remain accurate and properly applied. The change control process is included in the "Facility Ratings Methodology.pdf", pages 24-26, and this document is approved by the appropriate management at NV Energy, see the signature page, page 1. The form used by the company to ensure ratings are kept up to date is also attached, "Att. A\_Facility Ratings Data Collection Form" and is available to the appropriate personnel through the SharePoint site.
- 7. **Subsequent Ratings:** Completed February 3, 2017. Through several meetings, the Task Force worked together to ensure that Facility Ratings are properly reflected in subsequent ratings/settings such as, but not limited to, the follow Reliability Standards:
  - FAC-010-3, FAC-013-2, & FAC-014-2
  - FAC-501-WECC-1
  - MOD-001-1a, MOD-029-2a
  - PRC-015-1, PRC-023-4
  - TPL-001-4

Again, please refer to the self-report for further details.

### Key Controls Applied

Several key controls have been created to prevent future non-compliance. A list of those controls and the dates they were implemented are shown below:

- Effective January 1, 2016: Annual technical reviews by the Compliance department to ensure methodologies, the application of the BES definition, and the change control process is correct and applied. Please see the attached document, "Procedure for NERC Compliance Technical Assessments 20170202.pdf". Please note, that this process was an informal process until August 23, 2016 when this process was documented and formally approved.
- Effective January 1, 2016: NV Energy formalized and documented a Reliability Standard implementation and interpretation procedure. This procedure helps to ensure new and evolving standards are correctly interpreted and implemented across the organization. This program is being expanded to include interpretation and implementation support for currently enforceable standards as well. This program helps to ensure that the appropriate individuals understand FAC-008-3 as well as any changes that may occur to future versions. Please refer to the attached document titled, "NERC Standards Implementation Procedure 20170418.pdf".
- Effective January 13, 2017: NV Energy's methodology includes a change control process to ensure Facility Ratings remain appropriate and accurate for corrective maintenance and capital improvement projects. The change control process is included in the "Facility Ratings Methodology.pdf", pages 24-26. The form used by the company to ensure ratings are kept up to date is also attached, "Att. A\_Facility Ratings Data Collection Form" and is available to the appropriate personnel through the SharePoint site.
- Effective January 13, 2017: Management oversight of the change control process to ensure effectiveness. All departments that participate in this process provide signature on the title page of the methodology to ensure commitment to this process, see the signature page, of the "Facility Ratings Methodology.pdf", page 1.
- Effective December 23, 2016: Automated notifications of changes to Facility Ratings to appropriate departments to ensure subsequent ratings such as, but not limited to, SOLs, TTCs, RASs, and loadability settings remain reflective of Facility Rating updates. This is executed with SharePoint workflows. Once a department updates the "Transmission Facility Ratings.xlsx" workbook the Transmission Planning department is notified and their leadership must approve the rating. After approval by the Transmission Planning department the Control Center and Operations leadership is notified of the changes. It then must be approved by them as well. After which the Facility Rating becomes approved and the originator of the workflow is notified as such. Please see the document titled, "Automated Notification and Change Management Process.docx".
- Effective January 27, 2017: Embedded tables and the use of drop down fields to reduce human errors when inputting data in the Facility Ratings List. There are several examples of this tool. Please see the 'Reference Table' tab of the "Transmission Facility Ratings.xlsx". This reference table tab is used, for example, on the "Bus" tab, column "G", 'Bus Size' as a drop down list to ensure the appropriate ratings are used for the bus selected. This same table is also reflected in the methodology.
- Effective January 27, 2017: Automated calculations in the Facility Ratings List to reduce human error when performing calculations. There are several examples of this. Please refer

to the tabs titled "Bus", "Breaker", "Transformer", "Shunt Devices", and "Line" of the "Transmission Facility Ratings.xlsx". Several columns headers are titled "Calc" to indicate if a calculation is used. This automation ensures consistent and accurate calculations.

• Effective January 27, 2017: Automated indexing in the Facility Ratings List for identifying the most limiting elements to reduce human error. Please refer to the 'Limiting Element' column of any of the tabs titled "Breaker", "Transformer", "Shunt Devices", or "Lines" of the "Transmission Facility Ratings.xlsx" workbook. This function allows the workbook to properly identify the limiting element for that Facility.

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Sincerely,

E- SSe

Eric Schwarzrock Director, NERC Compliance and Risk Analysis

# Attachment 4 NEVP's Certification of Mitigation Completion for FAC-009-1 R1 submitted on June 22, 2017

# Certification of Mitigation Plan Completion

Submittal of a Certification of Mitigation Plan Completion shall include data or information sufficient for the Regional Entity to verify completion of the Mitigation Plan. The Regional Entity may request additional data or information and conduct follow-up assessments, on-site or other Spot Checking, or Compliance Audits as it deems necessary to verify that all required actions in the Mitigation Plan have been completed and the Registered Entity is in compliance with the subject Reliability Standard. (CMEP Section 6.6)

Registered Entity Name: Nevada Power Company NERC Registry ID: NCR05261 NERC Violation ID(s): WECC2016016682 Mitigated Standard Requirement(s): FAC-009-1 R1. Scheduled Completion as per Accepted Mitigation Plan: January 27, 2017 Date Mitigation Plan completed: May 19, 2017

WECC Notified of Completion on Date: June 22, 2017

Entity Comment:

|        | Additional Documents   |                 |               |
|--------|--|-----------------|---------------|
| From   | Document Name  | Description     | Size in Bytes |
| Entity | FAC-008-3 Mitigation Plan.pdf  | Mitigation Plan | 1,799,448     |
| Entity | FAC-008-3 Self-Report.docx   | Self-Report     | 106,731       |
| Entity | Att. A_Facility Ratings Data<br>Collection Form.pdf                        |                 | 36,058        |
| Entity | Automated Notification and<br>Change Management<br>Process.docx            |                 | 415,018       |
| Entity | Facility Ratings<br>Methodology.pdf  |                 | 9,436,304     |
| Entity | FR Task Force_01262017<br>Agenda_Meeting Notes.pdf                         |                 | 43,681        |
| Entity | Kickoff Meeting - Facility<br>Rating Task Force<br>10312016.pdf            |                 | 190,535       |
| Entity | Location for Information -<br>Transmission Planning<br>SharePoint Site.png |                 | 102,292       |
| Entity | Meeting - Facility Rating Task<br>Force 01262017.pdf                       |                 | 202,008       |
| Entity | NERC Standards<br>Implementation Procedure<br>20170418.pdf                 |                 | 179,964       |
| Entity | NRCFAC008N Project Audit<br>Summary.pdf                                    |                 | 25,026        |

Date \_\_\_\_\_

|        | Additional Documents   |             |               |
|--------|--|-------------|---------------|
| From   | Document Name  | Description | Size in Bytes |
| Entity | NRCFAC008S Project Audit<br>Summary.pdf                                |             | 24,980        |
| Entity | Procedure for NERC<br>Compliance Technical<br>Assessments 20170202.pdf |             | 2,966,388     |
| Entity | Transmission Facility<br>Ratings.xlsx                                  |             | 2,971,993     |

I certify that the Mitigation Plan for the above named violation(s) has been completed on the date shown above and that all submitted information is complete and correct to the best of my knowledge.

Name: Eric Schwarzrock

Title: Director, NERC/CIP Compliance and Risk Analysis

Email: eschwarzrock@nvenergy.com

Phone: 1 (775) 232-9973

Authorized Signature

(Electronic signature was received by the Regional Office via CDMS. For Electronic Signature Policy see CMEP.)

# Attachment 5 Verification of Mitigation Plan Completion for FAC-009-1 R1 dated June 30, 2017

Please do not REPLY to this message. It was sent from an unattended mailbox and replies are not monitored. If you have a question, send a new message to the OATI Help Desk at support@oati.net.

NERC Registration ID: NCR05261 NERC Violation ID: WECC2016016682 Standard/Requirement: FAC-009-1 R1. Subject: Completed Mitigation Plan Acceptance

The Western Electricity Coordinating Council (WECC) received the Certification of Mitigation Plan Completion submitted by Nevada Power Company on 06/22/2017 for the violation of FAC-009-1 R1.. After a thorough review, WECC has accepted the Certification of Mitigation Plan Completion.

Note: Effective 04/01/2013, WECC will formally notify registered entities of completed Mitigation Plan acceptances via this email notice. WECC will no longer notify entities by uploading a Notice of Completed Mitigation Plan Acceptance letter to the Enhanced File Transfer (EFT) Server.

#### webCDMS Login: https://www.cdms.oati.com/CDMS/sys-login.wml

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[OATI Information - Email Template: MitPlan\_Completed]

Attachment 6 NEVP's Self-Report of Violation of VAR-002-4 R2 submitted July 22, 2018

### Self Report

Entity Name: Nevada Power Company (NEVP)

NERC ID: NCR05261 Standard: VAR-002-4 Requirement: VAR-002-4 R2. Date Submitted: July 22, 2018

Has this violation previously No been reported or discovered?:

# Entity Information:

Joint Registration Organization (JRO) ID:

Coordinated Functional Registration (CFR) ID:

> Contact Name: Kevin Salsbury Contact Phone: 7024022764 Contact Email: KSalsbury@nvenergy.com

# Violation:

| Violation Start Date:  | December 07, 2016 |
|------------------------|-------------------|
| End/Expected End Date: | November 29, 2017 |

Reliability Functions: Generator Operator (GOP)

Is Possible Violation still No occurring?:

Number of Instances: 659

Has this Possible Violation No been reported to other Regions?: Which Regions:

Date Reported to Regions:

Detailed Description and NEVP has submitted a Self Report document that provides additional detail of Cause of Possible Violation: the discovery of the event, extent and causes of the possible noncompliance, communication, mitigating activities, risk assessment, and evidence associated with proving completion of the projected activities

Please review the submitted evidence, VAR-002-4.1 NEVP SR.pdf on page 3, "Description of Possible Violation", and page 4, "Cause of Possible Violation".

Please note section, "Number of Instances", on page 2 for a description on the large number of instances and method for identification as an "instance". NEVP identified any instance of a measurement of a single unit outside of the defined voltage schedule threshold bandwidth defined by the TOP (see 3226-NEVP Reactive Power Support Voltage Regulation NV Energy\_20171117.docx). Therefore, this would lead to multiple instances for a single date at each plant. The large number is specific to Clark Generation Plant, please review Clark Generation Plant Voltage Discrepancies.xlsm.

Description of the Self Report Communication process and timeline are provided in the section, "Description of Possible Violation", on page 3

# Mitigating Activities:

NEVP has submitted a Self Report document that provides additional detail of the discovery of the event, extent and causes of the possible noncompliance,

### Self Report

Description of Mitigating communication, mitigating activities, risk assessment, and evidence associated Activities and Preventative with proving completion of the projected activities

Measure:

Please review the submitted evidence, VAR-002-4.1 NEVP SR.pdf on pages 4-5, "Mitigating Activities & Preventative Measures

As of this Self-Report, all Mitigating Activities have been completed. The deployment of an annual Computer Based Training on AVR-PSS operation and Voltage Schedule monitoring to all applicable Generation plant operations personnel was done on 3/20/2018 with completion of testing required by 5/4/2018.

Have Mitigating Activities Yes been Completed?

Date Mitigating Activities May 04, 2018 Completed:

### Impact and Risk Assessment:

Potential Impact to BPS: Minimal

Actual Impact to BPS: Minimal

Description of Potential and NEVP has submitted a Self Report document that provides additional detail of Actual Impact to BPS: the discovery of the event, extent and causes of the possible noncompliance, communication, mitigating activities, risk assessment, and evidence associated with proving completion of the projected activities

Please review the submitted evidence, VAR-002-4.1 NEVP SR.pdf on page 5, "Impact and Risk Assessment"

Risk Assessment of Impact to NEVP has submitted a Self Report document that provides additional detail of BPS: the discovery of the event, extent and causes of the possible noncompliance, communication, mitigating activities, risk assessment, and evidence associated with proving completion of the projected activities

Please review the submitted evidence, VAR-002-4.1 NEVP SR.pdf on page 5, "Impact and Risk Assessment"

Additional Entity Comments:

|        | Additional Comments   |                |  |  |
|--------|---|----------------|--|--|
| From   | Comment   | User Name      |  |  |
| Entity | <ul> <li>In addition to Evidence listed in the NEVP VAR-002-4.1 Self Report<br/>document, NV Energy has provided the following:</li> <li>2/4/2018 Weekly Report from Harry Allen CC Plant</li> <li>Spreadsheet of generation operation personnel assigned AVR-PSS<br/>Training</li> <li>HPI Alert communication delivered to all NVE Generation personnel after<br/>completion of RCAs</li> <li>Transmission Operations Voltage Schedule Management document<br/>(3226) for NEVP</li> </ul> | Kevin Salsbury |  |  |

| Additional Documents |                           |             |               |
|----------------------|---------------------------|-------------|---------------|
| From                 | Document Name             | Description | Size in Bytes |
| Entity               | VAR-002-4.1 - NEVP SR.pdf |             | 114,165       |

# Self Report

|        | Additional Documents  |   |               |  |
|--------|---|---|---------------|--|
| From   | Document Name   | Description   | Size in Bytes |  |
| Entity | RCA - Clark NERC<br>Compliance.docx   | Clark Generation Plant RCA  | 383,304       |  |
| Entity | RCA -HAS NERC<br>Compliance- Voltage<br>Adherence.docx                              | Harry Allen Generation Plant RCA  | 38,173        |  |
| Entity | RCA - LV Gen NERC<br>Compliance.docx  | Las Vegas Generation Plant RCA  | 1,044,550     |  |
| Entity | Clark Generation Plant<br>Voltage Discrepancies.xlsm                                | Clark Voltage Schedule deviation spreadsheet  | 44,125        |  |
| Entity | Harry Allen Generation<br>Voltage Discrepancies.xlsx                                | Harry Allen CC Voltage Schedule deviation spreadsheet   | 10,332        |  |
| Entity | LVGS Voltage<br>Discrepancies.xlsx  | Las Vegas Generation voltage schedule deviation spreadsheet   | 14,498        |  |
| Entity | Clark GMP-206-006 VAR<br>Training.pdf   | Clark Generation Plant CRO Attendance Sheet (dated)   | 134,480       |  |
| Entity | Harry Allen-<br>voltagescheduletraining_HAS.<br>pdf                                 | Harry Allen CC Plant CRO Training Attendance sheet  | 1,159,562     |  |
| Entity | LVG GMP-206-006 Training<br>Nov-2017.pdf  | Las Vegas Generation Plant CRO Training<br>Attendance Sheet   | 126,195       |  |
| Entity | NERC_AVR-PSS<br>Procedures_Training.pptx  | NV Energy Online Training for Generation personnel  | 3,060,319     |  |
| Entity | AVR PSS Assigned Employee<br>List.xlsx  | Current listing of NVE Generation Operations personnel that are required to complete online training  | 33,476        |  |
| Entity | Generator Operation for<br>Maintaining Network Voltage<br>Schedules.pdf             | NV Energy GMP-206-6 Procedure   | 207,046       |  |
| Entity | HPI_Alert_Fleet Voltage<br>Schedule Deviations.pdf                                  | HPI Alert submitted to NV Energy Generation after completion of all Plant RCAs  | 532,423       |  |
| Entity | 3226 - NEVP Reactive Power<br>Support Voltage Regulation<br>NV Energy_20171117.docx | Transmission Operations Voltage Schedule document<br>that was effective during timeframe of possible<br>noncompliance of voltage schedule deviation | 106,548       |  |
| Entity | 2_4_18_Weekly_Comm3.docx  | Example of Weekly Communication at Harry Allen CC plant; Identifies new Standing Order inclusion of Voltage Schedule management                     | 1,051,432     |  |