Attachment 1 – References for Social Engineering

References to Night Dragon and RSA

These can be reviewed with an eye towards the social engineering issues that they raise.

http://www.mcafee.com/us/resources/white-papers/wp-global-energy-cyberattacks-night-dragon.pdf

Open Letter to RSA Customers:

http://www.rsa.com/node.aspx?id=3872

Form 8-K filing with SEC:
http://www.sec.gov/Archives/edgar/data/790070/000119312511070159/d8k.htm

RSA SecurCare Online Note:

http://www.sec.gov/Archives/edgar/data/790070/000119312511070159/dex992.htm

The RSA SecurCare Online and security best practices guides is:
http://www.rsa.com/path/docs/pdfs.zip

US-CERT background references for aid in reducing social engineering impacts

US-CERT, "Avoiding Social Engineering and Phishing Attacks", http://www.us-cert.gov/cas/tips/ST04-014.html, accessed April 5, 2011.

US-CERT, "Understanding Your Computer: Email Clients", http://www.us-cert.gov/cas/tips/ST04-023.html, accessed April 5, 2011.

US-CERT, "Using Caution with Email Attachments", http://www.us-cert.gov/cas/tips/ST04-010.html, accessed April 5, 2011.

US-CERT, "Reducing Spam", http://www.us-cert.gov/cas/tips/ST04-007.html, accessed April 5, 2011.

US-CERT, "Benefits and Risks of Free Email Services", http://www.us-cert.gov/cas/tips/ST05-009.html, accessed April 5, 2011.

US-CERT, "Benefits of BCC", http://www.us-cert.gov/cas/tips/ST04-008.html, accessed April 5, 2011.

US-CERT, "Understanding Digital Signatures", http://www.us-cert.gov/cas/tips/ST04-018.html, accessed April 5, 2011.

US-CERT, "Understanding Encryption", http://www.us-cert.gov/cas/tips/ST04-019.html, accessed April 5, 2011.

US-CERT, "Using Instant Messaging and Chat Rooms Safely", http://www.us-cert.gov/cas/tips/ST04-011.html, accessed April 5, 2011.

US-CERT, "Defending Cell Phones and PDAs against Attacks", http://www.us-cert.gov/cas/tips/ST06-007.html, accessed April 5, 2011.

US-CERT, "Evaluating Your Web Browser's Security Settings", http://www.us-cert.gov/cas/tips/ST05-001.html, accessed April 5, 2011.

This last reference is one often over looked but is very important as most companies procurement divisions place orders online for equipment purchases. In companies with flat networks this is a real threat where email lists can be extracted for social engineering.

US-CERT, "Shopping Safely Online", http://www.us-cert.gov/cas/tips/ST07-001.html, accessed April 5, 2011.

Cyber Event or Incident Reporting

To report any incidents related to this or any other CIP vulnerability, contact:

ES-ISAC 24-hour hotline

609.452.1422

esisac@nerc.com