

# Reliability Standard Audit Worksheet<sup>1</sup>

## CIP-012-1 – Cyber Security – Communications between Control Centers

*This section to be completed by the Compliance Enforcement Authority.*

**Audit ID:** Audit ID if available; or REG-NCRnnnnn-YYYYMMDD  
**Registered Entity:** Registered name of entity being audited  
**NCR Number:** NCRnnnnn  
**Compliance Enforcement Authority:** Region or NERC performing audit  
**Compliance Assessment Date(s)<sup>2</sup>:** Month DD, YYYY, to Month DD, YYYY  
**Compliance Monitoring Method:** [On-site Audit | Off-site Audit | Spot Check]  
**Names of Auditors:** Supplied by CEA

### Applicability of Requirements

	BA	DP	GO	GOP	PA/PC	RC	RP	RSG	TO	TOP	TP	TSP
R1	X		X	X		X			X	X		

### Legend:

Text with blue background:	Fixed text – do not edit
Text entry area with Green background:	Entity-supplied information
Text entry area with white background:	Auditor-supplied information

<sup>1</sup> NERC developed this Reliability Standard Audit Worksheet (RSAW) language in order to facilitate NERC’s and the Regional Entities’ assessment of a registered entity’s compliance with this Reliability Standard. The NERC RSAW language is written to specific versions of each NERC Reliability Standard. Entities using this RSAW should choose the version of the RSAW applicable to the Reliability Standard being assessed. While the information included in this RSAW provides some of the methodology that NERC has elected to use to assess compliance with the requirements of the Reliability Standard, this document should not be treated as a substitute for the Reliability Standard or viewed as additional Reliability Standard requirements. In all cases, the Regional Entity should rely on the language contained in the Reliability Standard itself, and not on the language contained in this RSAW, to determine compliance with the Reliability Standard. NERC’s Reliability Standards can be found on NERC’s website. Additionally, NERC Reliability Standards are updated frequently, and this RSAW may not necessarily be updated with the same frequency. Therefore, it is imperative that entities treat this RSAW as a reference document only, and not as a substitute or replacement for the Reliability Standard. It is the responsibility of the registered entity to verify its compliance with the latest approved version of the Reliability Standards, by the applicable governmental authority, relevant to its registration status.

The RSAW may provide a non-exclusive list, for informational purposes only, of examples of the types of evidence a registered entity may produce or may be asked to produce to demonstrate compliance with the Reliability Standard. A registered entity’s adherence to the examples contained within this RSAW does not necessarily constitute compliance with the applicable Reliability Standard, and NERC and the Regional Entity using this RSAW reserve the right to request additional evidence from the registered entity that is not included in this RSAW. This RSAW may include excerpts from FERC Orders and other regulatory references which are provided for ease of reference only, and this document does not necessarily include all applicable Order provisions. In the event of a discrepancy between FERC Orders, and the language included in this document, FERC Orders shall prevail.

<sup>2</sup> Compliance Assessment Date(s): The date(s) the actual compliance assessment (on-site audit, off-site spot check, etc.) occurs.

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**Findings**

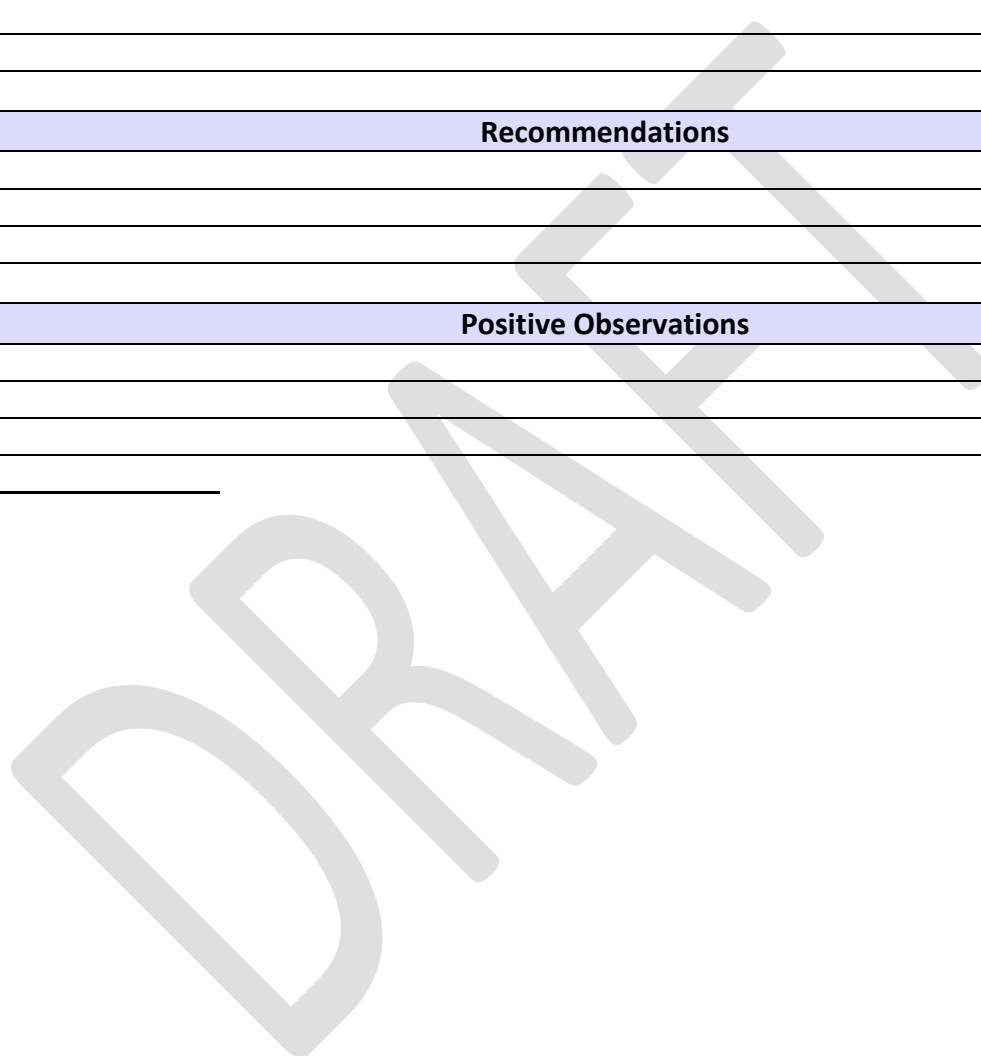
**(This section to be completed by the Compliance Enforcement Authority)**

Req.	Finding	Summary and Documentation	Functions Monitored
R1			

Req.	Areas of Concern

Req.	Recommendations

Req.	Positive Observations



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**Subject Matter Experts**

Identify the Subject Matter Expert(s) responsible for this Reliability Standard.

**Registered Entity Response (Required; Insert additional rows if needed):**

SME Name	Title	Organization	Requirement(s)

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### Registered Entity Response (Required):

**Question 1:** Does the Registered Entity own or operate ~~a~~an applicable Control Center?  Yes  No

If no:

1. Provide evidence in the space below that the Registered Entity does not own or operate ~~one or more~~an applicable Control Centers. This evidence may include, but is not limited to:
  - Evidence that the Registered Entity does not own or operate ~~a~~an applicable Control Center; or
  - Evidence or a reference to evidence from the Registered Entity's CIP-002 compliance program that demonstrates the ~~entity~~Registered Entity does not own or operate ~~a~~an applicable Control Center.
2. The remainder of this RSAW may be left blank.

[Note: A separate spreadsheet or other document may be used. If so, provide the document reference below.]

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**R1 Supporting Evidence and Documentation**

- R1.** The Responsible Entity shall implement, except under CIP Exceptional Circumstances, one or more documented plan(s) to mitigate the risk of unauthorized disclosure or modification of Real-time Assessment and Real-time monitoring data while being transmitted between any applicable Control Centers. The Responsible Entity is not required to include~~This requirement excludes~~ oral communications in its plan. The plan shall include: *[Violation Risk Factor: Medium] [Time Horizon: Operations Planning]*
- 1.1** Identification of security protection used to mitigate the risk of unauthorized disclosure or modification of Real-time Assessment and Real-time monitoring data while being transmitted between Control Centers;
  - 1.2** Identification of where the Responsible Entity applied security protection for transmitting Real-time Assessment and Real-time monitoring data between Control Centers; and
  - 1.3** If the Control Centers are owned or operated by different Responsible Entities, identify the responsibilities of each Responsible Entity for applying security protection to the transmission of Real-time Assessment and Real-time monitoring data between those Control Centers.
- M1.** Evidence may include, but is not limited to, documented plan(s) that meet the security objective of Requirement R1 and documentation demonstrating the implementation of the plan(s).

**Registered Entity Response (Required):**

**Compliance Narrative:**

Provide a brief explanation, in your own words, of how you comply with this Requirement. References to supplied evidence, including links to the appropriate page, are recommended.

**Registered Entity Evidence (Required):**

The following information is requested for each document submitted as evidence. Also, evidence submitted should be highlighted and bookmarked, as appropriate, to identify the exact location where evidence of compliance may be found.

File Name	Document Title	Revision or Version	Document Date	Relevant Page(s) or Section(s)	Description of Applicability of Document

**Audit Team Evidence Reviewed (This section to be completed by the Compliance Enforcement Authority):**


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**Compliance Assessment Approach Specific to CIP-012-1, R1**

***This section to be completed by the Compliance Enforcement Authority***

	<p>If the Registered Entity has answered “No” to Question 1, verify the Registered Entity does not own or operate an <u>an applicable</u> Control Center.</p> <p>Note: If the Registered Entity does not own or operate an <u>an applicable</u> Control Center, the remainder of this RSAW is not applicable.</p>
	<p>Verify the entity has implemented, <u>except under CIP Exceptional Circumstances</u>, one or more documented plan(s) to mitigate the risk of the unauthorized disclosure or modification of Real-time Assessment and Real-time monitoring data while being transmitted between <u>any applicable</u> Control Centers.</p>
	<p>Verify the documented plans collectively include identification of security protection used to mitigate the risk of unauthorized disclosure or modification of Real-time Assessment and Real-time monitoring data while being transmitted between <u>any applicable</u> Control Centers.</p>
	<p>Verify the documented plans collectively include identification of where the Responsible Entity applied security protection for transmitting Real-time Assessment and Real-time monitoring data between <u>any applicable</u> Control Centers.</p>
	<p><u>If Real-time Assessment or Real-time monitoring data is transmitted between any applicable Control Centers owned or operated by different Responsible Entities, verify the documented plans collectively include identification of the responsibilities of each Responsible Entity for applying security protection to these transmissions.</u> <del>the transmission of Real-time Assessment and Real-time monitoring data between Control Centers, when the Control Centers are owned or operated by different Responsible Entities.</del></p>
	<p>Verify the documented plans collectively achieve the security objective of mitigating the risk of the unauthorized disclosure or modification of Real-time Assessment and Real-time monitoring data while being transmitted between <u>any applicable</u> Control Centers.</p>
	<p><u>If the Responsible Entity has declared and responded to CIP Exceptional Circumstances, verify the Responsible Entity has adhered to the applicable cyber security policies.</u></p>
	<p><b>Notes to Auditor:</b></p> <p><u>1. The Responsible Entity is not required to include oral communications in its plan.</u><del>Oral communications are not in scope for CIP-012-1.</del></p> <p><u>1-2. See Applicability Section 4.2.3 for a description of Control Centers that are exempt from this Standard.</u></p>

**Auditor Notes:**

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**Additional Information:**

**Reliability Standard**

The full text of CIP-012-1 may be found on the NERC Web Site (www.nerc.com) under “Program Areas & Departments”, “Standards,” “Reliability Standards.”

In addition to the Reliability Standard, there is an applicable Implementation Plan available on the NERC Web Site.

In addition to the Reliability Standard, there is background information available on the NERC Web Site.

Capitalized terms in the Reliability Standard refer to terms in the NERC Glossary, which may be found on the NERC Web Site.

**Sampling Methodology**

Sampling is essential for auditing compliance with NERC Reliability Standards since it is not always possible or practical to test 100% of either the equipment, documentation, or both, associated with the full suite of enforceable standards. The Sampling Guide contained in the Compliance Monitoring and Enforcement Manual (see NERC website) provided by the Electric Reliability Organization help to establish a minimum sample set for monitoring and enforcement uses in audits of NERC Reliability Standards.

**Regulatory Language**

FERC Order 822 P53-56, 58, and 62

**Selected Glossary Terms**

The following Glossary terms are provided for convenience only. Please refer to the NERC web site for the current enforceable terms.

**CIP Exceptional Circumstance**

A situation that involves or threatens to involve one or more of the following, or similar, conditions that impact safety or BES reliability: a risk of injury or death; a natural disaster; civil unrest; an imminent or existing hardware, software, or equipment failure; a Cyber Security Incident requiring emergency assistance; a response by emergency services; the enactment of a mutual assistance agreement; or an impediment of large scale workforce availability.

**Control Center**

One or more facilities hosting operating personnel that monitor and control the Bulk Electric System (BES) in real-time to perform the reliability tasks, including their associated data centers, of:

- 1) a Reliability Coordinator,
- 2) a Balancing Authority,
- 3) a Transmission Operator for transmission Facilities at two or more locations, or
- 4) a Generator Operator for generation Facilities at two or more locations.

~~One or more facilities, including their associated data centers, that monitor and control the Bulk Electric System (BES) and also host operating personnel who:~~

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- ~~1) perform the Real time reliability related tasks of a Reliability Coordinator; or~~
- ~~2) perform the Real time reliability related tasks of a Balancing Authority; or~~
- ~~3) perform the Real time reliability related tasks of a Transmission Operator for Transmission Facilities at two or more locations; or~~
- ~~4) can act independently as the Generator Operator to develop specific dispatch instructions for generation Facilities at two or more locations; or~~
- ~~5) can operate or direct the operation of a Transmission Owner's BES Transmission Facilities in Real time.~~

### ~~Operating personnel do not include:~~

- ~~1) plant operators located at a generator plant site or personnel at a centrally located dispatch center who relay dispatch instructions without making any modifications; or~~
- ~~2) Transmission Owner or Transmission Operator field switching personnel.~~

### Real-time Assessment

An evaluation of system conditions using Real-time data to assess existing (pre-Contingency) and potential (post-Contingency) operating conditions. The assessment shall reflect applicable inputs including, but not limited to: load, generation output levels, known Protection System and Special Protection System status or degradation, Transmission outages, generator outages, Interchange, Facility Ratings, and identified phase angle and equipment limitations. (Real-time Assessment may be provided through internal systems or through third-party services.)

### Real-time

Present time as opposed to future time.

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**Revision History for RSAW**

<b>Version</b>	<b>Date</b>	<b>Reviewers</b>	<b>Revision Description</b>
Draft1 v1	07/28/2017	NERC Stds Group	New document
Draft1 v2	08/01/2017	RSAW Task Force	Modified Question to clarify applicability
Draft1 v3	08/02/2017	RSAW Task Force	Response to MRO comments. Moved Questions 1 and 2 above R1. Made text changes to Q1 and to R2 Compliance Assessment Approach.
Draft1 v4	08/07/2017	RSAW Task Force, 2016-02 SDT	Response to TexasRE and SDT comments. Clarified scope of Q1 to be data transmitted between Control Centers. Removed extra space from Auditor Notes.
Draft2 v1	10/27/2017	RSAW Task Force	Modified title. Modified Q2 to conform with new language. Modified R1 with new Requirement text and new Compliance Assessment Approach. Modified R2 with new Compliance Assessment Approach. Removed Operational Planning Analysis from the Selected Glossary Terms. Modified footer with revised version and date.
Draft2 v2	11/27/2017	RSAW Task Force, Standard Drafting Team	Response to comments: <ul style="list-style-type: none"> <li>• RF: Footnote 1 page 1 added space after “references.”</li> <li>• RF: Changed “Tasf” to “Task” in Revision History.</li> <li>• Response to SERC CIPC and Southern Company comments to Draft 1.</li> <li>• Modified Question 1 to include reference to CIP-002.</li> <li>• Added an item to the R1 Compliance Assessment Approach to verify the effectiveness of the process.</li> <li>• Modified the R2 Compliance Assessment Approaches to clarify that the review is for implementation.</li> </ul>
Draft3 v0	03/20/2018	RSAW Task Force	Modified for Draft 3 language: <ul style="list-style-type: none"> <li>• Removed Requirement R2</li> <li>• Modified Requirement R1 language to match the Standard</li> <li>• Modified the R1 Compliance Assessment Approach</li> </ul>

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			<ul style="list-style-type: none"> <li>Removed “CIP Exceptional Circumstance” from the Selected Glossary Terms</li> <li>Revised the definition of “Control Center” in Selected Glossary Terms to match the definition posted alongside CIP-012-1 Draft 3</li> </ul>
Draft3 v1	04/03/2018	ERO Enterprise	<ul style="list-style-type: none"> <li>Consideration of Comments from RF                             <ul style="list-style-type: none"> <li>Changed Sampling Methodology section to match current NERC documents. Will also need to be reflected in the RSAW Template.</li> </ul> </li> </ul>
Draft3 v2	4/25/2018	NERC Legal	Addressed comments. No text changes were made.
<u>Draft4 v0</u>	<u>5/19/2018</u>	<u>RSAW Task Force</u>	<p><u>Modified for Draft 4 language:</u></p> <ul style="list-style-type: none"> <li><u>Modified Question 1 to reference “applicable” Control Centers</u></li> <li><u>Modified Requirement R1 language to match the Standard</u></li> <li><u>Modified the R1 Compliance Assessment Approach</u></li> <li><u>Modified the Note to Auditor in Compliance Assessment Approach</u></li> <li><u>Restored the definition of “CIP Exceptional Circumstance” to the Selected Glossary Terms</u></li> <li><u>Restored the approved definition of “Control Center” to the Selected Glossary Terms</u></li> </ul>
<u>Draft4 v1</u>	<u>6/4/2018</u>	<u>RSAW Task Force</u>	<u>Modified language of Question 1 to more closely match the Standard.</u>
<u>Draft4 v2</u>	<u>6/11/2018</u>	<u>NERC Compliance /NERC Legal</u>	<p><u>Addressed corrections/comments from NERC:</u></p> <ul style="list-style-type: none"> <li><u>Corrected “entity” to “Registered Entity” in Question 1</u></li> <li><u>Addressed question regarding use of (s) in certain cases</u></li> <li><u>Corrected “of responsibilities” to “of the responsibilities” in CAA item 5</u></li> <li><u>Addressed comment regarding CAA item 5</u></li> <li><u>Addressed comment regarding additional Note to Auditor</u></li> <li><u>Removed underlining from definition of Control Center</u></li> </ul>

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			<ul style="list-style-type: none"><li>• <u>Inserted hyphen into real-time in Control Center definition</u></li><li>• <u>Added “any applicable” Control Center to CAA items 3, 4, and 6.</u></li></ul>
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